



GO BEYOND

Customer First Center

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MyP&WC Power

How To Enable/Disable

Pre-Authorized Payment Feature





GO BEYOND

Log-in

1. Navigate to Services.
2. Go to Maintenance Programs.

The screenshot shows the MyP&WC POWER website interface. At the top right, there are links for 'SUBMIT A REQUEST', 'Home', 'FAQ', 'CFirst', and 'Sign out'. The main navigation bar includes 'BUY ONLINE', 'LIBRARY', 'FLEET', 'SERVICES', 'WARRANTY', 'SUPPORT', 'PORTAL ADMINISTRATION', and 'ACCOUNT'. A yellow arrow points to the 'SERVICES' menu item. A dropdown menu is open under 'SERVICES', with a yellow arrow pointing to 'MAINTENANCE PROGRAMS'. The dropdown menu is divided into two columns: 'SERVICES' and 'ENGINEERING SERVICES'. The 'SERVICES' column lists: MAINTENANCE PROGRAMS, ESP™ PROGRAM WORK AUTHORIZATIONS, RENTAL ENGINES, OVERHAUL/REPAIR, CONTACT ADMINISTRATION, ORDER FMP/PARTS PROGRAM, and CAMP. The 'ENGINEERING SERVICES' column lists: REQUEST FOR EVALUATION, ELECTRONIC DATA ANALYSIS REPORT, DAA LETTER, ELECTROMAGNETIC INTERFERENCE EVALUATION REPORT, and ENGINE RELATED REQUESTS. On the left side of the page, there is a user greeting: 'Hello, Account 0000010'. Below this, there is a blue box stating 'You are currently logged in as eChannel PWC'. A 'Customize My Dashboard' button is also visible. At the bottom left, there is a 'NEWS' section with the title 'APS3200 CUSTOMER DAYS, NOVEMBER 2020' and an image of an engine.



GO BEYOND

Enable

1. Navigate to Manage Agreement Section.
2. Click Enable Pre-Authorized Payment.

SERVICES

- Maintenance Programs
- ESP™ Program Work Authorizations
- Rental Engines
- Overhaul/Repair
- Contact Administration
- Order FMP/Parts Program
- CAMP

ENGINEERING SERVICES

- Request For Evaluation
- Electronic Data Analysis Report
- DAA Letter
- Electromagnetic Interference Evaluation Report
- Engine Related Requests
- TBO/HSI Contingency Extension And Escalation Request

NEW! Pre-authorized monthly credit card payments now available. [Click here](#) for more info.

Maintenance Programs

PROTECT YOUR INVESTMENT WITH AN ESP™ OR AN FMP™ PROGRAM

Our maintenance programs are designed to adapt to your specific needs, offering flexible coverage options and predictability for maximum effectiveness and cost efficiency. [Learn More](#)

Need to get an ESP™ contract transferred over to you? Please fill out this request [Request ESP™ Contract Transfer](#)

If you have active ESP™ Agreement(s) and you don't see it listed on this page, Maintenance Programs, please contact us by opening a [support ticket](#) or by emailing us at esp.admin@pwc.ca.

Please note that functionalities available on this page depend on your entitlements for each individual agreement. For ESP™ Agreements, there are four entitlements available: Manage Contract, Manage Contract Entitlements, Report Hours and Pay Invoices. If you would like to obtain additional entitlements, please contact us by opening a [support ticket](#) (select General Inquiry / Eagle Service Plan) or by emailing us at esp.admin@pwc.ca stating the desired functionality you are requesting.

In order to view draft and final ESP™ monthly invoices, you may need to modify your internet browser settings to allow pop-ups for the MyP&WC Power Portal webpages.

