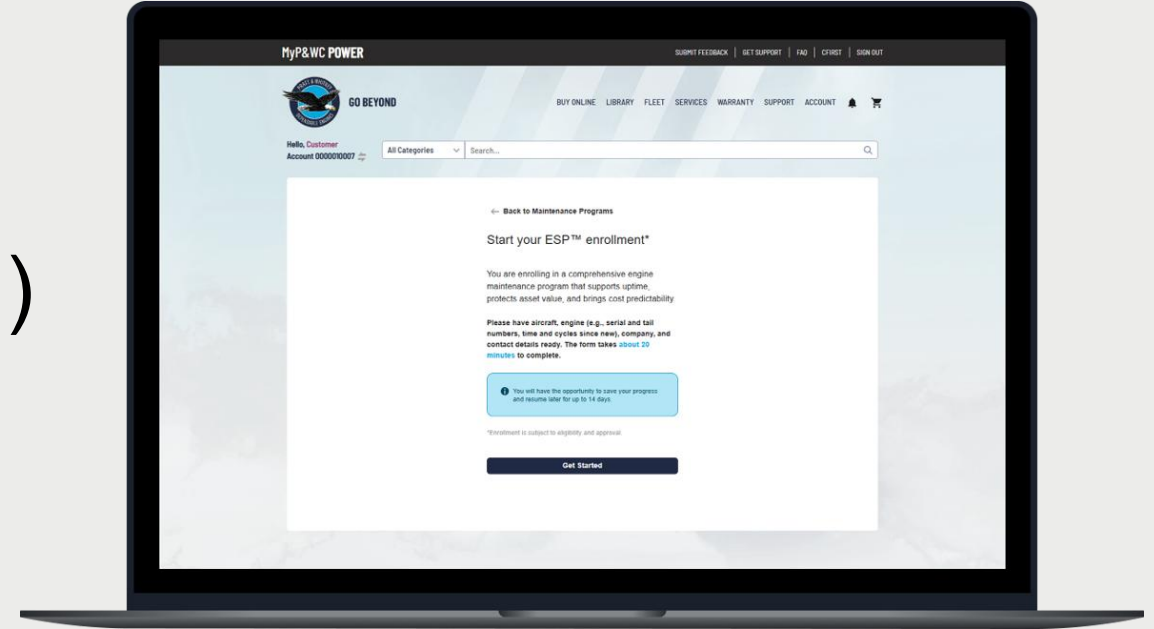


End User Guide Eagle Service™ Plan (ESP™) Online Enrollment in MyP&WC Power



Go to the MyP&WC Power Portal to Login or Register

Enter <https://customer.pwc.ca> in your browser to access the **MyP&WC Power Portal**.

- For an existing account, login with your username (User ID or email) and password.
- For new users, click on the link to register.

When you log into the portal the first time, you will be required to reset your password and enroll in multifactor authentication (MFA). Review the MFA user guide [here](#).

For questions, please contact customer.service@prattwhitney.com.

Welcome

Please enter your credentials and click the "Login" button to access the portal. If you have an RTX Email Address, click the "RTX Sign In" button to access the portal.

User ID/Email *

Password *

Forgot your password? [Click Here.](#)

Login

RTX Sign In

Need to register a new user or company? [Click Here.](#)

Customer Portal Login

Select "Sold to" Account

Navigate to the Form

Start Your Enrollment

Get Started

Select Enrollment Type

Complete the form

Submit and Next Steps

Contacts

Select the Sold-To Account

Select the radio button beside your company information, then click **Next**.

SELECT "SOLD TO" ACCOUNT

Your account is associated with multiple "Sold To" Accounts. Select from the Sold To Accounts you are associated with below. Once you are logged in, you can change your transactional account

ID [blurred] [blurred]
[blurred]
[blurred]

ID [blurred]
[blurred]
[blurred]

ID [blurred]
[blurred]
[blurred]

ID [blurred]
[blurred]
[blurred]

ID [blurred]
[blurred]
[blurred]

ID [blurred]
[blurred]
[blurred]

Next



The **"Sold To" Account** is your P&WC business partner number. It is only applicable if you are associated to multiple companies.

- Customer Portal Login
- Select "Sold to" Account**
- Navigate to the Form
- Start Your Enrollment
- Get Started
- Select Enrollment Type
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Navigate to the ESP™ Enrollment Form

Select **Services > Maintenance Programs** from the top menu.

