

SPARES QUOTE REQUEST

● CUSTOMER PORTAL **USER GUIDE**



Collins Aerospace
An RTX Business

LOGIN

Spares Quote Request

NOTE: This website is intended for the use of our established customers.

Login to your **Collins Portal** account to **see more information** tailored to your company.

If you do not have an account, click the **Register** button to gain access.

Instructions can be found here or in the **[FAQ and Customer Support](#)** page.

www.customers.collinsaerospace.com

Collins Aerospace

WELCOME TO THE CUSTOMER PORTAL

SIGN IN

Or

REGISTER

COLLINS AEROSPACE RTX PRATT & WHITNEY PRIVACY POLICY TERMS OF USE **FAQ AND CUSTOMER SUPPORT**

DASHBOARD

Spares Quote Request

Once signed into your account, you will be directed to the **Dashboard** page. Here you can view your 3 most recent orders and **complete detailed searches for spare parts, repair capabilities and technical publications.**

The screenshot shows the Collins Aerospace dashboard interface. At the top, there is a navigation bar with the Collins Aerospace logo and a 'Welcome' message. Below the navigation bar, there are several tabs: Dashboard, Spares, Repairs, Quotes, Tech Requests, and My Publications. A search bar is located on the right side of the navigation bar, with a dropdown menu for search types. The search bar contains the text 'Enter up to 5 part #'s separated by co' and a search icon. A red box highlights the search bar and the dropdown menu, with an annotation: 'Use the drop-down menu to select the type of search you wish to execute (Spare Parts Search)'. The dropdown menu is open, showing three options: Spare Parts Search, Repair Capability Search, and Technical Publications. A red box highlights the search bar and the dropdown menu, with an annotation: 'Enter the part number(s) here.' Below the navigation bar, the main content area is titled 'DASHBOARD'. It contains three main sections: Spare Orders, Repair Orders, and Requested Quotes. Each section has a table of data and a 'View' link. The Spare Orders section shows three orders with their dates, PO numbers, and statuses. The Repair Orders section shows three orders with their dates, PO numbers, and statuses. The Requested Quotes section shows three quotes with their part numbers and prices. A red box highlights the search bar and the dropdown menu, with an annotation: 'Enter a single part number, up to 5 part numbers (separated by a comma and space) or enter at least 3 characters to execute a wildcard search. Example: 13227-200, 1450-334, 463-200, 25603-02. Note: For wildcard searches, a maximum of 10 results will be returned. You may need to refine your search if it is too broad.'

Use the drop-down menu to select the type of search you wish to execute (Spare Parts Search).

Enter the part number(s) here.

Enter a single part number, up to 5 part numbers (separated by a comma and space) or enter at least 3 characters to execute a wildcard search. Example: 13227-200, 1450-334, 463-200, 25603-02. Note: For wildcard searches, a maximum of 10 results will be returned. You may need to refine your search if it is too broad.

Spare Orders			Repair Orders		
Order Date	PO Number	Status	Order Date	PO Number	Status
11 AUG 2021	[REDACTED]	In Process	18 JAN 2021	[REDACTED]	Shipped
16 MAY 2021	[REDACTED]	In Process	20 JAN 2021	[REDACTED]	In Process
10 MAY 2021	[REDACTED]	Partially Shipped	22 MAR 2021	[REDACTED]	In Process

Requested Quotes		
Part Number	Price	Status
[REDACTED]	[REDACTED]	Pending
[REDACTED]	\$35,828.00	Priced
[REDACTED]	\$45.00	Priced

SPARE PARTS SEARCH

Spares Quote Request

When a part search is executed and pricing is not available, a Request Quote button will display. To submit a quote, you must click on the **Request Quote** button.

The screenshot shows a web application interface for Spare Parts Search. At the top, there is a navigation bar with links for Dashboard, Spares, Repairs, Quotes, Tech Requests, and My Publications. A dropdown menu is set to 'Spare Parts Search' and a search input field contains '217-0004-25'. To the right of the search bar are icons for a clipboard, a notification badge with '0', a bookmark, a shopping cart with a badge '2', and a list icon.

Below the navigation bar, the main content area displays the search results. It starts with the text 'You searched for "217-0004-25"' and '1 Product found'. There is a 'Sort by:' dropdown menu with 'Select Sort Option' and a downward arrow.

