



GO BEYOND

Customer First Center

US & CAN: 1-800-268-8000

INTL: +8000-268-8000

Email: CFirst@pwc.ca

MyP&WC Power Reporting Manual





GO BEYOND

Reporting

1. Navigate to Services.
2. Go to Maintenance Programs.

MyP&WC POWER

SUBMIT A REQUEST | Home | FAQ | CFirst | Sign out



GO BEYOND

BUY ONLINE | LIBRARY | FLEET | SERVICES | WARRANTY | SUPPORT | PORTAL ADMINISTRATION | ACCOUNT |  

Hello,
Account 0000010

All Categories

SERVICES

MAINTENANCE PROGRAMS
ESP™ PROGRAM WORK AUTHORIZATIONS
RENTAL ENGINES
OVERHAUL/REPAIR
CONTACT ADMINISTRATION
ORDER FMP/PARTS PROGRAM
CAMP

ENGINEERING SERVICES

REQUEST FOR EVALUATION
ELECTRONIC DATA ANALYSIS REPORT
DAA LETTER
ELECTROMAGNETIC INTERFERENCE EVALUATION REPORT
ENGINE RELATED REQUESTS

You are currently logged in as eChannel PWC

Choose what you want to see. Simply toggle the

[Customize My Dashboard](#)

NEWS

APS3200 CUSTOMER DAYS,
NOVEMBER 2020





GO BEYOND

Agreement

- 1. Select your agreement.
- 2. Click Submit Hours and Cycles.

MyP&WC POWER

Pratt & Whitney logo

GO BEYOND

BUY ONLINE

LIBRARY

FLEET

SERVICES

WARRANTY

SUPPORT

PORTAL ADMINISTRATION

ACCOUNT

🔔

🛒

Hello,
Account 0000010

All Categories

Search...

🔍

SERVICES

Maintenance Programs

ESP™ Program Work Authorizations

Rental Engines

Overhaul/Repair

Contact Administration

Order FMP/Parts Program

CAMP

ENGINEERING SERVICES

Request For Evaluation

Electronic Data Analysis Report

DAA Letter

Electromagnetic Interference Evaluation Report

Engine Related Requests

NEW! Pre-authorized monthly credit card payments now available. Click [here](#) for more info.

Maintenance Programs

PROTECT YOUR INVESTMENT WITH AN ESP™ OR AN FMP™ PROGRAM

Our maintenance programs are designed to adapt to your specific needs, offering flexible coverage options and predictability for maximum effectiveness and cost efficiency.

If you have active ESP™ Agreement(s) and you don't see it listed on this page, Maintenance Programs, please contact us by opening a [support ticket](#) or by emailing us at esp.admin@pwc.ca.

Please note that functionalities available on this page depend on your entitlements for each individual agreement. For ESP™ Agreements, there are four entitlements available: Manage Contract, Manage Contract Entitlements, Report Hours and Pay Invoices. If you would like to obtain additional entitlements, please contact us by opening a [support ticket](#) (select General Inquiry / Eagle Service Plan) or by emailing us at esp.admin@pwc.ca stating the desired functionality you are requesting.

In order to view draft and final ESP™ monthly invoices, you may need to modify your internet browser settings to allow pop-ups for the MyP&WC Power Portal webpages.

MY AGREEMENTS

00000000: Pratt & Whitney

OR

Search with Contract number or Serial Number for all Customers:

Enter ESP™ Agreement Number, Aircraft Model or Serial Number

Search

Find Within List

Find by ESP™ Agreement Number, Aircraft Model, or Serial Number

FILTER BY

All Agreements (6)

SORT BY

Aircraft Tail Number

ESP™ GOLD

TAIL#: NXX
Aircraft Serial #: 00-000
Agreement No: 0000-00
More Information

Status: Active

Due by: Nov-10-2020

Submit Hours and Cycles

Last Monthly Hours & Cycles Reported: Sep 2020

ESP™ GOLD

TAIL#: NXY
Aircraft Serial #: 11-1111
Agreement No: 1111-11
More Information

Status: Active

Due by: Dec-10-2020

Submit Hours and Cycles

Last Monthly Hours & Cycles Reported: Oct 2020

Pratt & Whitney Canada Corp. Property
This document does not contain technical data.



