



GO BEYOND

# SERVICE GUARANTEE PROGRAM DAHER TBM 960 PT6E-66XT



TAILORED ENGINE MAINTENANCE & SERVICE SOLUTION  
CREATED TO MEET THE NEEDS OF TBM 960 OWNERS

COMPREHENSIVE & PEACE OF MIND  
SERVICE-BASED PROGRAM

SIMPLIFIED EXPERIENCE WITH DEDICATED  
SUPPORT TEAM

PLAN ADAPTED TO TBM 960 FIRST OWNERSHIP PERIOD  
- 5 YEAR TERM (OR 1,000 HOURS)

FLEXIBLE PAYMENT SOLUTION

UNSCHEDULED EVENT PROTECTION

LEVERAGING DIGITAL CONNECTIVITY WITH  
EXCLUSIVE PROACTIVE SERVICES ENABLING  
PREDICTIVE MAINTENANCE

**PT6**  
E-SERIES

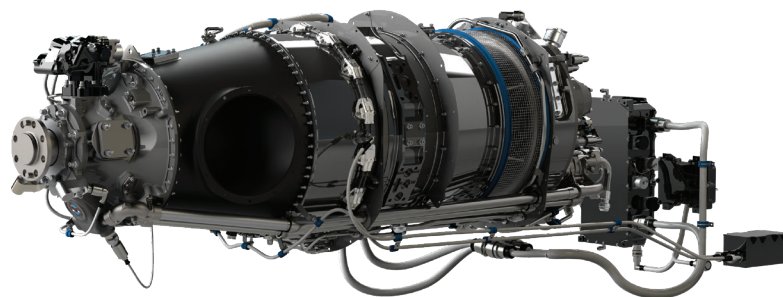
# Pratt & Whitney Canada (P&WC) is committed to delivering above and beyond industry leading services. The PT6E-66XT engine's digital connectivity capabilities through its Data Collection and Transmission Unit (DCTU), allows for predictive analysis of the engine and enables proactive maintenance planning.

Pratt & Whitney Canada developed a tailored engine maintenance & service solution that meets the needs of TBM 960 owners. The new Service Guarantee Program (SGP) goes far beyond coverage of routine engine maintenance to include unscheduled events as it leverages proactive services capabilities. The SGP is an exclusive solution offering TBM 960 owners the white-glove and concierge-type experience they deserve when it comes to maintaining their engine.

Pratt & Whitney Canada's dedicated Proactive Services team for the PT6E-66XT engine will work around the clock to review the overall engine health to turn potential aircraft on ground (AOG) situations into scheduled events. Pratt & Whitney Canada will take care of the technical support and parts logistics with the maintainer and offer a comprehensive and peace of mind ownership experience.

## YOUR PT6E-66XT ENGINE SGP COVERAGE INCLUDES:

- Personalized support by P&WC's Proactive Services team.
- Predictive analysis of engine performance data, operational, and health information to optimize maintenance planning.
- Environmental damage repair due to erosion, corrosion and sulphidation induced by environment on components that are accessible at time of shop visit.
- Indirect damage discovered during the inspection following events such as foreign object damage (FOD), lightning/propeller strike or a hard landing.
- Technical support and management of parts logistics with the maintainer.
- Exclusive access to the P&WC Digital Engine Services customer portal which provides customers additional functionalities.
- Basic Unplanned Engine Removals (the "BUER").
- Replacement of engine parts found with wear and tear during Non-Basic Unplanned Engine Removal ("NBUER") which are not covered by insurance.
- Basic and Non-Basic Engine removal, installation or access labor.
- Freight for Basic and Non-Basic Engine Removal.
- Basic Unplanned Accessory Removal (the "BUAR"), repair basis.
- Troubleshooting labor.
- Mobile Repair Team (the "MRT") Support for aircraft on ground (AOG) events.
- Automated DCTU download and data transfer to P&WC's server and WebECTM service provider.
- DCTU software configuration and hardware upgrade as required.
- SIM Card monthly subscription fee.
- Oil Analysis Technology (OilAT) services, which includes sampling kits, advanced laboratory report (high precision oil debris & oil properties analysis).
- Recommended Service Bulletin Incorporation category 1 to 6 that are accessible at time of shop visit.



## YOU ALSO BENEFIT FROM:

- The assistance of a dedicated team of contract specialists.
- Access to P&WC's pool of rental engines at a preferred discount.



## WHAT IS NOT INCLUDED:

- Engine overhaul.
- Hot Section Inspection or repair.
- Scheduled engine line maintenance.
- Fuel nozzle scheduled refurbishment.

FOR MORE INFORMATION, PLEASE CONTACT YOUR [REGIONAL SALES MANAGER](#)