Performance+ Program Overview



Enable a customer-focused value stream through supplier performance management using integrated process methods and tools to grow collaborative, strategic, and innovative relationships with our suppliers, drive performance excellence and competitive advantage.

Metrics



- Harmonized performance metrics focused on on-time delivery and quality across RTX
- Provide consistent messaging to RTX suppliers

Performance



- Harmonized supplier performance categories and thresholds across RTX
- · Set consistent expectations

Supplier Forum



Focused on performance and capacity to meet current and future Customer requirements

Tools



- Deployment of common tools and templates across RTX
- Eliminate redundancies and minimize pull on critical supplier resources

Processes



- Deployment of consistent supplier management processes across RTX
- Simplify complexity of working with RTX

Supplier Awards



Two recognition platforms:

- Platinum Award (Rolling)
- Premier Award (Annual)

