

**Supplier Performance Relationship Reports
Quick Reference Guide**

SPRR Quick Reference Guide

Accessing SRS for Raytheon Employees and Suppliers

If you are a **Raytheon Technologies Employee**, access the Supplier Performance Relationship Reports (SPRR) through the Supplier Rating System <http://srs.app.ray.com/srs/web/srsMain.jsp> and select **SPRR** from the left side.



RTX Home | Newsroom | Collaboration | oneRTN

SRS Home	New User	SRS Capabilities	Logoff
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Supplier Rating System

Currently logged in as: 1083219
Standard reports as of 01/31/2021
SPRR Internal reports as of 01/31/2021

For Help With SRS Please See: [SRS HELP](#)

Welcome to the Supplier Rating System (SRS) Homepage.

SCARs Update

SCARs beginning with RIS or RMD prefixes are not being received from RCAS and are not being accounted for in suppliers ratings. This issue is being worked. There is no current SCARs data.

SRS Change for Early Deliveries during COVID-19 crisis

As we all face many challenges with COVID-19, maintaining a continuous supply chain is critical. Many of our suppliers are leaning forward to ship early to ensure continuing operations. This SRS system change allows suppliers to meet our needs without Purchase Order updates to contractual (statistical) dates or by applying TP-463. This SRS system change will be implemented on 02/01/2021.

Tools

Business Objects (BOBJ)

Reports

Supplier Protest Reports (BOBJ)

SRS Protest Dashboard

Supplier Performance

Relationship Reports (SPRR)

Qualitative Data Input (QDI)

Bid Evaluator

SRS Admins

Modify User Privileges

Add New User

The menu on the left of the welcome page will help you to navigate within the different areas of the Supplier Rating System (SRS) in the Supplier Performance Relationship Report (SPRR) after you have logged into the Exostar system.

Suppliers enter SRS via Exostar in the Raytheon Portal. Contact Exostar at customersupport@exostar.com if you need assistance accessing Exostar. Once you land on Raytheon Technologies Portal page, you will click the SRS link under the ratings chart as shown below.

Business Specific Info

- > Raytheon Business Units
- > Raytheon's Global Presence

FAQ / Training

- > Counterfeit Products Overview
- > Export Control Training
- > FAQ
- > SCAR Tutorial
- > SPRR
- > Navigation Guide
- > SRS Ratings Guide
- > SRS Protest Guide
- > Supplier Portal

Current Performance Ratings

Quality			Delivery			PPM 12 Months
1 Month	3 Month	12 Month	1 Month	3 Month	12 Month	
74.1%	89%	78.8%	88.8%	81.9%	90.6%	132,942

Date last updated: 19 Oct 2012

Legend	Exceptional	Good	Marginal	Unsatisfactory
	BLUE	GREEN	YELLOW	RED
Quantitative % Range	from 100.0 to 95.0	from 94.9 to 90.0	from 89.9 to 85.1	from 85.0 to 0.0

Supplier Rating System

Screenshot is not a perfect representation of what will be seen in the supplier Portal

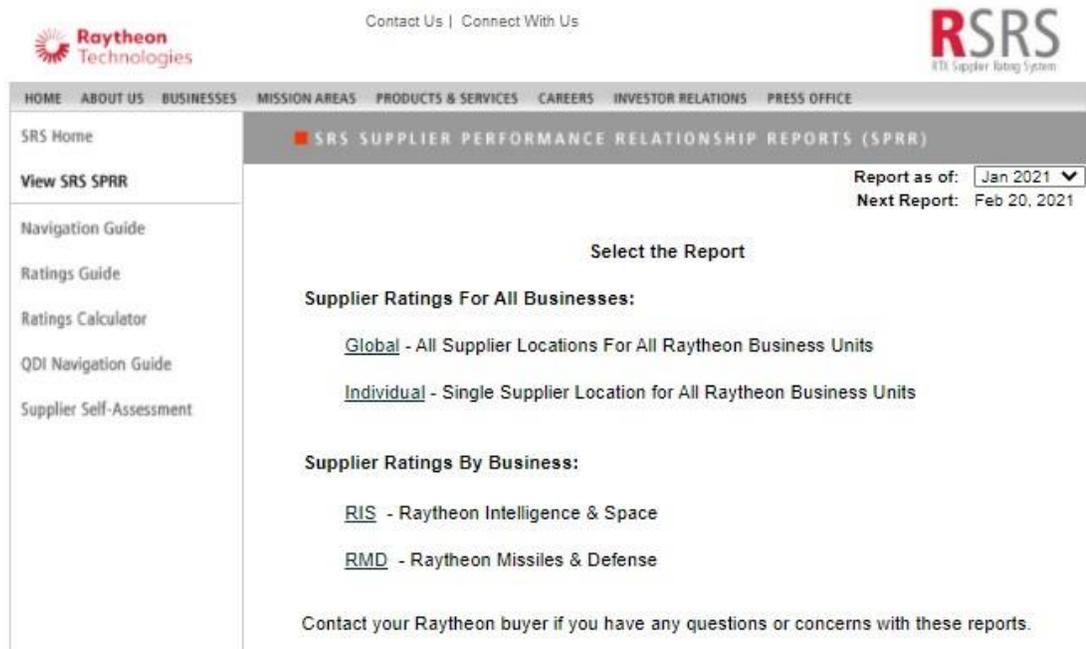
NOTE: Suppliers can only access SRS data for their company (the ESD number (s) authorized to be accessed for that supplier).

