

TECHNICAL PUBLICATION SEARCH & NAVIGATION

COLLINS CUSTOMER PORTAL USER GUIDE



Collins Aerospace

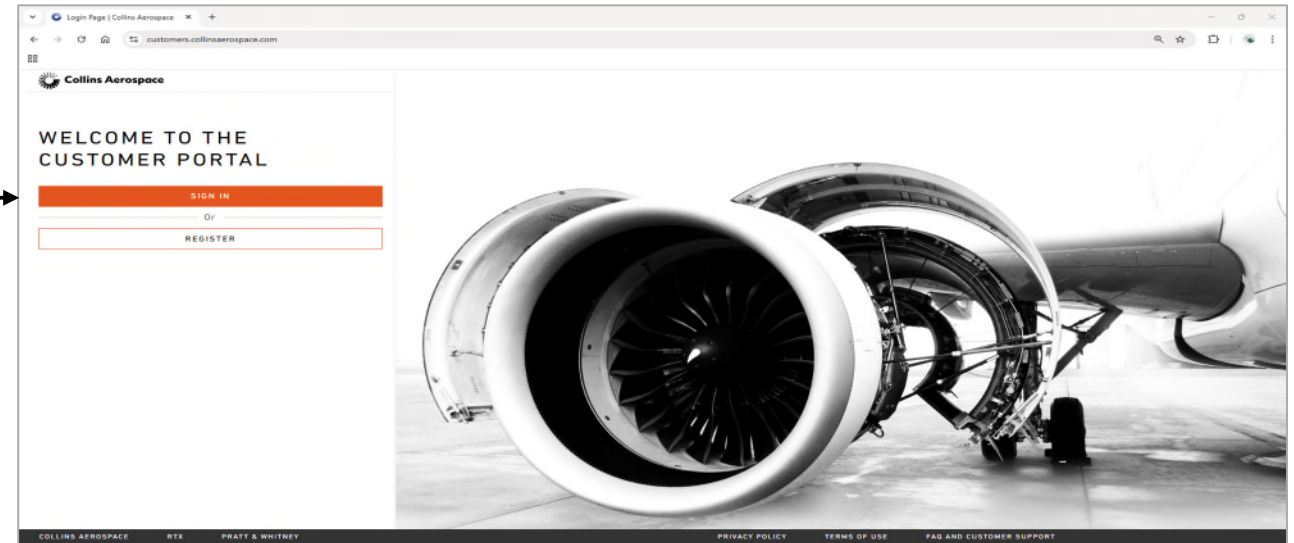
An **RTX** Business

LOGIN

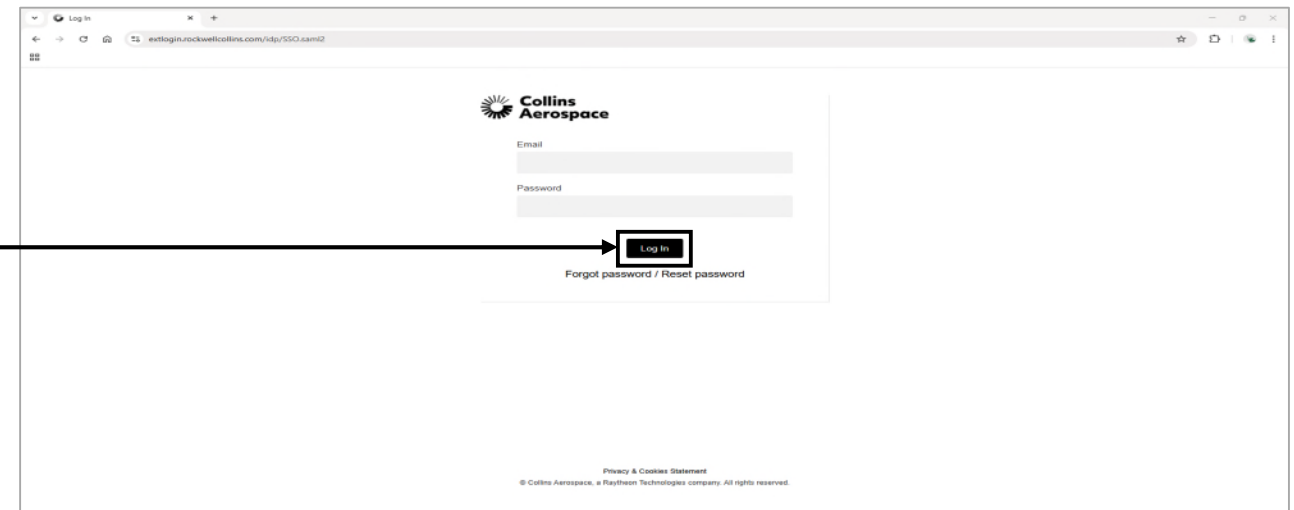
Technical Publication Search & Navigation

Step 1: Click the “Sign In” button to open the portal Login screen.