Part	Business Unit	Price	UOM	Lead Time	Availability	MOQ	
217-0004-25	AEROSTRUCTURES		EA	22	3	1	Request Quote
Seal						1 Item Min	

REQUEST QUOTE FORM

Spares Quote Request

Adjust the quantity needed and enter any comments regarding the request. Click **Submit** to complete the quote or click **Save – Submit Later** to save quote item to submit multiple lines quote.

Request Quote

Part Number: NAS620C416
WASHER, FLAT-REDUCED OD

Quantity: 1

Comments: Optional-If needed, customer can add comments

205 Characters left

Save - Submit Later **Submit**



Thank you. Here's your RFQ#: UTAS-064005

Quote Number	Item
UTAS-064005	Part Number: NAS620C416 WASHER, FLAT-REDUCED OD Quantity: 1

Comments: Optional-If needed, customer can add comments

Request Quote

Your quote has been successfully saved in to Quote Cart.

SPARES QUOTE REQUEST

Spares Quote Request

Collins Aerospace | Welcome [User Name]

Dashboard Spares Repairs **Quotes** Tech Requests My Publications Spare Parts Search [Dropdown] Enter up to 5 part #'s separated by co [Search Icon] [Shopping Cart Icon]

DASHBOARD

Spare Orders			Repair Orders		
View Order History			View Repair History		
Order Date 10 MAR 2023	Order Date 06 JAN 2023	Order Date 12 DEC 2022	Order Date 22 JUN 2022	Order Date 25 FEB 2022	Order Date 02 JUN 2023
PO Number [Redacted]	PO Number [Redacted]	PO Number [Redacted]	PO Number [Redacted]	PO Number [Redacted]	PO Number [Redacted]
In Process	In Process	In Process	In Process	In Process	Quote Ready

Requested Quotes			View All Requests
Part Number [Redacted]	Part Number [Redacted]	Part Number 224-1257-502	
Pending	\$1,199.00 Priced	\$1,000.00 Priced	

Clicking on the **Quotes** or **View All Requests** link will direct you to Quote Requests page to view submitted quotes status.

Clicking on the Requested Quotes **Part Number** will direct you to the Quote Details page.

UNSUBMITTED/MULTI-LINE QUOTE REQUESTS

Spares Quote Request

Saved quotes are held in the Unsubmitted Quote Requests section. Click **Edit & Submit** to complete the quote.

Quote Requests

Unsubmitted Quote Requests

Selling Entity	Part #	Qty	UOM	
Aerostructures	Hide Details			Edit & Submit
	556-1-15305-001	5	EA	
	556-1-15306-001	1	EA	
Hamilton Sundstrand	Hide Details			Edit & Submit
	556-1-15305-001	1	EA	
Wheels and Brakes	Hide Details			Edit & Submit
	466-1	1	EA	



Request Quote

Part Number: 556-1-15305-001

Hose

UOM : EA

Quantity: 5

[Delete Item](#)

Comments

250 Characters left

Part Number: 556-1-15306-001

Hose assy

UOM : EA

Quantity: 1

[Delete Item](#)

Comments

250 Characters left

Save - Submit Later **Submit**

ADD PRICED QUOTE TO CART

Spares Quote Request

Quote Requests page allows you to view and search quote by the Status (Priced, Pending and No Bid) and Part Number.

- Click the **Request #** to view additional details, such as comments from your Customer Service Representative (CSR), when available.
- When priced, click **Add to Cart** to begin an order, or click the **Delete Icon** to remove the quote.

Quote Requests

Unsubmitted Quote Requests

Selling Entity	Part #	Qty	UOM
AEROSTRUCTURES	Show Details		

Search Quote Requests

Status: Priced Pending No Bid

Search Criteria: Part # or Request #

Search Clear Filters Download Results as Excel

Sort by: Quote Date - Descending 1 2 3 4 5 Show all

Request #	Part	Qty	Quote Date	Status	Unit Price	UOM	Lead Time	UTAS Contact	MOQ	Action
UTASRQ-876000	224-1261-503	10	14 APR 2023	Priced	\$1,199.00	EA	25	tester25+st11@rtx...	1	Add to Cart
UTASRQ-870000	224-1257-502	9	10 APR 2023	Pending		EA	93	tester25+st11@rtx...		



