

Collins Aerospace customer portal user guide

CPAL submission and reconciliation

Login

This website is intended for the use of our established customers.

Please visit: customers.collinsaerospace.com

Login to your Collins Portal account to see more information tailored to your company.

If you do not have an account, click the **Register** button to gain access.

Instructions can be found here or in the [FAQ and Customer Support page](#).

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CPAL submission

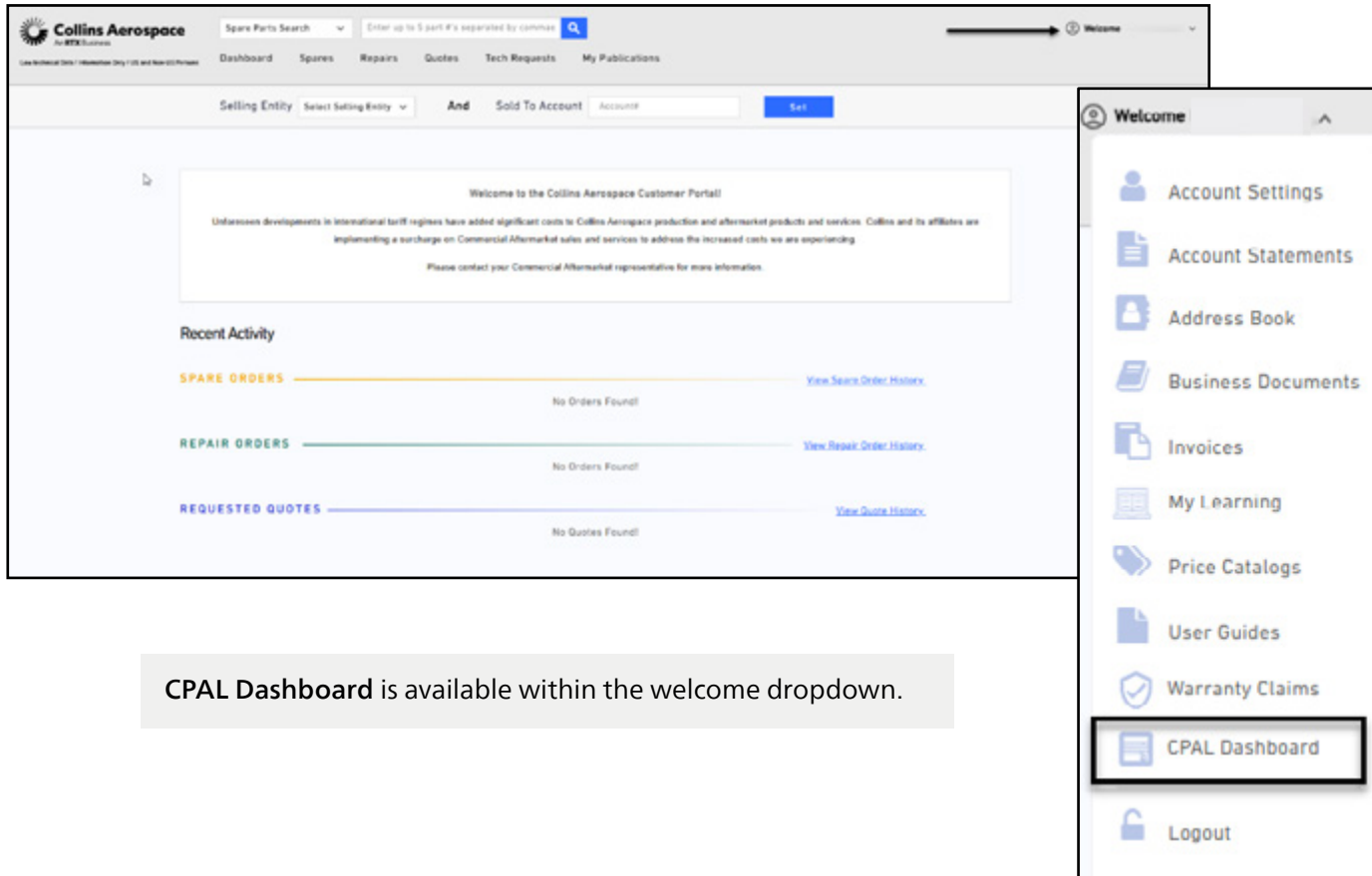
Tail reconciliation

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CPAL Dashboard



CPAL Dashboard is available within the welcome dropdown.

