



Supplier Performance Relationship Reports Quick Reference Guide

SPRR Quick Reference Guide

Accessing SRS for Raytheon Employees and Suppliers

If you are a **Raytheon Technologies Employee**, access the Supplier Performance Relationship Reports (SPRR) through the Supplier Rating System <http://srs.app.ray.com/srs/web/srsMain.jsp> and select **SPRR** from the left side.



SRS Home	New User	SRS Capabilities	Logoff
<p>Supplier Rating System</p> <p>Currently logged in as: 1083219 Standard reports as of 01/31/2021 SPRR Internal reports as of 01/31/2021</p> <p>For Help With SRS Please See: SRS HELP</p> <p>Welcome to the Supplier Rating System (SRS) Homepage.</p> <p>SCARs Update</p> <p>SCARs beginning with RIS or RMD prefixes are not being received from RCAS and are not being accounted for in suppliers ratings. This issue is being worked. There is no current SCAR change for Early Deliveries during COVID-19 crisis</p> <p>As we all face many challenges with COVID-19, maintaining a continuous supply chain is critical. Many of our suppliers are leaning forward to ship early to ensure continuing operations. This SRS system change allows suppliers to meet our needs without Purchase Order updates to contractual (statistical) dates or by applying TP-463. This SRS system change</p>			

The menu on the left of the welcome page will help you to navigate within the different areas of the Supplier Rating System (SRS) in the Supplier Performance Relationship Report (SPRR) after you have logged into the Exostar system.

Suppliers enter SRS via Exostar in the Raytheon Portal. Contact Exostar at customersupport@exostar.com if you need assistance accessing Exostar. Once you land on Raytheon Technologies Portal page, you will

The screenshot shows the 'Supplier Rating System' interface. On the left is a navigation menu with categories like 'Business Specific Info' and 'FAQ / Training'. The main content area displays 'Current Performance Ratings' with a table showing Quality and Delivery metrics for 1, 3, and 12 months, along with a PPM 12 Months value. Below the table is a legend for the color-coded ratings: Exceptional (Blue), Good (Green), Marginal (Yellow), and Unsatisfactory (Red).

Quality			Delivery			PPM 12 Months
1 Month	3 Month	12 Month	1 Month	3 Month	12 Month	
74.1%	89%	78.8%	88.8%	81.9%	90.6%	132,942

Date last updated: 19 Oct 2012

Legend	Exceptional	Good	Marginal	Unsatisfactory
Quantitative % Range	BLUE	GREEN	YELLOW	RED
	from 100.0 to 95.0	from 94.9 to 90.0	from 89.9 to 85.1	from 85.0 to 0.0

Screenshot is not a perfect representation of what will be seen in the supplier Portal

click the SRS link under the ratings chart as shown below.

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NOTE: Suppliers can only access SRS data for their company (the ESD number (s) authorized to be accessed for that supplier).

Accessing SPRR Reports within SRS

The following reports may be selected:

1. **Global** - All Supplier Locations for all Raytheon Business Units
2. **Individual** - Single Supplier Location for all Raytheon Business Units
3. **Supplier Ratings by Business** -Single Supplier Location for all Raytheon Business Units

The screenshot shows the SRS SPRR (Supplier Performance Relationship Reports) interface. At the top, there are links for 'Contact Us' and 'Connect With Us', and the RTX logo. The main navigation bar includes: HOME, ABOUT US, BUSINESSES, MISSION AREAS, PRODUCTS & SERVICES, CAREERS, INVESTOR RELATIONS, and PRESS OFFICE. The left sidebar contains: SRS Home, View SRS SPRR, Navigation Guide, Ratings Guide, Ratings Calculator, QDI Navigation Guide, and Supplier Self-Assessment. The main content area is titled 'SRS SUPPLIER PERFORMANCE RELATIONSHIP REPORTS (SPRR)'. It features a 'Report as of:' dropdown menu set to 'Mar 2025', with 'Next Report: Apr 06, 2025' and 'Mid Month Report' displayed below. The central heading is 'Select the Report', followed by 'Supplier Ratings For All Businesses:'. Two options are listed: [Global](#) - All Supplier Locations For All Raytheon Business Units and [RAY](#) - Single Supplier Location for All Raytheon Business Units. At the bottom, a note states: 'Contact your Raytheon buyer if you have any questions or concerns with these reports.'