GO BEYOND

Data entry

- 1. Input Times & Cycles/Landings.
- 2. If a rental engine was used, tick the checkbox marked with red.
- 3. Enter rental engine serial number and provide hours flown.
- 4. If issuing under management company, tick the checkbox.
- 5. Click Continue.

Submit Hours and Cycles

Report hours and cycles for Agreement 0000-00 for the month of October 2020. Click on the link below if you would prefer to report for all ESP™ Agreements at once.

ENGINE HOUR CONVERSION TABLE				
01-06 Minutes = .1 hr	13-18 Minutes = .3 hr	25-30 Minutes = .5 hr	37-42 Minutes = .7 hr	49-54 Minutes = .9 hr
07-12 Minutes = .2 hr	19-24 Minutes = .4 hr	31-36 Minutes = .6 hr	43-48 Minutes = .8 hr	55-00 Minutes = .0 hr

ESP™ AGREEMENT: 0000-00

☐ check the box if the aircraft was not flown

This Submission
(Oct 2020)

Last Submission
(Sep 2020)

Usage Since Last Submission

Aircraft Serial # 00-00000

Total Time Since New(TTSN)*

1155.0

1,138.4

16,6 hours

Total Landings Since New*

975

963

12 cycles

Engine Serial # LC0000

Total Time Since New on Engine (TTSN)*

1155.0

1,138.4

16,6 hours

Total Cycles Since New (TCSN):*

975

963

12 cycles

☐ Was there a rental engine installed during the current reporting month?

Current Cycles per Hour
(based on past 6 months utilization or less)

Engine Serial # LC0001

Total Time Since New on Engine (TTSN)*

1,138.4

Total Cycles Since New (TCSN):*

963

☒ Was there a rental engine installed during the current reporting month?

Current Cycles per Hour
(based on past 6 months utilization or less)

Was a rental engine covered under the ESP™ program?

☒ Yes ☐ No ☐ To be determined or Unknown

Rental Engine Replacement for Engine Serial # 1111

Hours Flown*

11.6

11.6 hours

Cycles Flown*

11

11 cycles

INVOICE OPTIONS (Optional: to have the following information appear on your invoice, please provide the information below)

Customer Value Added Tax (VAT) #:

Customer Purchase Order #:

☒ Generate Invoice under my management company: Pratt & Whitney

Cancel

Continue



GO BEYOND

Verification

1. Click "View Draft Invoice" and check your downloads to confirm invoice details are correct.
2. Click "Generate Monthly Invoice".

MyP&WC POWER

[SUBMIT FEEDBACK](#) | [GET SUPPORT](#) | [FAQ](#) | [CFIRST](#) | [SIGN OUT](#)



GO BEYOND

[BUY ONLINE](#) | [LIBRARY](#) | [FLEET](#) | [SERVICES](#) | [WARRANTY](#) | [SUPPORT](#) | [PORTAL ADMINISTRATION](#) | [ACCOUNT](#) |  

Hello, **Jennifer**
Account 0000010554

All Categories

Search...



Confirm Monthly Hours & Cycles to be Invoiced

Review your draft invoice :

[View Draft Invoice](#)

Note: Taxes will be calculated and included in the final invoice.

Generate your monthly invoice :

[Generate Monthly Invoice](#)

Note: Once generated, your invoice will be available under ACCOUNT> INVOICES.

[←Edit Hours & Cycles](#)



GO BEYOND

Confirmation

1. Download a PDF if needed.
2. Click Pay Invoice.

MyP&WC POWER

SUBMIT A REQUEST | Home | FAQ | CFirst | Sign out



GO BEYOND

BUY ONLINE | LIBRARY | FLEET | SERVICES | WARRANTY | SUPPORT | PORTAL ADMINISTRATION | ACCOUNT |  

Hello,
Account 0000010

All Categories 

Search... 

Your hours and cycles have been submitted.

Thank you for submitting your monthly hours and cycles. The user in charge of paying invoices has been notified.

Your invoice number: [ESP000000000](#) [Pay Invoice](#) [Download PDF](#) 

You can view, print and pay your invoice at a later time via the [Invoices](#) section under My Account.