The screenshot shows the MyP&WC POWER website interface. The top navigation bar includes links for SUBMIT FEEDBACK, GET SUPPORT, FAQ, CFIRST, and SIGN OUT. The main navigation menu features BUY ONLINE, LIBRARY, FLEET, SERVICES, WARRANTY, SUPPORT, and ACCOUNT. The SERVICES menu is expanded, showing MAINTENANCE PROGRAMS, WORK AUTHORIZATION, RENTAL ENGINES, OVERHAUL/REPAIR, MANAGE CONTACTS, ORDER FMP/PARTS PROGRAM, CAMP, and MRO HUB. The MAINTENANCE PROGRAMS option is highlighted with a green box and a green arrow. Below the navigation, the dashboard displays SERVICES ACTIVATION STATUS, INVOICES, and NEWS. The SERVICES ACTIVATION STATUS section shows TECHNICAL DATA AGREEMENT (TDA), WARRANTY, and MAINTENANCE PROGRAMS, all with green checkmarks. The INVOICES section shows a table with columns for Invoice Number, Amt, and Due, with entries for Jun 12 2026 and Jun 11 2026. The NEWS section features an important update about the Centralized Eagle Service™ Plan (ESP™) Support.

- Customer Portal Login
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- Navigate to the Form**
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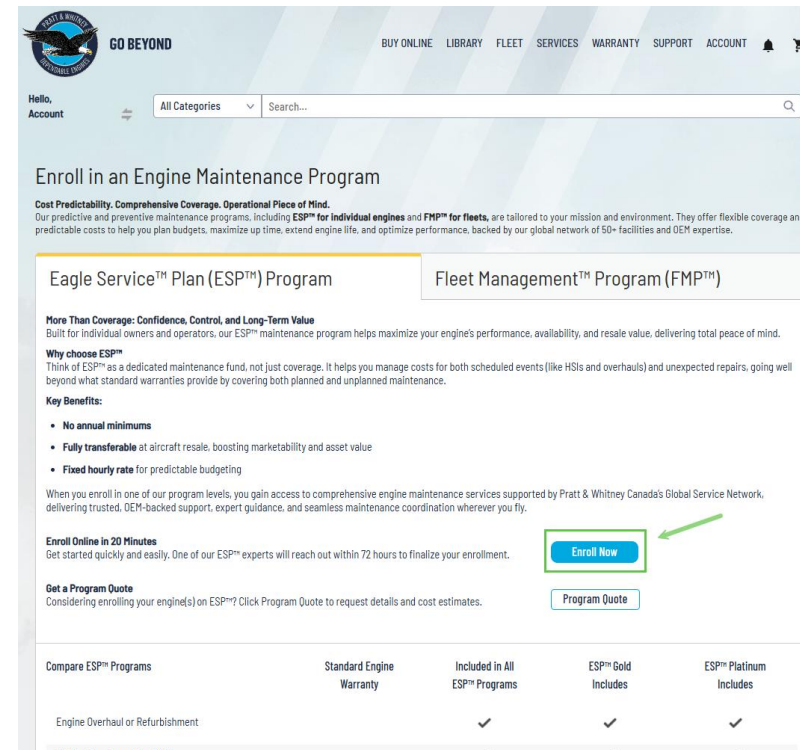
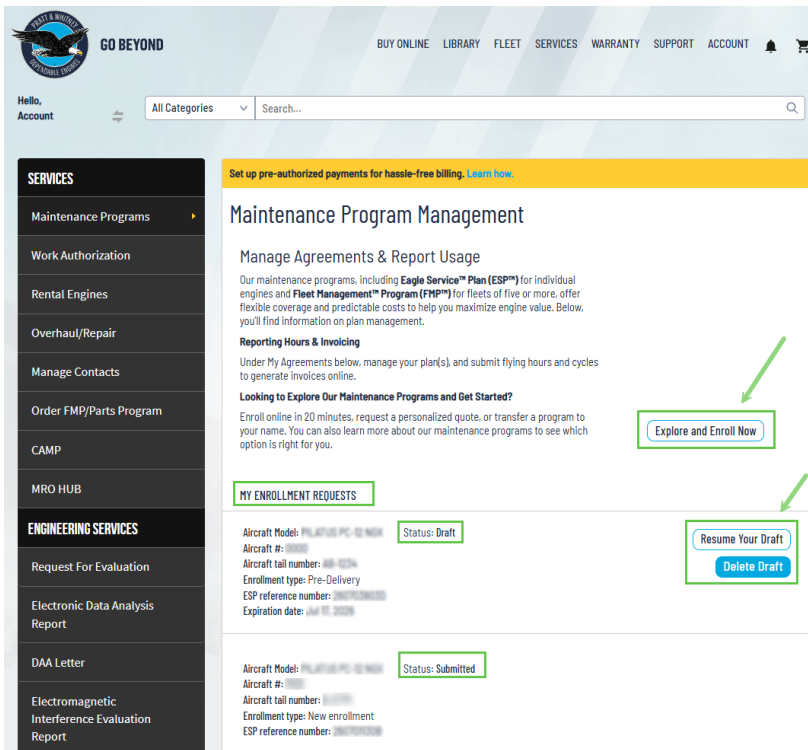
Start Your ESP™ Enrollment