If you do not have an account, click the **Register** button to gain access. Instructions can be found here on the **FAQ and Customer Support page**.



Step 2: Input your username and password on this screen and click on **Log In**.



DASHBOARD

Technical Publication Search & Navigation

Step 3: Once signed into your account, you will be directed to the **Dashboard** page. Here you can view your 3 most recent orders and search for technical publications. Use the drop-down menu to select **Technical Publications**. You can also access the **My Publications** page to view your Technical Publications library.

The screenshot shows the Collins Aerospace dashboard interface. At the top, there is a navigation bar with the Collins Aerospace logo and the text 'An RTX Business'. Below the logo, it says 'Low technical Data / Information Only / US and Non-US Persons'. The navigation bar includes a dropdown menu currently set to 'Technical Publications', a search bar with the placeholder text 'Enter up to 5 part #'s separated by', and a 'Welcome' message. Below the navigation bar, there are tabs for 'Dashboard', 'Spares', 'Spares', 'Repairs', 'Quotes', 'Tech Requests', and 'My Publications'. The main content area is divided into sections: 'Recent Activity', 'SPARE ORDERS', and 'REPAIR ORDERS'. Each section contains a table of orders with columns for 'PO Number', 'Order Date', and 'Status'. The 'SPARE ORDERS' section has a 'BUY AGAIN' button for each order. The 'REPAIR ORDERS' section has a 'Preliminary/Received' status for each order. Annotations with arrows point to the 'Technical Publications' dropdown, the search bar, the 'My Publications' tab, and a link in the 'Recent Activity' section that says 'Click here to view pending and approved technical publication requests.'

Enter a **publication number**, part number, aircraft, or engine here.

Click here to view **pending and approved technical publication requests**.

Enter a single Publication Number, Part Number, Aircraft, Engine, or enter at least 3 characters to execute a wildcard search.

Example: 12-12

Note:

For wildcard searches, search results will display 20 parts and up to 100 parts overall when applicable with pagination.

You may need to refine your search if it is too broad.

SEARCH RESULTS

Technical Publication Search & Navigation

To narrow your search results, **filter** using any of the attribute fields

NARROW YOUR RESULTS

Publication Number
Publication Number
Select
Contain(s)

Part Number
Part Number
Select
Contain(s)

Title
Title
Select
Contain(s)

Location
Location
Select
Contain(s)

Doc Type
Doc Type
Select
Contain(s)

Application
Application
Select
Contain(s)

Engine Type
Engine Type
Select
Contain(s)

Cage Code
Cage Code
Select
Contain(s)

SEARCH **CLEAR**

Click here to **clear your filter** and return to the full search results.

If shown, **Part not found** displays “No Technical Publications matching the search criteria found.”

Collins Aerospace
Technical Publications 12-12

Dashboard Spares Repairs Quotes Tech Requests My Publications

NARROW YOUR RESULTS

48 Results, Viewing items 1 to 25

Publications	Type	Part Numbers	Application	Title	Engine	Location Cage Code	
25-20-25	CMM					STG 31218	Request Access
114019-35-2	SB					BE-OXY 16827	Check Request Status
21-31-06	OHM					WLOX 73030	View Details

To access a publication, click the **Request Access** button for each document needed.

Check Request Status will navigate you to top section of my publications page.

The **View Details** option will display for all documents you currently have access to.

MY PUBLICATIONS

Technical Publication Search & Navigation

Click **Requested Publications** tab to see the status and details for all pending document requests.

NOTE: Granted or Denied request status will display for 30 days.