[Back to Maintenance Plans Page](#)

A RAYTHEON TECHNOLOGIES COMPANY

BUY ONLINE | LIBRARY | FLEET | SERVICES | WARRANTY | SUPPORT | PORTAL ADMINISTRATION | ACCOUNT

 Find a Field Support Manager
Find a Maintenance Facility

 P&WC Customer First Centre
24-Hour Global Service
USA & Canada: 1 800-268-8000
International (where available)
(IAC): + 8000-268-8000
Globally: 1450-647-8000
Fax: 1-450-647-2888

 SUBMIT A REQUEST

    



GO BEYOND

Payment method

1. Choose how you wish to pay.
2. Click Proceed To Summary.

MyP&WC POWER

[SUBMIT A REQUEST](#) | [Home](#) | [FAQ](#) | [CFirst](#) | [Sign out](#)



GO BEYOND

[BUY ONLINE](#) | [LIBRARY](#) | [FLEET](#) | [SERVICES](#) | [WARRANTY](#) | [SUPPORT](#) | [ACCOUNT](#)



Hello,
Account 0000010

All Categories

Search...



PAY INVOICES

INVOICES

BILLING

SUMMARY

PAYMENT METHOD

To complete the payment of your invoices, select a payment method and continue to billing and summary.

P&WC's available payment methods:

- By credit card. You can save your card number if you anticipate using it in the future.
* Please note that credit card fees may be charged by your financial institution and are not covered by P&WC. (The type of fees can be Foreign transaction fees / Cross border fees...)
- By Wire Transfer. In order to reduce delays in processing your order, you are required to provide banking information and payment details.

☒ Credit Card



☐ Use Registered Credit Card

1111 11** ***** 1111

[de-register](#)

☐ Wire Transfer

☐ Check

SUBTOTAL \$545.22
USD

Total **\$545.22**
USD

PROCEED TO SUMMARY





GO BEYOND

Credit card payment

1. Enter your card details.
2. Click Pay with credit card.

MyP&WC POWER

[SUBMIT A REQUEST](#) | [Home](#) | [FAQ](#) | [CFirst](#) | [Sign out](#)



GO BEYOND

Order Total: 545.22 USD



Pay with card



Cardholder Name

Cardholder Name

Card Number

**** * * * *

Expiration Date (MM/YY)

MM/YY

CVV (3 digits)

Postal Code

☐ Save credit card for future use

☐ Make this my default card

[Pay with credit card](#)



A RAYTHEON TECHNOLOGIES COMPANY

[BUY ONLINE](#) | [LIBRARY](#) | [FLEET](#) | [SERVICES](#) | [WARRANTY](#) | [SUPPORT](#) | [ACCOUNT](#)

[Find a Field Support Manager](#)
[Find a Maintenance Facility](#)

[P&WC Customer First Centre](#)
24-Hour Global Service
USA & Canada: 1 800-268-8000
International (where available)
(IAC): + 8000-268-8000

[SUBMIT A REQUEST](#)





GO BEYOND

Payment Confirmation

1. Once payment is posted you will receive confirmation.

MyP&WC POWER

SUBMIT A REQUEST | Home | FAQ | CFirst | Sign out



GO BEYOND

BUY ONLINE | LIBRARY | FLEET | SERVICES | WARRANTY | SUPPORT | ACCOUNT |  

Hello,
Account 0000010

All Categories ▾ Search...

THANK YOU, YOUR PAYMENT IS SUCCESSFULLY POSTED.

Your Customer Reference / Purchase Order Number Is ESP000000000
Your Invoice Number Is ESP000000000
You can also opt for [Pre-Authorized Payments](#) for your monthly invoices.
The updated payment details will be available in the Invoices section shortly.

A RAYTHEON TECHNOLOGIES COMPANY

BUY ONLINE | LIBRARY | FLEET | SERVICES | WARRANTY | SUPPORT | ACCOUNT

 Find a Field Support Manager
Find a Maintenance Facility

 P&WC Customer First Centre
24-Hour Global Service
USA & Canada: 1 800-268-8000
International (where available)
(IAC): + 8000-268-8000
Globally: 1 450-647-8000
Fax: 1 450-647-2888

SUBMIT A REQUEST

    

Copyright © 2020, Pratt & Whitney Canada

Pratt & Whitney Canada

Terms & Conditions | Privacy Policy