Click on **Explore and Enroll Now**.

Once you have started enrollment, you will find your **drafts** and the **status** of your forms under:

- **Services (top menu) > Maintenance Programs > MY ENROLLMENT REQUESTS (midway down the page)**

Your enrollment form will be saved for 14 days once you begin filling it out.



- Customer Portal Login
- Select “Sold to” Account
- Navigate to the Form
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Click Get Started


Ensure you have the aircraft, engine (e.g., serial and tail numbers, time and cycles since new), company, and contact details ready.

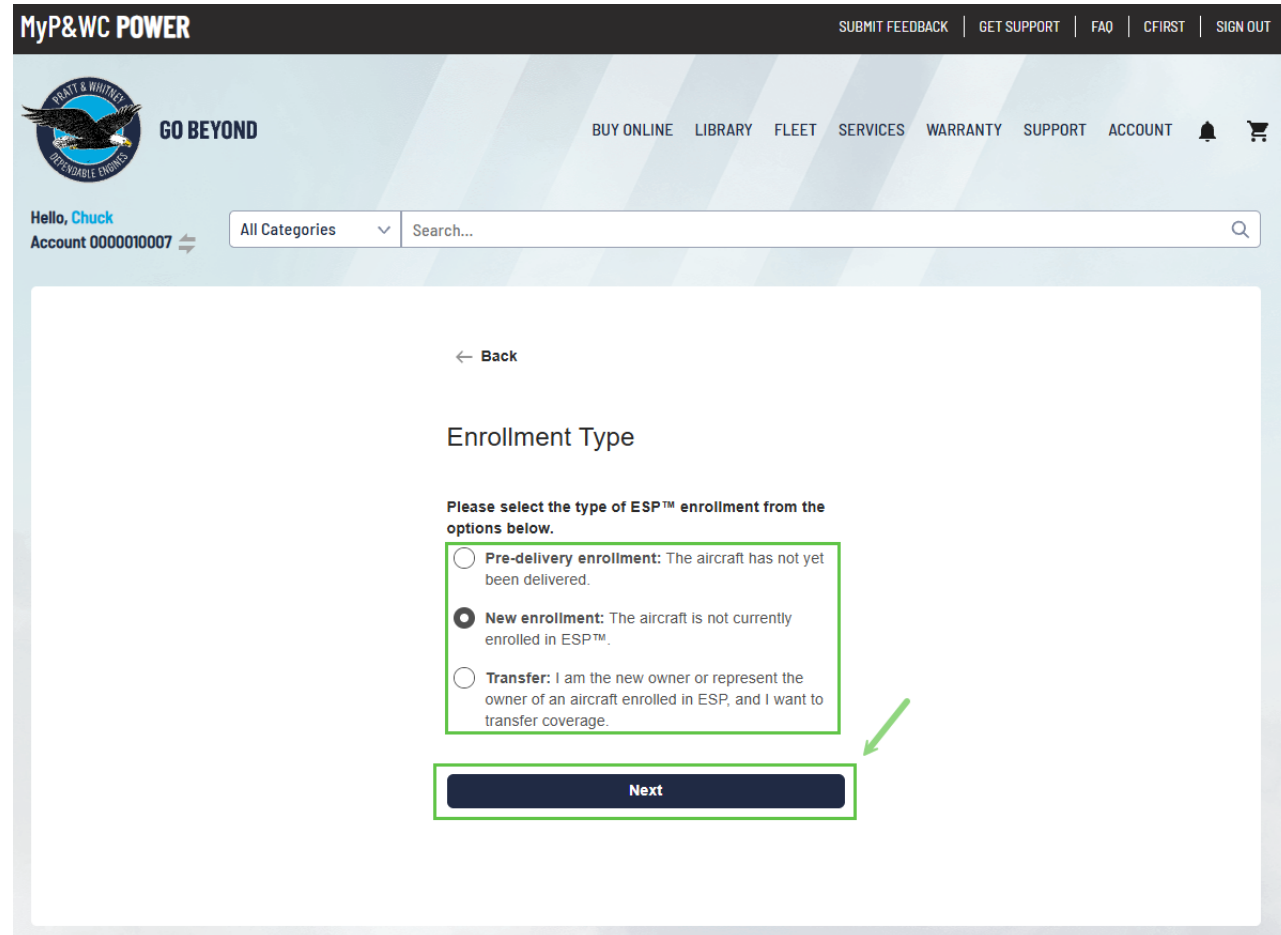
The screenshot shows the MyP&WC Power website interface. At the top, there is a navigation bar with the text 'MyP&WC POWER' on the left and 'SUBMIT FEEDBACK | GET SUPPORT | FAQ | CFIRST | SIGN OUT' on the right. Below this is a header area with the 'GO BEYOND' logo and a navigation menu: 'BUY ONLINE | LIBRARY | FLEET | SERVICES | WARRANTY | SUPPORT | ACCOUNT'. A search bar is located below the menu, with 'All Categories' and a search input field. The main content area features a 'Back to Maintenance Programs' link, the heading 'Start your ESP™ enrollment*', and a paragraph: 'You are enrolling in a comprehensive engine maintenance program that supports uptime, protects asset value, and brings cost predictability.' Below this is a note: 'Please have aircraft, engine (e.g., serial and tail numbers, time and cycles since new), company, and contact details ready. The form takes about 20 minutes to complete.' A blue information box states: 'You will have the opportunity to save your progress and resume later for up to 14 days.' A disclaimer reads: '*Enrollment is subject to eligibility and approval.' At the bottom, a dark blue 'Get Started' button is highlighted with a green border and a green arrow pointing to it.

