



GO BEYOND

Customer First Center

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Email: CFirst@pwc.ca

MyP&WC Power

How To Access Your

Contract Documents





GO BEYOND

Log-in

1. Open your web browser.
2. Go to [MyP&WC](#) page & log-in.



GO BEYOND

SIGN IN TO
MyP&WC POWER

Email or ID

Password

By accessing or using this Website, I acknowledge and accept the [General Terms & Conditions](#) of the MyP&WC Power Portal Website Services Agreement.

Login

[Forgot your password?](#)

NEW TO MyP&WC POWER?

Register to our online customer portal that lets you connect with us anytime, anywhere to rapidly and easily manage your engine services and support needs.

Register

EAGLE SERVICE™ PLAN (ESP™) MAINTENANCE PROGRAM

For business and general aviation

Enhance long-term asset value, availability and performance through our predictive and preventive ESP™ maintenance programs.

ESP™ has no annual minimums and is transferable at the aircraft sale.

Why choose ESP™

ESP™ is a pay-per-hour maintenance program that guarantees long-term engine maintenance costs through a planned and preventative approach to maximize your flying time. It helps enhance aircraft value by ensuring your engines are maintained to the highest standard.

ESP™ Covers:

- Major scheduled engine maintenance
- Unscheduled engine & accessory maintenance
- Required engine & accessory upgrades
- ...and much more.

ESP™ Delivers:

- A long-term cost guarantee
- Enhanced aircraft resale value
- Transferability at aircraft sale
- No annual minimums

Coverage levels vary based on aircraft and engine model. Please contact us at getesp@pwc.ca for more information or login to the portal and visit the [Maintenance Programs](#) section to send a request.





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Accessing files

1. Navigate to Services.
2. Go to Maintenance Programs.

The screenshot shows the MyP&WC POWER website interface. At the top, there is a navigation bar with links for 'SUBMIT A REQUEST', 'Home', 'FAQ', 'CFirst', and 'Sign out'. Below this, the main navigation menu includes 'BUY ONLINE', 'LIBRARY', 'FLEET', 'SERVICES', 'WARRANTY', 'SUPPORT', 'PORTAL ADMINISTRATION', and 'ACCOUNT'. A yellow arrow points to the 'SERVICES' link. A dropdown menu is open under 'SERVICES', listing 'MAINTENANCE PROGRAMS', 'ESP™ PROGRAM WORK AUTHORIZATIONS', 'RENTAL ENGINES', 'OVERHAUL/REPAIR', 'CONTACT ADMINISTRATION', 'ORDER FMP/PARTS PROGRAM', and 'CAMP'. Another yellow arrow points to 'MAINTENANCE PROGRAMS'. To the right of the dropdown, there is a search bar and a list of 'ENGINEERING SERVICES' including 'REQUEST FOR EVALUATION', 'ELECTRONIC DATA ANALYSIS REPORT', 'DAA LETTER', 'ELECTROMAGNETIC INTERFERENCE EVALUATION REPORT', and 'ENGINE RELATED REQUESTS'. On the left side of the page, there is a user profile section with the text 'Hello, Account 0000010' and a 'Customize My Dashboard' button. Below this is a 'NEWS' section with a title 'APS3200 CUSTOMER DAYS, NOVEMBER 2020' and an image of an engine.



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Contract documents

1. Navigate to Manage Agreement Section.
2. Click on Contract Documents.

SERVICES

- Maintenance Programs
- ESP™ Program Work Authorizations
- Rental Engines
- Overhaul/Repair
- Contact Administration
- Order FMP/Parts Program
- CAMP

ENGINEERING SERVICES

- Request For Evaluation
- Electronic Data Analysis Report
- DAA Letter
- Electromagnetic Interference Evaluation Report
- Engine Related Requests
- TBO/HSI Contingency Extension And Escalation Request

NEW! Pre-authorized monthly credit card payments now available. [Click here](#) for more info.

Maintenance Programs

PROTECT YOUR INVESTMENT WITH AN ESP™ OR AN FMP™ PROGRAM

Our maintenance programs are designed to adapt to your specific needs, offering flexible coverage options and predictability for maximum effectiveness and cost efficiency. [Learn More](#)

Need to get an ESP™ contract transferred over to you? Please fill out this request [Request ESP™ Contract Transfer](#)

If you have active ESP™ Agreement(s) and you don't see it listed on this page, Maintenance Programs, please contact us by opening a [support ticket](#) or by emailing us at esp.admin@pwc.ca.

Please note that functionalities available on this page depend on your entitlements for each individual agreement. For ESP™ Agreements, there are four entitlements available: Manage Contract, Manage Contract Entitlements, Report Hours and Pay Invoices. If you would like to obtain additional entitlements, please contact us by opening a [support ticket](#) (select General Inquiry / Eagle Service Plan) or by emailing us at esp.admin@pwc.ca stating the desired functionality you are requesting.

In order to view draft and final ESP™ monthly invoices, you may need to modify your internet browser settings to allow pop-ups for the MyP&WC Power Portal webpages.

MY AGREEMENTS

Find Within List

FILTER BY All Agreements (2) **SORT BY** Aircraft Tail Number

ESP™ GOLD	TAIL#: Aircraft Serial #: 0000 Agreement No: 0000-00 Manage Agreement ▲	Status: Active	Due by: Aug-10-2023
	Agreement Details Contract Expiration: Oct-31-2027 Covered Engine Serial #: 0000 Customer Name:	Manage Users Amend Contract Transfer Plan View Invoices Pay Invoices Edit Pre-Authorized Payment Contract Documents	Submit Hours and Cycles Last Monthly Hours & Cycles Reported: Jun 2023

→



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Review

1. View your contract documents.
2. If files are not available, please contact esp.admin@pwc.ca.

SERVICES

- Maintenance Programs
- ESP™ Program Work Authorizations
- Rental Engines
- Overhaul/Repair
- Contact Administration
- Order FMP/Parts Program
- CAMP

ENGINEERING SERVICES

- Request For Evaluation


[Maintenance Programs](#) >

ESP™ Program Contract Documents

Manage the documents related to your agreement and click the 'View' button to preview the document

Agreement No.

Aircraft Registration No. Aircraft Serial No.

ORIGINAL DOCUMENTS	UPLOAD
AGREEMENT <i>File: AGREEMENT_Original_20201130145534823.pdf</i>	 VIEW
OTHER <i>File: OTHER_Original_2020113014564283.pdf</i>	VIEW
COVER LETTER <i>File: COVERLETTER_Original_20201130145732313.pdf</i>	VIEW
SIGNED / ATTACHED DOCUMENTS	UPLOAD

Please contact ESP™ Team on esp.admin@pwc.ca for viewing documents online.



GO BEYOND

File upload

1. Upload fully executed files.
2. Upload Signature Page / Terms And Conditions / Annexes in a single document.
3. Once done, a confirmation will be sent to your email.

SERVICES

- Maintenance Programs
- ESP™ Program Work Authorizations
- Rental Engines
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ENGINEERING SERVICES

- Request For Evaluation

[Maintenance Programs](#) >

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