

Collins Aerospace customer portal user guide

CPAL submission and reconciliation



Collins Aerospace
An **RTX** Business



Sign In

Homepage

From the Customer Portal Homepage, click the **Sign In** button.

- <https://customers.collinsaerospace.com/>

Enter your credentials then click **Log In**.

Note

- If you do not have an account, click the **Register** button to gain access.
 - Instructions can be found in the **Contacts, User Guides & FAQ** page.

The image shows a web browser window displaying the Collins Aerospace Customer Portal. The page has a header with the Collins Aerospace logo and a navigation bar. The main content area features a 'WELCOME TO THE CUSTOMER PORTAL' message. Below this, there are two buttons: 'SIGN IN' (highlighted with a red box) and 'REGISTER'. An arrow points from the 'SIGN IN' button to a detailed view of the login form. The login form includes the Collins Aerospace logo, 'Email' and 'Password' input fields, a 'Log In' button, and a link for 'Forgot password / Reset password'.

Sign In

CPAL Submission

Tail Reconciliation

Contacts

CPAL submission

Navigation

CPAL Dashboard is available within the **Profile** dropdown menu.

If a purchase order is required for your landings billing, please send PO associated with your submitted monthly landings to your business CPAL contact – Wheel & Brake:
AWB.CPALReport@collins.com.

- Sign In
- CPAL Submission
- Tail Reconciliation
- Contacts



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Low technical Data / Information Only / US and Non-US Persons

Spare Parts Search

Dashboard Spares Repairs Quotes Tech/Spares Inquiries My Publications

CPAL Dashboard

CPAL DATA Upload CPAL Reporting

CPAL Data Upload *Please Note Any Data Uploaded Will Not Be Available In Reporting Until It Is Processed By Your Vendor.*

Step 1: If needed, click Add New Month to add additional months. Copy and paste tail numbers for each month from excel.

Step 2: Click upload when ready to load your data.

Landing Totals

Tail Number Jun

ADD NEW MONTH

UPLOAD

Account Settings

Account Statements

Address Book

Business Documents

Invoices

My Learning

Price Catalogs

User Guides

Warranty Claims

CPAL Dashboard

Logout

Tail Reconciliation

CPAL Tail Monthly Reconciliation

Tail count by period will be listed to assist with reconciliation of billing documents and year end **Landing Per Year** reconciliation.

Sign In

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Spare Parts Search

Enter up to 5 part #'s separated by commas

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CPAL Dashboard

CPAL DATA UploadCPAL Reporting

DOWNLOAD REPORT

CPAL Reporting *Please Note Any Data Recently Loaded Will Not Be Available For Reporting Until It Has Been Processed.*

The displayed data is either sourced by customer input or uploaded utilizing Aviation Week Network: <https://aviationweek.com/awin/data-tools>. Data uploaded by Aviation Week Network is for reference only; the publisher reserves all proprietary rights and may make changes at any time.

Tail #s:	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	YTD
	0	0	0	0	0	0	0	0	0	137	0	0	137
	0	0	0	0	0	0	0	0	0	129	0	0	129
	0	0	0	0	0	0	0	0	0	129	0	0	129
	0	0	0	0	0	0	0	0	0	140	0	0	140
	0	0	0	0	0	0	0	0	0	119	0	0	119
	0	0	0	0	0	0	0	0	0	116	0	0	116

Contacts

CPAL contact: AWB.CPALReport@collins.com

Customer portal support team: customer.portal@collins.com

For 24/7 global AOG please contact:

1-877-808-7575 (within U.S.)

1-860-654-2500 (outside U.S.)

crc@collins.com

Collins business contacts:

collinsaerospace.com/support

Collins customer portal FAQ and support:

collinsaerospace.com/support/help/Customer-portal-help

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