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Select the Enrollment Type

Choose the applicable ESP enrollment type and click **Next**.

 For **transfers**, you must provide the ESP agreement number being transferred. If you do not have the number, contact the aircraft seller or customer.service@prattwhitney.com



The screenshot shows the MyP&WC Power website interface. At the top, there is a navigation bar with links for SUBMIT FEEDBACK, GET SUPPORT, FAQ, CFIRST, and SIGN OUT. Below this is a header with the Pratt & Whitney logo and the slogan "GO BEYOND". A secondary navigation bar includes links for BUY ONLINE, LIBRARY, FLEET, SERVICES, WARRANTY, SUPPORT, and ACCOUNT. The user is logged in as "Hello, Chuck" with account number "0000010007". A search bar is present with a dropdown menu set to "All Categories". The main content area displays the "Enrollment Type" form. It includes a "Back" link, a heading "Enrollment Type", and a prompt: "Please select the type of ESP™ enrollment from the options below." There are three radio button options: "Pre-delivery enrollment: The aircraft has not yet been delivered.", "New enrollment: The aircraft is not currently enrolled in ESP™." (which is selected), and "Transfer: I am the new owner or represent the owner of an aircraft enrolled in ESP, and I want to transfer coverage." A green box highlights the "New enrollment" option and the "Next" button below it. A green arrow points to the "Next" button.

Customer Portal Login

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Start Your Enrollment

Get Started

Select Enrollment Type

Complete the form

Submit and Next Steps

Contacts

Complete all Required Fields

You will then complete five sections: **Aircraft Information**, **Aircraft Mission**, **Engine Information**, **Coverage Level**, and **Key Contacts**.

Once all required fields are completed and reviewed, submit the form.

You can **save your progress** and come back within **14 days** to complete it.