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Accessing SPRR Reports within SRS

The following reports may be selected:

1. **Global** - All Supplier Locations for all Raytheon Business Units
2. **Individual** - Single Supplier Location for all Raytheon Business Units
3. **Supplier Ratings by Business** -Single Supplier Location for one Raytheon Technologies Business: RMD or RIS



Using the Reports

Global and **Individual** search screens will allow Raytheon Technologies personnel to search for a supplier by name or number and to select if the supplier data starts with or contains the supplier information. Suppliers will only be able to see their own company ratings.

The screenshot shows the search interface for the SPRR reports. It includes a "Report as of:" dropdown menu set to "May 2016" and a "Next Report:" date of "Jun 20, 2016". The main search area is titled "Enter all or part of the Supplier Name or Number" and includes a note: "Supplier Numbers will only show when SPRR Ratings are available." Below this is a "Supplier:" input field with the placeholder text "Supplier" and a clear button (X). The "Search Criteria:" section has two rows of radio buttons: "Name" (selected) and "Number", and "Starts With" (selected) and "Contains". At the bottom are three buttons: "Back", "Reset", and "Search".

When the **Global** search is complete, the Global supplier listing will be shown and can be selected.

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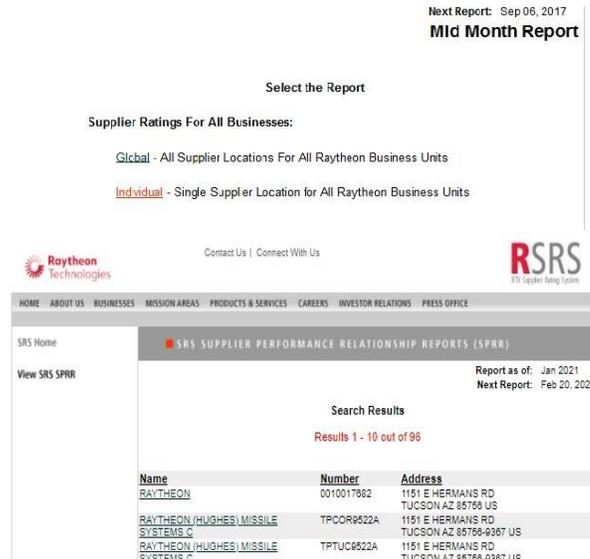
Global Duns Search Results		
Results 1 - 1 out of 1		
Name	Number	Address
Supplier ABC	1234567890	Somewhere in the world
Select Report Group		Search

Upon selecting the supplier from the search, the Quality and Delivery, as well as the Qualitative Ratings can be seen. Available on the right side of the page are links to the **Global Qualitative (QDI)**, **Global History Graphs** (Quantity, Quality, and Delivery), and **Global Reports** (Summary, PO Detail, Receipt Detail, Failure Detail, and SCAR Detail). If you press the red **Select Report Group** box at the top of the page, it takes you back to the Select the Report screen. If you press the red **Printer Version** box, it will display the report which can be printed or saved.

