



**GO BEYOND**

Customer First Center

US & CAN: 1-800-268-8000

INTL: +8000-268-8000

Email: CFirst@pwc.ca

# MyP&WC Power Reporting Manual





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# Log-in

1. Navigate to Services.
2. Go to Maintenance Programs.

MyP&WC POWER

SUBMIT A REQUEST | Home | FAQ | CFirst | Sign out



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Hello,  
Account 0000010

All Categories

You are currently logged in as eChannel PWC

Choose what you want to see. Simply toggle th

[Customize My Dashboard](#)

## SERVICES

- MAINTENANCE PROGRAMS
- ESP™ PROGRAM WORK AUTHORIZATIONS
- RENTAL ENGINES
- OVERHAUL/REPAIR
- CONTACT ADMINISTRATION
- ORDER FMP/PARTS PROGRAM
- CAMP

## ENGINEERING SERVICES

- REQUEST FOR EVALUATION
- ELECTRONIC DATA ANALYSIS REPORT
- DAA LETTER
- ELECTROMAGNETIC INTERFERENCE EVALUATION REPORT
- ENGINE RELATED REQUESTS

NEWS

APS3200 CUSTOMER DAYS,  
NOVEMBER 2020





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# Agreement

1. Select your agreement.
2. Click Submit Hours and Cycles.

**SERVICES**

- Maintenance Programs ▶
- ESP™ Program Work Authorizations
- Rental Engines
- Overhaul/Repair
- Contact Administration
- Order FMP/Parts Program
- CAMP

**ENGINEERING SERVICES**

- Request For Evaluation
- Electronic Data Analysis Report
- DAA Letter
- Electromagnetic Interference Evaluation Report
- Engine Related Requests
- TBO/HSI Contingency Extension And Escalation Request

NEW! Pre-authorized monthly credit card payments now available. [Click here](#) for more info.

## Maintenance Programs

**PROTECT YOUR INVESTMENT WITH AN ESP™ OR AN FMP™ PROGRAM**

Our maintenance programs are designed to adapt to your specific needs, offering flexible coverage options and predictability for maximum effectiveness and cost efficiency. [Learn More](#)

Need to get an ESP™ contract transferred over to you? Please fill out this request [Request ESP™ Contract Transfer](#)

If you have active ESP™ Agreement(s) and you don't see it listed on this page, Maintenance Programs, please contact us by opening a [support ticket](#) or by emailing us at [esp.admin@pwc.ca](mailto:esp.admin@pwc.ca).

Please note that functionalities available on this page depend on your entitlements for each individual agreement. For ESP™ Agreements, there are four entitlements available: Manage Contract, Manage Contract Entitlements, Report Hours and Pay Invoices. If you would like to obtain additional entitlements, please contact us by opening a [support ticket](#) (select General Inquiry / Eagle Service Plan) or by emailing us at [esp.admin@pwc.ca](mailto:esp.admin@pwc.ca) stating the desired functionality you are requesting.

**In order to view draft and final ESP™ monthly invoices, you may need to modify your internet browser settings to allow pop-ups for the MyP&WC Power Portal webpages.**

MY AGREEMENTS

Find Within List

FILTER BY All Agreements (2) SORT BY Aircraft Tail Number

<div style="background-color: #ffc107; padding: 5px; display: inline-block;">ESP™ GOLD</div>	<p><b>TAIL#:</b> Aircraft Serial #: 0000 Agreement No: 0000-00 <b>Manage Agreement</b> ▲</p> <p><b>Agreement Details</b> Contract Expiration: Oct-31-2027 Covered Engine Serial #: 0000 Customer Name:</p>	<p>Status: Active</p>	<p>Due by: Aug-10-2023</p> <p style="text-align: center;"><a href="#">Submit Hours and Cycles</a></p> <p style="font-size: small;">Last Monthly Hours &amp; Cycles Reported: Jun 2023</p> <ul style="list-style-type: none"> <li><a href="#">Manage Users</a></li> <li><a href="#">Amend Contract</a></li> <li><a href="#">Transfer Plan</a></li> <li><a href="#">View Invoices</a></li> <li><a href="#">Pay Invoices</a></li> <li><a href="#">Edit Pre-Authorized Payment</a></li> <li><a href="#">Contract Documents</a></li> </ul>
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# Data entry

1. Input Times & Cycles/Landings.
2. If a rental engine was used, tick the checkbox marked with red.
3. Enter rental engine serial number and provide hours flown.
4. If issuing under management company, tick the checkbox.
5. Click Continue.

## Submit Hours and Cycles

Report hours and cycles for Agreement 0000-00 for the month of October 2020. Click on the link below if you would prefer to report for all ESP™ Agreements at once.

ENGINE HOUR CONVERSION TABLE				
01-06 Minutes = .1 hr	13-18 Minutes = .3 hr	25-30 Minutes = .5 hr	37-42 Minutes = .7 hr	49-54 Minutes = .9 hr
07-12 Minutes = .2 hr	19-24 Minutes = .4 hr	31-36 Minutes = .6 hr	43-48 Minutes = .8 hr	55-00 Minutes = .0 hr