ESP ENROLLMENT FORM

STEP 1 Aircraft Information STEP 2 Aircraft Mission STEP 3 Engine information STEP 4 Coverage Level STEP 5 Key Contacts STEP 6 Review

← Back to Aircraft Information

Aircraft Mission

Please provide details on your aircraft's typical operation to help confirm ESP™ eligibility. All fields are mandatory.

Select mission type from options below

Select mission type

Select the mission profile that best reflects the aircraft's operation

Save Progress

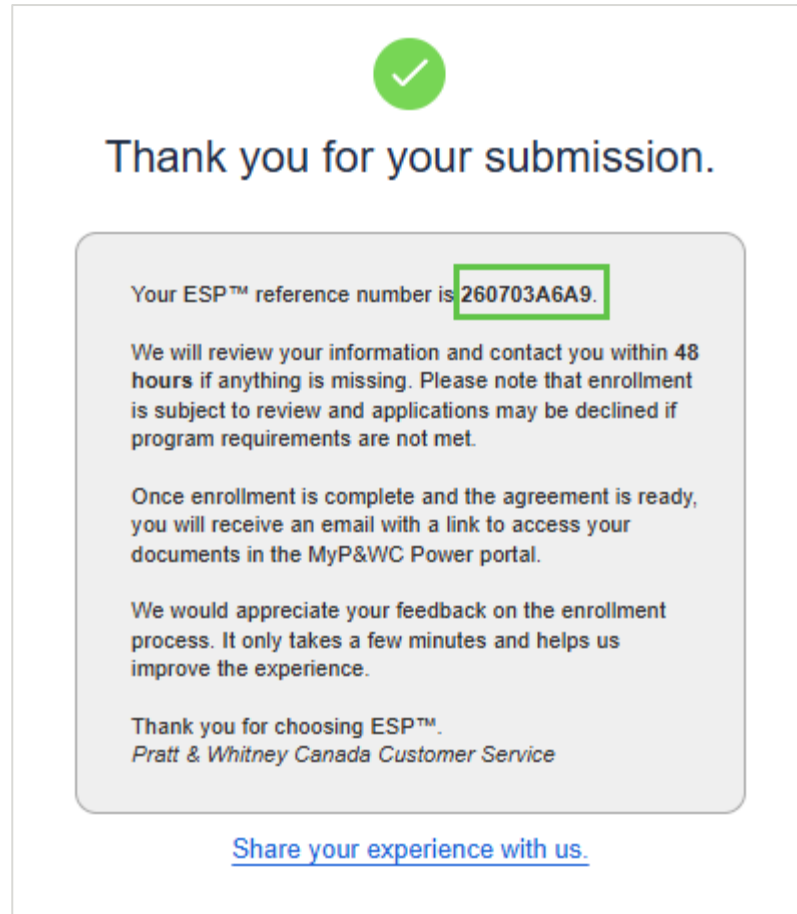
Next

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Form Submission and Next Steps

Once the form is submitted, you will receive an **email summary** with your **ESP reference number**.

If no further review is required, we will proceed with agreement creation. Missing or inaccurate information may delay processing.



A screenshot of a confirmation email. At the top center is a green circle with a white checkmark. Below it, the text reads "Thank you for your submission." In the center, a grey rounded rectangle contains the following text: "Your ESP™ reference number is 260703A6A9." where the number is highlighted with a green box. Below this, it says "We will review your information and contact you within 48 hours if anything is missing. Please note that enrollment is subject to review and applications may be declined if program requirements are not met." Then, "Once enrollment is complete and the agreement is ready, you will receive an email with a link to access your documents in the MyP&WC Power portal." Next, "We would appreciate your feedback on the enrollment process. It only takes a few minutes and helps us improve the experience." Finally, "Thank you for choosing ESP™. Pratt & Whitney Canada Customer Service". At the bottom of the grey box is a blue link: "Share your experience with us."

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For MyP&WC Power portal or ESP enrollment form questions, contact us at:

Email: customer.service@prattwhitney.com

Direct: +1-450-647-8000

US & Canada (Toll-Free): 1-800-268-8000

International (Toll-Free where available): (+IAC) +8000-268-8000

For questions about the ESP Program benefits, eligibility, rates and coverage, click the link below to find your sales representative:

<https://www.rtx.com/en/prattwhitney/support/pwc-engine-support/local-sales-managers>

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