Using the Reports

Global and **Individual** search screens will allow Raytheon Technologies personnel to search for a supplier by name or number and to select if the supplier data starts with or contains the supplier information. Suppliers will only be able to see their own company ratings.

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Report as of: May 2016
Next Report: Jun 20, 2016

Enter all or part of the Supplier Name or Number

Supplier Numbers will only show when SPRR Ratings are available.

Supplier:

Search Criteria: Name Number
 Starts With Contains

[Back](#) [Reset](#) [Search](#)

When the **Global** search is complete, the Global supplier listing will be shown and can be selected.

Global Duns Search Results

Results 1 - 1 out of 1

Name	Number	Address
Supplier ABC	1234567890	Somewhere in the world

[Select Report Group](#) [Search](#)

Upon selecting the supplier from the search, the Quality and Delivery, as well as the Qualitative Ratings can be seen. Available on the right side of the page are links to the **Global Qualitative (QDI)**, **Global History Graphs** (Quantity, Quality, and Delivery), and **Global Reports** (Summary, PO Detail, Receipt Detail, Failure Detail, and SCAR Detail). If you press the red **Select Report Group** box at the top of the page, it takes you back to the Select the Report screen. If you press the red **Printer Version** box, it will display the report which can be printed or saved.

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SPRR Summary						
Legend	Performing	GREEN	Progressing	YELLOW	Underperforming	RED
Quantitative % Range	from 100.0 to 95.0		from 94.9 to 90.0		from 89.9 to 0.0	
Qualitative Rating	NO		Qualitative: Not Available			
Quantitative Rating 1 Month	Cannot Calc		History Graphs:			
Quantitative Rating 3 Month	94.8%		Progressing - YELLOW		Quantitative Rating History ▾	
Quantitative Rating 6 Month	96.8%		Performing - GREEN		Quality Rating History ▾	
Quantitative Rating 12 Months	96.9%		Performing - GREEN		Delivery Rating History ▾	
Quantitative RSPIM	1.03		Performing - GREEN			
Quality Rating 1 Month	Cannot Calc - Failures Exist					
Quality Rating 3 Month	98.6%		Performing - GREEN			
Quality Rating 6 Month	99.5%		Performing - GREEN			
Quality Rating 12 Months	99.1%		Performing - GREEN			
# of Source Inspection Failures	0					
# of Incoming Failures	5,387					
# of Floor Failures	10,190					
Total Weighted Failures	23190.3					
Quality Parts Received	10,827,264					
PPM 12 Months	2,142					
Quality Lots Accepted	2,116					
Quality Lots Received	2,139					
LAR 12 Months	98.9%					
Total SCAR Count 12 Months	0					
SCAR Impact 12 Months	0.0					
# of Level 1 SCARs	0					
# of Level 2 SCARs	0					
# of Level 3 SCARs	0					
Delivery Rating 1 Month	26.2%		Underperforming - RED			
Total Lots Received On-time 1 Mon	53					
Lots Due 1 Mon	54					
Lots Past Due 1 Mon	148					
Delivery Rating 3 Month	89.2%		Underperforming - RED			
Total Lots Received On-time 3 Mon	356					
Lots Due 3 Mon	366					
Lots Past Due 3 Mon	33					
Delivery Rating 6 Month	92.8%		Progressing - YELLOW			
Total Lots Received On-time 6 Mon	1,025					
Lots Due 6 Mon	1,095					
Lots Past Due 6 Mon	9					
Delivery Rating 12 Month	93.7%		Progressing - YELLOW			
Total Lots Received On-time 12 Mon	2,051					
Lots Due 12 Mon	2,185					
Lots Past Due 12 Mon	2					

- Reports:
- [Summary Report](#)
 - [PO Detail Report](#)
 - [Receipt Detail Report](#)
 - [Failure Detail Report](#)
 - [SCAR Detail Report](#)

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For the **Individual** report, a specific supplier site must be chosen to view that site's rating data.