MY AGREEMENTS

Find Within List

FILTER BY All Agreements (2) **SORT BY** Aircraft Tail Number

ESP™ GOLD	TAIL#: Aircraft Serial #: 00000 Agreement No: 0000-00 Manage Agreement	Status: Active Due by: Aug-10-2023 Submit Hours and Cycles Last Monthly Hours & Cycles Reported: Jun 2023
Agreement Details Contract Expiration: Oct-31-2027 Covered Engine Serial #: 00000 Customer Name:		Manage Users Amend Contract Transfer Plan View Invoices Pay Invoices Enable Pre-Authorized Payment Contract Documents



GO BEYOND

Set up

1. Toggle switch button and add a credit card.
2. Click Terms for Pre-Authorized Payments.
3. Click Confirmation and Authorization.

Maintenance Programs

ESP™ Program Work Authorizations

Rental Engines

Overhaul/Repair

Contact Administration

Order FMP/Parts Program

CAMP

ENGINEERING SERVICES

Request For Evaluation

Electronic Data Analysis Report

DAA Letter

Electromagnetic Interference Evaluation Report

Engine Related Requests

Maintenance Programs

Learn More

net browser settings to allow pop-ups for

Enable Pre-Authorized Payment Setup

ESP™ Contract Number: 0000-00

Enable Pre-Authorized Payment: Yes

Select Credit Card: 1111 11** **** 1111 Add New

S.Smith

Please note Pre-Authorized Payment will begin from next invoice

By clicking on 'Confirmation and Authorization' you confirm that you have read the following [Terms for Pre-Authorized Payments](#) and you pre-authorize payments on and under such terms.

Cancel Confirmation and Authorization

MY AGREEMENTS

Find Within List Find by ESP™ Agreement Number, Aircraft Model, or Serial Number

FILTER BY All Agreements (18) SORT BY Aircraft Tail Number

ESP™ GOLD TAIL#: 00000 Status: Renewing Due by: Jan-10-2021

Aircraft Serial #:00000 Agreement No:0000-00

Manage Agreement

Last Monthly Hours & Cycles Reported: Nov 2020

Submit Hours and Cycles

Agreement Details

Contract Expiration:Dec-31-2024

Covered Engine Serial #: 000000 000000

Customer Name:

Manage Agreement

Manage Users

Amend Contract

Transfer Plan

View Invoices

Pay Invoices

Enable Pre-Authorized Payment

Contract Documents



GO BEYOND

Confirmation

1. Pre-Authorized Payment has been enabled.
2. Pre-authorized due date will be visible on each invoice from now on.

The screenshot shows the MyP&WC POWER website interface. At the top left, the Pratt & Whitney logo and 'GO BEYOND' slogan are visible. The user is logged in as 'Coryg' with account number '0000010019'. A central white notification box displays the message: 'ESP™ Pre-Authorized Payment Setup Enabled Successfully.' with an 'OK' button. The top navigation bar includes links for 'SUBMIT A REQUEST', 'Home', 'FAQ', 'CFirst', and 'Sign out'. The main content area features a sidebar menu with 'SERVICES' and 'Maintenance Programs' selected. A yellow banner at the top of the main content area reads: 'NEW! Pre-authorized monthly credit card payments now available. Click here for more info.' Below this, the 'Maintenance Programs' section is titled 'PROTECT YOUR INVESTMENT WITH AN ESP™ OR AN FMP™ PROGRAM' and includes a 'Learn More' button. The footer contains the text: 'Pratt & Whitney Canada Corp. Property. This document does not contain technical data.'



GO BEYOND

Disable

1. Navigate to Manage Agreement Section.
2. Click Edit Pre-Authorized Payment.

SERVICES

- Maintenance Programs
- ESP™ Program Work Authorizations
- Rental Engines
- Overhaul/Repair
- Contact Administration
- Order FMP/Parts Program

CAMP

ENGINEERING SERVICES

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Maintenance Programs

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Need to get an ESP™ contract transferred over to you? Please fill out this request [Request ESP™ Contract Transfer](#)

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Please note that functionalities available on this page depend on your entitlements for each individual agreement. For ESP™ Agreements, there are four entitlements available: Manage Contract, Manage Contract Entitlements, Report Hours and Pay Invoices. If you would like to obtain additional entitlements, please contact us by opening a [support ticket](#) (select General Inquiry / Eagle Service Plan) or by emailing us at esp.admin@pwc.ca stating the desired functionality you are requesting.

