

Collins Aerospace customer portal user guide

Spares quote request

Sign In

Homepage

From the Customer Portal Homepage, click the **Sign In** button.

- <https://customers.collinsaerospace.com/>

Enter your credentials then click **Log In**.

Note

- If you do not have an account, click the **Register** button to gain access.
 - Instructions can be found in the **Contacts, User Guides & FAQ** page.

The image shows a screenshot of the Collins Aerospace Customer Portal. The main heading is 'WELCOME TO THE CUSTOMER PORTAL'. Below this, there are two buttons: 'SIGN IN' (highlighted with a red box) and 'REGISTER'. An arrow points from the 'SIGN IN' button to a detailed view of the login form. The login form includes the Collins Aerospace logo, 'Email' and 'Password' input fields, a 'Log In' button, and a link for 'Forgot password / Reset password'.

Sign In

Spare Parts Search

Request Quote Form

Save – Submit Later

Spares Quote Request

Contacts

Spare Parts Search

Unpriced Part

Use the drop-down menu to select the **Spare Parts Search**.

- Enter a single part number (up to five numbers, separated by a comma and space) or enter at least 3 characters to execute a wildcard search.

When a part search is executed and pricing is not available, a **Request Quote** button will display. To submit a quote, you must click on the **Request Quote** button.

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Spare Parts Search

Request Quote Form

Save – Submit Later

Spares Quote Request

Contacts

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Spare Parts Search ^

Spare Parts Search

Repair Capability Search

Technical Publications

217-0004-172

Q

Repairs

Quotes

Tech/Spares Inquiries

My Publications

Shopping Cart 0

Account

Menu

Your search results for "217-0004-172"

Part Number:	Part Description:	Business Unit:	Condition:	MOQ:	UOM:	Lead Time:
217-0004-172	Angle	AEROSTRUCTURES	New	1	EA	26 ⓘ

Product Notes:

- NA

Availability:

0

Qty

1

REQUEST QUOTE

Request Quote Form

Submit Quote and Save – Submit Later

Adjust the quantity needed and enter any comments regarding the request.

Click **Submit** to complete the quote or click **Save – Submit Later** to save quote item to submit multiple lines quote.

Request Quote

Part Number: 217-0004-172

Quantity

UOM : EA

Lead Time : 26

Comments

Optional - If needed, can add comments.

132 Characters left

Save - Submit Later

Submit

Thank you. Here's your RFQ#: UTASRQ-1266002

Quote Number

UTASRQ-1266002

Item

Part Number: 217-0004-172

Angle

UOM: EA

Lead Time: 26

Quantity: 1

Comments

Optional - If needed, can add comments.

Sign In

Spare Parts Search

Request Quote Form

Save – Submit Later

Spares Quote Request

Contacts



Save – Submit Later

Unsubmitted / Multi-line Quote Requests

Clicking the **Quotes** link or **Quotes icon** will direct you to the Quote Requests page.

Saved quotes are held in the **Unsubmitted Quote Requests** section of the quote page.
Click **Edit & Submit** to complete the quote.

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Spare Parts Search

Enter up to 5 part #'s separated by commas

Dashboard

Spares

Repairs

Quotes

Spares Inquiries

My Publications

Quote Requests

Unsubmitted Quote Requests

Selling Entity	Part #	Qty	UOM
AEROSTRUCTURES	217-0004-171	1	EA
	217-0004-16	1	EA

Edit & Submit

Request Quote

Part Number: 217-0004-171

Angle

UOM : EA

Lead Time : 136

Quantity

1

Delete Item

Comments

132 Characters left

Part Number: 217-0004-16

Fairing assy

UOM : EA

Lead Time : 180

Quantity

1

Delete Item

Comments

132 Characters left

Save - Submit Later

Submit

Sign In

Spare Parts Search

Request Quote Form

Save – Submit Later

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Spares Quote Request

Navigation

1. Click on the **Quotes** or **View Quote History** link from the Dashboard will direct you to Quote Requests page to view submitted quotes status.
2. Click **Add To Cart** button (if it appears) to place an order for a priced quote.
3. Click **Priced** status and search button to filter by priced quote(s).
4. Click the **Request #** to view additional details, such as comments from your Customer Service Representative (CSR), when available.
5. Click **Proceed to Checkout** button to be directed to the Checkout page to complete order submission.

Sign In

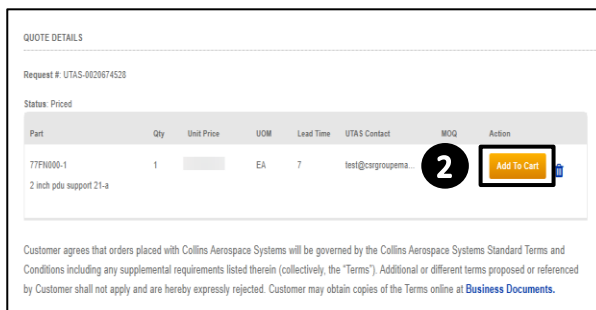
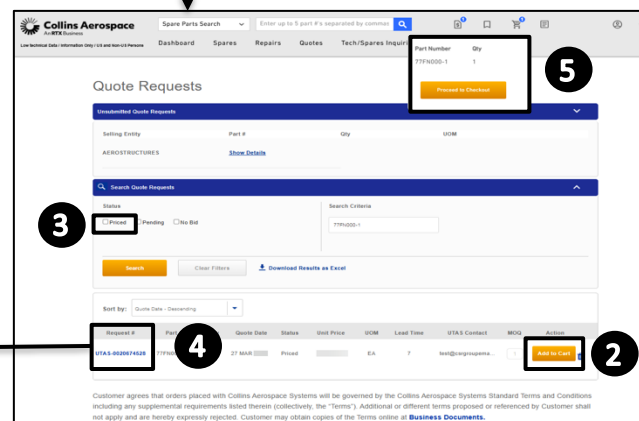
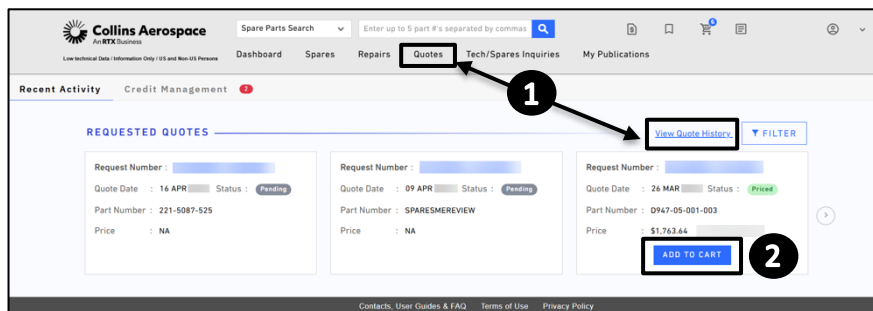
Spare Parts Search

Request Quote Form

Save – Submit Later

Spares Quote Request

Contacts



Contacts

Customer portal support team: customer.portal@collins.com

For 24/7 global AOG please contact:

1-877-808-7575 (within U.S.)

1-860-654-2500 (outside U.S.)

crc@collins.com

Collins business contacts:

collinsaerospace.com/support

Collins customer portal FAQ and support:

collinsaerospace.com/support/help/Customer-portal-help

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