Next Report: Sep 06, 2017
Mid Month Report

Select the Report

Supplier Ratings For All Businesses:

[Global](#) - All Supplier Locations For All Raytheon Business Units

[Individual](#) - Single Supplier Location for All Raytheon Business Units

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SRS Home

SRS SUPPLIER PERFORMANCE RELATIONSHIP REPORTS (SPRR)

View SRS SPRR Report as of: Jan 2021
Next Report: Feb 20, 2021

Search Results

Results 1 - 10 out of 96

Name	Number	Address
RAYTHEON	0010017862	1161 E HERMANS RD TUCSON AZ 85786 US
RAYTHEON/HUGHES/MISSILE SYSTEMS C	TPCOR9522A	1161 E HERMANS RD TUCSON AZ 85786-9387 US
RAYTHEON/HUGHES/MISSILE SYSTEMS C	TPTUC9522A	1161 E HERMANS RD TUCSON AZ 85786-9387 US

Supplier Ratings by Business requires the selection of a specific supplier site. The report will show that supplier site's performance for the Raytheon Business selected.

SPRR Summary for Raytheon Business RIS						
Legend	Performing	GREEN	Progressing	YELLOW	Underperforming	RED
Quantitative % Range		from 100.0 to 95.0		from 94.9 to 90.0		from 89.9 to 0.0
Qualitative Rating	NO			Qualitative: Not Available		
Quantitative Rating 1 Month	Cannot Calc			History Graphs:		
Quantitative Rating 3 Month	95.3%	Performing - GREEN	Quantitative Rating History ▾			
Quantitative Rating 6 Month	96.9%	Performing - GREEN	Quality Rating History ▾			
Quantitative Rating 12 Months	90.2%	Performing - GREEN	Delivery Rating History ▾			
Quantitative RSPIM	1.04	Performing - GREEN	Reports:			
Quality Rating 1 Month	Cannot Calc - Failures Exist			Summary Report		
Quality Rating 3 Month	99.5%	Performing - GREEN	PO Detail Report			
Quality Rating 6 Month	99.6%	Performing - GREEN	Receipt Detail Report			
Quality Rating 12 Months	98.8%	Performing - GREEN	Failure Detail Report			
# of Source Inspection Failures	0		SCAR Detail Report			
# of Incoming Failures	172					
# of Floor Failures	0					
Total Weighted Failures	154.8					
Quality Parts Received	4,229,445					
PPM 12 Months	37					
Quality Lots Accepted	559					
Quality Lots Received	577					
LAR 12 Months	96.9%					
Total SCAR Count 12 Months	0					
SCAR Impact 12 Months	0.0					
# of Level 1 SCARs	0					
# of Level 2 SCARs	0					
# of Level 3 SCARs	0					
Delivery Rating 1 Month	13.3%	Underperforming - RED				
Total Lots Received On-time 1 Mon	8					
Lots Due 1 Mon	9					
Lots Past Due 1 Mon	51					
Delivery Rating 3 Month	88.9%	Underperforming - RED				
Total Lots Received On-time 3 Mon	113					
Lots Due 3 Mon	118					
Lots Past Due 3 Mon	9					
Delivery Rating 6 Month	92.9%	Progressing - YELLOW				
Total Lots Received On-time 6 Mon	292					
Lots Due 6 Mon	312					
Lots Past Due 6 Mon	2					
Delivery Rating 12 Month	92.2%	Progressing - YELLOW				
Total Lots Received On-time 12 Mon	606					
Lots Due 12 Mon	655					
Lots Past Due 12 Mon	2					

NOTE: All SPRR reports display the same type of information. If the data says "Cannot Calc", there is no data available to feed the selected report.

For the **Individual** report, a specific supplier site must be chosen to view that site's rating data.

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For Assistance, Raytheon Technologies employees should contact your SRS Business Lead. Suppliers should contact your contact your buyer or you may contact the Raytheon Technologies Help Desk 877-844-4712