QUOTE DETAILS

Request #: UTASRQ-876000

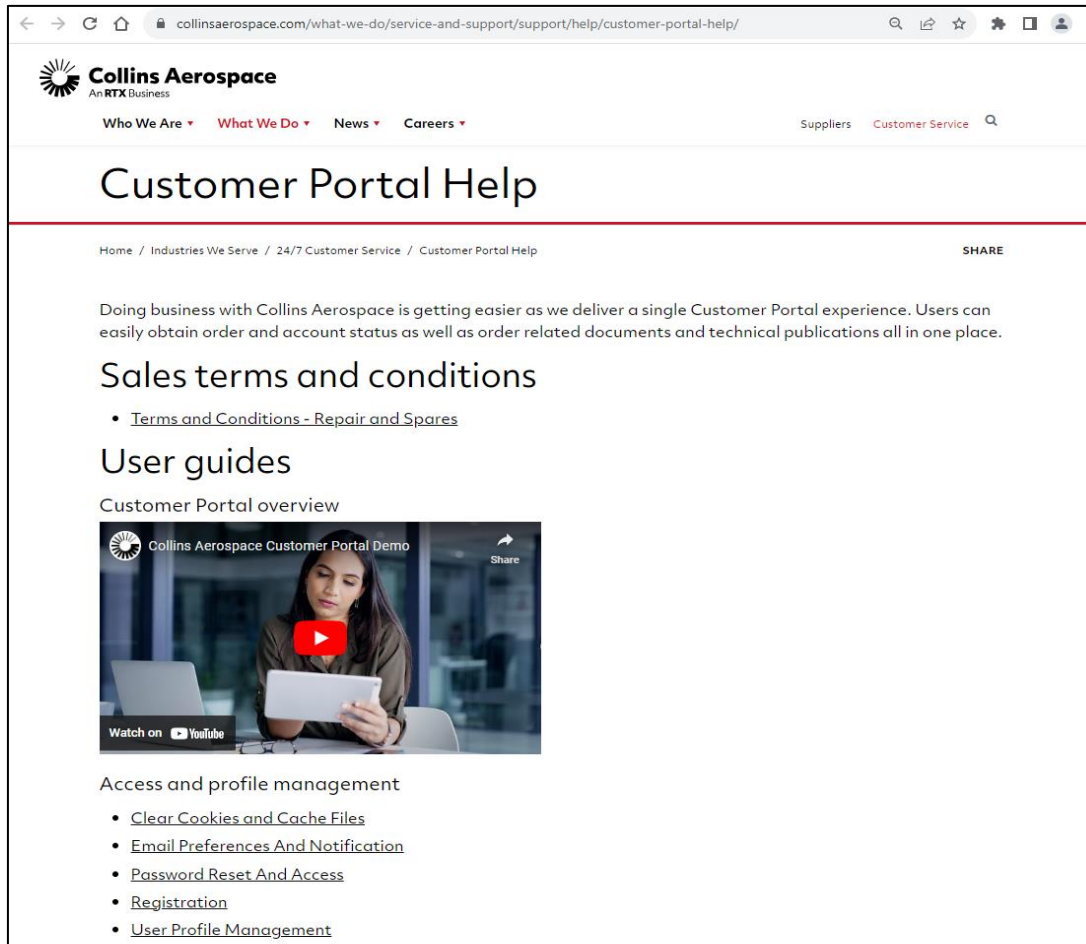
Status: Priced

Part	Qty	Unit Price	UOM	Lead Time	UTAS Contact	MOQ	Action
224-1261-503 Support	10	\$1,199.00	EA	25	tester25+st11@rtx...	1	Add To Cart

Time Stamp	Comment By	Comment
26 MAY 2023 09:20	UTAS CSR	customer service representative (csr)'s comments.

CONTACTS

Spares Quote Request



Customer Portal Support Team Email:

customer.portal@collins.com

For 24/7 global AOG please contact:

1-877-808-7575 (within U.S.)

1-860-654-2500 (outside U.S.)

Collins Customer Portal FAQ and Support:

<https://www.collinsaerospace.com/support/help/Customer-portal-help>

Collins Business Contacts:

<https://www.collinsaerospace.com/support>



THANK YOU

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