In order to view draft and final ESP™ monthly invoices, you may need to modify your internet browser settings to allow pop-ups for the MyP&WC Power Portal webpages.

MY AGREEMENTS

Find Within List

FILTER BY All Agreements (2) **SORT BY** Aircraft Tail Number

	TAIL#: Aircraft Serial #: 00000 Agreement No: 0000-00 Manage Agreement	Status: Active Due by: Aug-10-2023 Submit Hours and Cycles Last Monthly Hours & Cycles Reported: Jun 2023
Agreement Details Contract Expiration: Oct-31-2027 Covered Engine Serial #: 00000 Customer Name:		Manage Users Amend Contract Transfer Plan View Invoices Pay Invoices Edit Pre-Authorized Payment Contract Documents



GO BEYOND

Set up

1. Toggle switch button.
2. Click Confirmation and Authorization.

SERVICES

- Maintenance Programs
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ENGINEERING SERVICES

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NEW! Pre-authorized monthly credit card payments now available. [Click here](#) for more info.

Edit Pre-Authorized Payment Setup

ESP™ Contract Number: 0000-00

Enable Pre-Authorized Payment: No

Select Credit Card: XXXX * [Add New](#)

C.Operator

[Cancel](#) [Confirmation and Authorization](#)

available: Manage Contract, Manage Contract Entitlements, Report Hours and Pay Invoices. If you would like to obtain additional entitlements, please contact us by opening a [support ticket](#) (select General Inquiry / Eagle Service Plan) or by emailing us at esp.admin@pwc.ca stating the desired functionality you are requesting.

In order to view draft and final ESP™ monthly invoices, you may need to modify your internet browser settings to allow pop-ups for the MyP&WC Power Portal webpages.

MY AGREEMENTS

Find Within List Find by ESP™ Agreement Number, Aircraft Model, or Serial Number

FILTER BY All Agreements (2) **SORT BY** Aircraft Tail Number

ESP™ GOLD	TAIL #: Aircraft Serial #: 00000 Agreement No: 0000-00 Manage Agreement	Status: Active Due by: Aug-10-2023 Submit Hours and Cycles Last Monthly Hours & Cycles Reported: Jun 2023
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Agreement Details

- Contract Expiration: Oct-31-2027
- Covered Engine Serial #: 00000
- Customer Name:

- [Manage Users](#)
- [Amend Contract](#)
- [Transfer Plan](#)
- [View Invoices](#)
- [Pay Invoices](#)
- [Edit Pre-Authorized Payment](#)
- [Contract Documents](#)



GO BEYOND

Confirmation

1. Pre-Authorized Payment has been disabled.

The screenshot displays the Pratt & Whitney MyP&WC Power Portal interface. A yellow banner at the top reads: "NEW! Pre-authorized monthly credit card payments now available. Click [here](#) for more info." A white pop-up dialog box is centered on the screen with the text: "ESP™ Pre-Authorized Payment Setup Disabled Successfully." and an "OK" button. The background shows a navigation menu on the left with categories: SERVICES, ENGINEERING SERVICES, and TBO/HSI Contingency Extension And Escalation Request. The main content area includes a "MY AGREEMENTS" section with a search bar and a table of agreements. The table shows one agreement with the following details:

ESP™ GOLD	TAIL#: 00000	Status: Active	Due by: Aug-10-2023
	Aircraft Serial #:		Submit Hours and Cycles
	Agreement No: 0000-00		Last Monthly Hours & Cycles Reported: Jun 2023
	Manage Agreement		
	Agreement Details		Manage Users
	Contract Expiration: Oct-31-2027		Amend Contract
	Covered Engine Serial #: 00000		Transfer Plan
	Customer Name:		View Invoices
			Pay Invoices
			Enable Pre-Authorized Payment
			Contract Documents