ESP™ AGREEMENT: 0000-00	<input type="checkbox"/> check the box if the aircraft was not flown	This Submission (Oct 2020)	Last Submission (Sep 2020)	Usage Since Last Submission
Aircraft Serial # 00-00000	Total Time Since New(TTSN)*	<input type="text" value="1155.0"/>	1,138.4	16.6 hours
	Total Landings Since New*	<input type="text" value="975"/>	963	12 cycles
Engine Serial # LC0000	Total Time Since New on Engine (TTSN)*	<input type="text" value="1155.0"/>	1,138.4	16.6 hours
	Total Cycles Since New (TCSN):*	<input type="text" value="975"/>	963	12 cycles
<input type="checkbox"/> Was there a rental engine installed during the current reporting month?				Current Cycles per Hour (based on past 6 months utilization or less)
Engine Serial # LC0001	Total Time Since New on Engine (TTSN)*	<input type="text"/>	1,138.4	
	Total Cycles Since New (TCSN):*	<input type="text"/>	963	
<input checked="" type="checkbox"/> Was there a rental engine installed during the current reporting month?				Current Cycles per Hour (based on past 6 months utilization or less)

Was a rental engine covered under the ESP™ program?  Yes  No  To be determined or Unknown

Rental Engine Replacement for Engine Serial # 1111	Hours Flown*	<input type="text" value="11.6 hours"/>	11.6 hours
<input type="text" value="1111"/>	<input type="button" value="OK"/>		

INVOICE OPTIONS (Optional: to have the following information appear on your invoice, please provide the information below)

Customer Value Added Tax (VAT) #:	<input type="text"/>
Customer Purchase Order #:	<input type="text"/>
<input checked="" type="checkbox"/> Generate Invoice under my management company: Pratt & Whitney	

Cancel



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# Verification



1. Make sure you entered correct data.
2. Click Submit "Self-Invoice".

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Hello,  
Account 0000010

All Categories ▾

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## Confirm Monthly Hours and Cycles

Please review a draft copy of your Invoice : [VIEW DRAFT INVOICE](#)

**NOTE:** Applicable tax amount will only be shown after the monthly invoice has been submitted.

If any changes are required on the Invoice : [Edit Hours and Cycles](#)

Once you click on the "Submit Self Invoice" button, an Invoice will be generated and will be available in the "Invoices" section of "Account"

Ready to submit your monthly Invoice : [Submit "Self-Invoice"](#) 



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# Confirmation

1. Download a PDF if needed.
2. Click Pay Invoice.

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Account 0000010 All Categories ▾ Search...

**Your hours and cycles have been submitted.**

Thank you for submitting your monthly hours and cycles. The user in charge of paying invoices has been notified.

Your invoice number: [ESP000000000](#) [Pay Invoice](#) [Download PDF](#) ←

You can view, print and pay your invoice at a later time via the [Invoices](#) section under My Account.

[Back to Maintenance Plans Page](#)

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Find a Field Support Manager  
Find a Maintenance Facility

P&WC Customer First Centre  
24-Hour Global Service  
USA & Canada: 1 800-268- 8000  
International (where available)  
(IAC): + 8000-268- 8000  
Globally: 1450-847- 8000  
Fax: 1-450-847- 2888



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# Payment method

1. Choose how you wish to pay.
2. Click Proceed To Summary.

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## PAY INVOICES

INVOICES

**BILLING**

SUMMARY

### PAYMENT METHOD

To complete the payment of your invoices, select a payment method and continue to billing and summary.

P&WC's available payment methods:

- By credit card. You can save your card number if you anticipate using it in the future.  
\* Please note that credit card fees may be charged by your financial institution and are not covered by P&WC. (The type of fees can be Foreign transaction fees / Cross border fees...)
- By Wire Transfer. In order to reduce delays in processing your order, you are required to provide banking information and payment details.

Credit Card

Use Registered Credit Card  [de-register](#)

Wire Transfer

Check

SUBTOTAL \$545.22  
USD

Total **\$545.22**  
USD

**PROCEED TO SUMMARY**





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# Credit card payment

1. Enter your card details.
2. Click Pay with credit card.

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Order Total: 545.22 USD

Pay with card

Cardholder Name

Card Number

Expiration Date (MM/YY)  CVV (3 digits)  Postal Code

Save credit card for future use  Make this my default card

←

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(IAC): + 8000-268-8000







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# Payment Confirmation

1. Once payment is posted you will receive confirmation.

The screenshot shows the 'MyP&WC POWER' website interface. At the top, there is a navigation bar with 'SUBMIT A REQUEST', 'Home', 'FAQ', 'CFirst', and 'Sign out'. Below this is a header with the Pratt & Whitney logo and 'GO BEYOND' text, followed by a menu: 'BUY ONLINE', 'LIBRARY', 'FLEET', 'SERVICES', 'WARRANTY', 'SUPPORT', 'ACCOUNT', a notification bell, and a shopping cart icon with a '1' badge. A user greeting 'Hello, Account 0000010' is on the left, and a search bar with 'All Categories' and 'Search...' is on the right. The main content area features a white box with the message: 'THANK YOU, YOUR PAYMENT IS SUCCESSFULLY POSTED.' Below this, it provides details: 'Your Customer Reference / Purchase Order Number is ESP000000000', 'Your Invoice Number is ESP000000000', and 'You can also opt for Pre-Authorized Payments for your monthly invoices.' It also states: 'The updated payment details will be available in the Invoices section shortly.' The footer contains 'A RAYTHEON TECHNOLOGIES COMPANY', a navigation menu, a 'SUBMIT A REQUEST' button, contact information for 'P&WC Customer First Centre' (24-Hour Global Service, USA & Canada: 1 800-268-8000, International: +8000-268-8000, Globally: 1 450-647-8000, Fax: 1-450-647-2888), and social media icons for Facebook, Twitter, LinkedIn, YouTube, and Instagram. Copyright information for 2020 is at the bottom.