

Collins Aerospace customer portal user guide

Account statement and invoices

Sign In

Homepage

From the Customer Portal Homepage, click the **Sign In** button.

- <https://customers.collinsaerospace.com/>

Enter your credentials then click **Log In**.

Note

- If you do not have an account, click the **Register** button to gain access.
 - Instructions can be found in the **Contacts, User Guides & FAQ** page.

The screenshot displays the Collins Aerospace Customer Portal login interface. The main page features the Collins Aerospace logo, a welcome message, and two buttons: 'SIGN IN' (highlighted with a red box) and 'REGISTER'. A callout box provides a detailed view of the login form, which includes the Collins Aerospace logo, 'Email' and 'Password' input fields, a 'Log In' button, and a 'Forgot password / Reset password' link.

Sign In

Account Statements

Invoices

Contacts

Account Statements

Navigation

Access additional information with the **Profile** dropdown menu.

1. **Account Statements** link allows user to view the Net Amount Past Due, Net Current Balance and Total Net Balance.
2. **Invoices** link allows user to view and download invoices.

Note: Your account statement may be divided into sections representing your business relationship with various Collins Businesses.

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Account Statements

Invoices

Contacts

Collins Aerospace
An RTX Business

Spare Parts Search Enter up to 5 part #'s separated by commas

Dashboard Spares Repairs Quotes Tech/Spares Inquiries My Publications

Account Statements

AEROSTRUCTURES
Account Number :
Net Amount Past Due
Net Current Balance
Total Net Balance
[View Invoices](#)

MECHANICAL - CARGO SYSTEMS
Account Number :
Net Amount Past Due
Net Current Balance
Total Net Balance
[View Invoices](#)

Click here to access the Account Statements or Invoices.

Click here to get access to the individual invoices.

- Account Settings
- Account Statements
- Address Book
- Business Documents
- Invoices
- My Learning
- Price Catalogs
- User Guides
- Warranty Claims
- Logout

Invoices

Navigation

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You can **search and filter** invoices assigned to your account.

Invoices

Filter Invoices

Invoice Account Number

Invoice Contains

Search for invoice number, POs, part number, and Sales Order #

Invoice Date

From  Select a date

To  Select a date

Search

Clear Filters

 Download Invoices to Excel

You can **download** a list of invoices.

Sort by: Date - Descending

1 2 3 4 5 >

Show all

Invoice	PO	Part	Carrier Waybill	Amount Due
0704176506		238-0856-173	FedEx	0004 days past due
03 JAN				\$
				on 02 FEB

Click the **Invoice number** link to view and download the document details.

Contacts

Customer portal support team: customer.portal@collins.com

For 24/7 global AOG please contact:

1-877-808-7575 (within U.S.)

1-860-654-2500 (outside U.S.)

crc@collins.com

Collins business contacts:

collinsaerospace.com/support

Collins customer portal FAQ and support:

collinsaerospace.com/support/help/Customer-portal-help

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