SPRR Summary						
Legend	Performing	GREEN	Progressing	YELLOW	Underperforming	RED
Quantitative % Range	from 100.0 to 95.0		from 94.9 to 90.0		from 89.9 to 0.0	
Minority Code	101 - LARGE BUSINESS					Qualitative:
Qualitative Rating	NO					Not Available
Quantitative Rating 1 Month	89.3%	Underperforming - RED				History Graphs: Not Available Mid-Month
Quantitative Rating 3 Month	93.1%	Progressing - YELLOW				
Quantitative Rating 12 Months	95.7%	Performing - GREEN				
Quantitative RSPIM	1.04	Performing - GREEN				Reports:
Quality Rating 1 Month	99.9%	Performing - GREEN				Summary Report
Quality Rating 3 Month	99.3%	Performing - GREEN				PO Detail Report
Quality Rating 12 Months	99.2%	Performing - GREEN				Receipt Detail Report
# of Source Inspection Failures	0					Failure Detail Report
# of Incoming Failures	4,039					SCAR Detail Report
# of Floor Failures	168					
Total Weighted Failures	3937.5					
Quality Parts Received	7,935,460					
PPM 12 Months	496					
Quality Lots Accepted	1,926					
Quality Lots Received	1,964					
LAR 12 Months	98.1%					
Total SCAR Count 12 Months	0					
SCAR Impact 12 Months	0.0					
# of Level 1 SCARs	0					
# of Level 2 SCARs	0					
# of Level 3 SCARs	0					
Delivery Rating 1 Month	73.3%	Underperforming - RED				
Total Lots Received On-time 1 Mon	187					
Lots Due 1 Mon	202					
Lots Past Due 1 Mon	53					
Delivery Rating 3 Month	83.7%	Underperforming - RED				
Total Lots Received On-time 3 Mon	541					
Lots Due 3 Mon	593					
Lots Past Due 3 Mon	53					
Delivery Rating 12 Month	90.6%	Progressing - YELLOW				
Total Lots Received On-time 12 Mon	2,134					
Lots Due 12 Mon	2,301					
Lots Past Due 12 Mon	53					

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For the **Individual** report, a specific supplier site must be chosen to view that site's rating data.



Supplier Ratings by Business requires the selection of a specific supplier site. The report will show that supplier site's performance for the Raytheon Business selected.

SPRR Summary for Raytheon Business RIS						
Legend	Performing	GREEN	Progressing	YELLOW	Underperforming	RED
Quantitative % Range		from 100.0 to 95.0		from 94.9 to 90.0		from 89.9 to 0.0
Minority Code	101 - LARGE BUSINESS			Qualitative: Not Available		
Qualitative Rating	NO			History Graphs: Not Available Mid-Month		
Quantitative Rating 1 Month	87.5%	Underperforming - RED		Reports: Summary Report		
Quantitative Rating 3 Month	90.9%	Progressing - YELLOW		PO Detail Report		
Quantitative Rating 12 Months	93.8%	Progressing - YELLOW		Receipt Detail Report		
Quantitative RSPIM	1.07	Progressing - YELLOW		Failure Detail Report		
Quality Rating 1 Month	100.0%	Performing - GREEN		SCAR Detail Report		
Quality Rating 3 Month	98.6%	Performing - GREEN				
Quality Rating 12 Months	98.3%	Performing - GREEN				
# of Source Inspection Failures	0					
# of Incoming Failures	505					
# of Floor Failures	52					
Total Weighted Failures	548.1					
Quality Parts Received	4,700,196					
PPM 12 Months	117					
Quality Lots Accepted	624					
Quality Lots Received	655					
LAR 12 Months	95.3%					
Total SCAR Count 12 Months	0					
SCAR Impact 12 Months	0.0					
# of Level 1 SCARs	0					
# of Level 2 SCARs	0					
# of Level 3 SCARs	0					
Delivery Rating 1 Month	68.7%	Underperforming - RED				
Total Lots Received On-time 1 Mon	66					
Lots Due 1 Mon	73					
Lots Past Due 1 Mon	23					
Delivery Rating 3 Month	79.4%	Underperforming - RED				
Total Lots Received On-time 3 Mon	178					
Lots Due 3 Mon	201					
Lots Past Due 3 Mon	23					
Delivery Rating 12 Month	87.1%	Underperforming - RED				
Total Lots Received On-time 12 Mon	616					
Lots Due 12 Mon	684					
Lots Past Due 12 Mon	23					

NOTE: All SPRR reports display the same type of information. If the data says "Cannot Calc", there is no data available to feed the selected report.

For the **Individual** report, a specific supplier site must be chosen to view that site's rating data.

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For Assistance, Raytheon Technologies employees should contact your SRS Business Lead. Suppliers should contact your contact your buyer or you may contact the Raytheon Technologies Help Desk 877-844-4712