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CPAL data upload

If a purchase order is required for your landings billing, please send PO associated with your submitted monthly landings to your business CPAL contact – **Wheel & Brake:** AWB.CPALReport@collins.com

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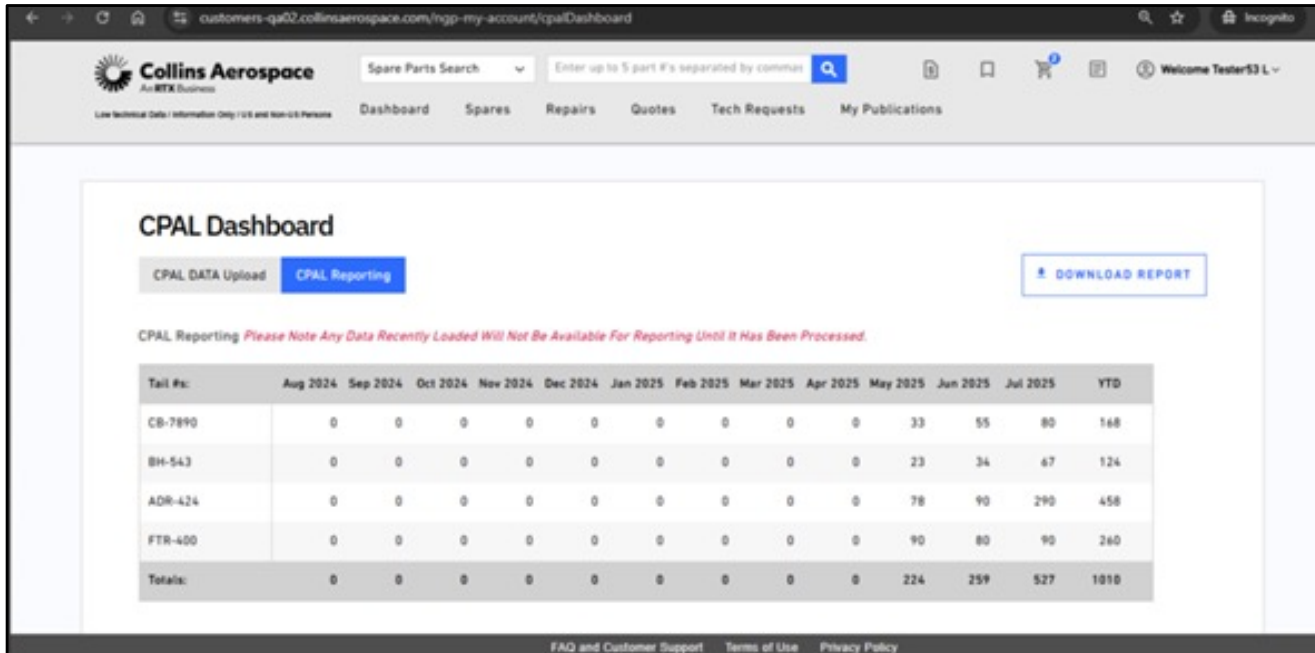
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The screenshot shows the Collins Aerospace CPAL Dashboard. At the top, there is a header with the Collins Aerospace logo, a search bar, and a user profile. Below the header is a navigation menu with options: Dashboard, Spares, Repairs, Quotes, Tech Requests, and My Publications. The main content area is titled "CPAL Dashboard" and has two tabs: "CPAL DATA Upload" (active) and "CPAL Reporting". Below the tabs, there is a red warning message: "CPAL Data Upload Please Note Any Data Uploaded Will Not Be Available In Reporting Until it is Processed By Your Vendor." This is followed by three steps: Step 1: Copy and paste all of your tail numbers from a spreadsheet for the selected months into the Tail #'s control box. Step 2: Select the radio button for the months you would like to load data for and copy and paste (in the same order as your tail #'s) the total number of landings for that month in the associated months control box. Step 3: Click submit and follow prompts. Below the steps, there is a link: "If you would like to load previous months, click the see more link." The "Landing Totals" section contains a form with a "Tail Number" input field, a "May 2025" dropdown menu, and an "ADD NEW MONTH" button. Below this is a table with two columns, each containing four "Label" entries. At the bottom of the form is an "UPLOAD" button.

Tail Reconciliation

CPAL Tail Monthly Reconciliation



The screenshot shows the Collins Aerospace CPAL Dashboard. At the top, there is a navigation bar with the Collins Aerospace logo, a search bar, and a user profile. Below the navigation bar, there are tabs for Dashboard, Spares, Repairs, Quotes, Tech Requests, and My Publications. The main content area is titled "CPAL Dashboard" and includes a "CPAL Reporting" button and a "DOWNLOAD REPORT" button. A table displays tail counts for various part numbers from August 2024 to July 2025, along with a YTD total.

Tail #:	Aug 2024	Sep 2024	Oct 2024	Nov 2024	Dec 2024	Jan 2025	Feb 2025	Mar 2025	Apr 2025	May 2025	Jun 2025	Jul 2025	YTD
CB-7890	0	0	0	0	0	0	0	0	0	33	55	80	168
BH-543	0	0	0	0	0	0	0	0	0	23	34	67	124
ADR-424	0	0	0	0	0	0	0	0	0	78	90	290	458
FTR-400	0	0	0	0	0	0	0	0	0	90	80	90	260
Totals:	0	0	0	0	0	0	0	0	0	224	259	527	1010

Tail count by period will be listed to assist with reconciliation of billing documents and year end Landing Per Year reconciliation.

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CPAL contact: AWB.CPALReport@collins.com

Customer portal support team: customer.portal@collins.com

For 24/7 global AOG please contact:

1-877-808-7575 (within U.S.)

1-860-654-2500 (outside U.S.)

Collins business contacts:

collinsaerospace.com/support

Collins customer portal FAQ and support:

collinsaerospace.com/support/help/Customer-portal-help

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