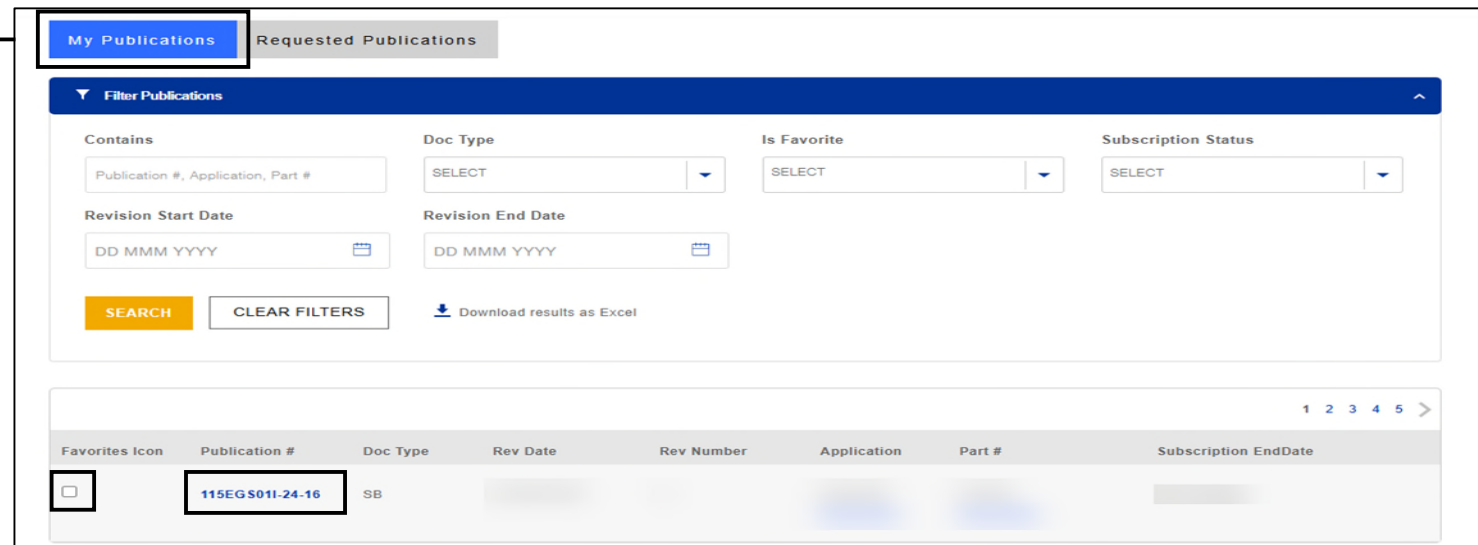
The screenshot shows the Collins Aerospace 'My Publications' page. The 'Requested Publications' tab is highlighted with a red box. Below the tabs, a table lists pending requests. The first row shows publication 114019-35-2, dated 13 MAR 2025, with status 'REQUESTED'. The second row shows publication 2112-25-192, dated 05 FEB 2025, also with status 'REQUESTED'.

Publication # / Request Date	Doc Type	Part Numbers	Status
114019-35-2 13 MAR 2025	SB		REQUESTED
2112-25-192 05 FEB 2025	SB		REQUESTED

Click the **My Publication** tab to search and filter all **approved publications** assigned to your account.

All approved publications assigned to your account will appear in this list.
Click on the Publication number link to view the document details.

“Favorites” can be identified for frequently used documents for easy access.



The screenshot shows the Collins Aerospace 'My Publications' page with the 'My Publications' tab selected. A filter bar is visible with the following options: 'Contains' (Publication #, Application, Part #), 'Doc Type' (SELECT), 'Is Favorite' (SELECT), and 'Subscription Status' (SELECT). Below the filter bar, a table lists approved publications. The first row shows publication 115EGS011-24-16, dated 11 MAR 2024, with status 'APPROVED'.

Favorites Icon	Publication #	Doc Type	Rev Date	Rev Number	Application	Part #	Subscription EndDate
<input type="checkbox"/>	115EGS011-24-16	SB	11 MAR 2024				

MY PUBLICATIONS DETAILS

Technical Publication Search & Navigation

After clicking the **publication number link** in the document library, the publications detail page is displayed. Here you can view and download the details of the selected publication.

Related publications will be listed here. An active link to view details of the document will display if you **are authorized** to view it.

If you are **not authorized** to view the publication listed, you can click here to search and request access to the publication.

Technical Publications

Document Identification

Publication #

Doc Type

Revision Date

Revision #

Detail

Title / Equipment

Application(s)

Associated Part Numbers

Engine(s)

Model(s)

Associated Publications

SB , SB

SB , SB [Perform Search for this Publication](#)

[Renew](#) [Download](#)

Click here to download the publication.

The “**Renew**” button will display ONLY for publications that are due to expire within 30 days.

THANK YOU

CONTACTS

Collins Technical Publications Contacts:

<https://www.collinsaerospace.com/what-we-do/service-and-support/technical-publications>

Customer Portal Support Team Email:

customer.portal@collins.com

For 24/7 global AOG please contact:

1-877-808-7575 (within U.S.)

1-860-654-2500 (outside U.S.)

Collins Business Contacts:

<https://www.collinsaerospace.com/support>

Collins Customer Portal FAQ and Support:

<https://www.collinsaerospace.com/support/help/Customer-portal-help>