



GO BEYOND

ENGINE**WISE**

CUSTOMER SERVICE
& NETWORK

ENGINEWISE SUPPORT

SUPPORT FOR ALL YOUR ENGINE NEEDS

Pratt & Whitney's EngineWise® services combine our technical expertise with your fleet experience to develop the best solutions together. We go beyond the typical customer relationship to provide tools with the next level of information, training, and quicker resolutions. Our expansive, global network consists of field service representatives located close to our customers, and includes our dedicated facilities specializing in OEM quality engine overhaul and part repair to support our Pratt & Whitney & IAE programs.

We're available 24/7/365 to respond to your engine related questions & issues. A dedicated account manager will work with you to determine the best course of action to quickly get your engines back in service.

FIELD OFFICES

Americas

- Brazil: Sao Paulo
- Canada: Montreal
- Chile: Santiago
- Mexico: Monterrey
- Mexico: Toluca
- San Salvador:
El Salvador
- US: Louisville, KY
- US: Atlanta, GA
- US: Charlotte, NC
- US: Ft. Lauderdale, FL
- US: Honolulu, HI
- US: Memphis, TN
- US: New York, NY
- US: Phoenix, AZ
- US: San Francisco, CA

Asia Pacific

- Australia: Melbourne
- Japan: Narita
- Japan: Tokyo
- Malaysia: Kuala Lumpur
- New Zealand: Auckland
- Philippines: Manila
- Singapore: Singapore
- South Korea: Bucheon
- South Korea: Incheon
- South Korea: Seoul
- Thailand: Bangkok
- Vietnam: Hanoi
- Vietnam: Ho Chi
Minh City

Europe

- Germany: Frankfurt
- Germany: Munich
- Greece: Athens
- Hungary: Budapest
- Ireland: Dublin
- Israel: Tel Aviv
- Latvia: Riga
- London: UK
- Norway: Oslo
- Russia: Moscow
- Russia: Novosibirsk
- Spain: Barcelona
- Spain: Madrid
- Switzerland: Zurich

Greater China

- China: Beijing
- China: Chengdu
- China: Chongqing
- China: Guangzhou
- China: Haikou
- China: Hangzhou
- China: Macau
- China: Shanghai
- China: Shenyang
- China: Shenzhen
- China: Tianjin
- China: Qingdao
- Hong Kong
- Taiwan: Taipei

Middle East

- Qatar: Doha
- Egypt: Cairo
- Saudi Arabia:
Dammam
- India: Mumbai
- India: New Delhi
- Lebanon: Beirut
- South Africa:
Johannesburg
- Turkey: Istanbul
- UAE: Abu Dhabi

ENGINE TYPES

GTF™ (PW1000G) / V2500 / PW2000 / PW4000 / PW6000 / GP7000 / JT8D / JT9D

FIELD SERVICE NETWORK

120+ Field Representatives
60+ Field Offices

DIGITAL RESOURCES

EngineWise® Connect
Customer Portal

CUSTOMER TRAINING

E-Learning Virtual
& On-Site Training

GLOBAL OPERATIONS CENTER

860-565-0140 / 866-565-0140
help24@pw.utc.com

Contact Us

USA: 860-565-4321

ENGINEWISE

<https://prattwhitney.com/enginewise>

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