

SPARES QUOTE REQUEST

COLLINS CUSTOMER PORTAL USER GUIDE



Collins Aerospace

An **RTX** Business

LOGIN

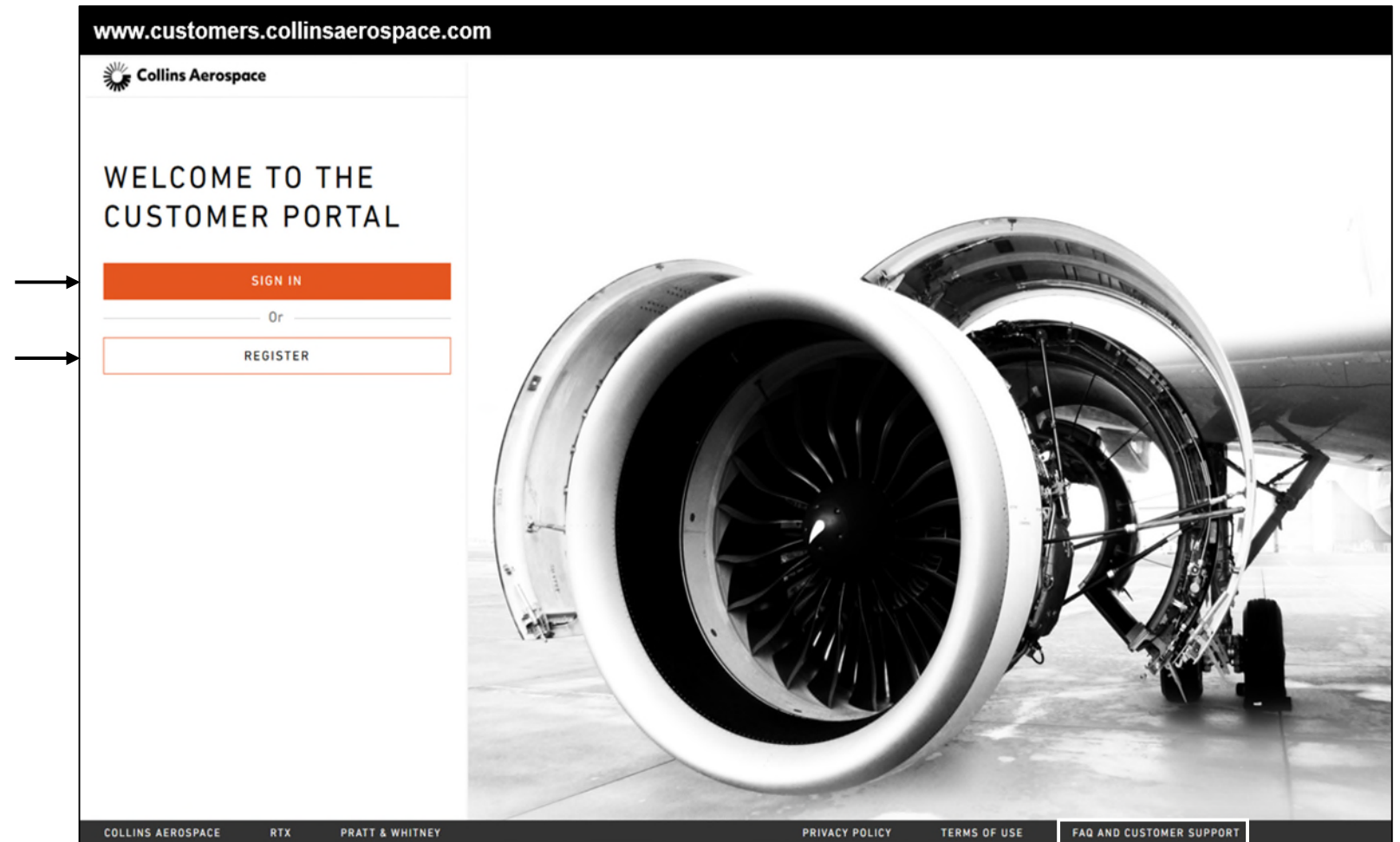
Spares Quote Request

This website is intended for the use of our established customers.

Login to your Collins Portal account to see more information tailored to your company.

If you do not have an account, click the **Register** button to gain access.

Instructions can be found here or in the **[FAQ and Customer Support](#)** page.



DASHBOARD

Spares Quote Request

Once signed into your account, you will be directed to the **Dashboard** page.

- Here you can view your 3 most recent order history for spares, repair, quotes and can scroll to view additional orders and quotes using the **arrow**.
- You can also **complete detailed searches for spare parts, repair capabilities and technical publications**.

The screenshot shows the Collins Aerospace Customer Portal Dashboard. At the top, there is a navigation bar with tabs for Spares, Repairs, Quotes, and Tech Requests. A search bar is located to the right of the navigation bar, with a placeholder text "Enter the part number(s) here." and a magnifying glass icon. A callout box points to the search bar with the text "Enter the part number(s) here." Another callout box points to the search bar with the text "Use the drop-down menu to select the type of search you wish to execute (**Spare Parts Search**).". The dashboard displays three main sections: Recent Activity, SPARE ORDERS, REPAIR ORDERS, and REQUESTED QUOTES. Each section contains a table of orders with columns for PO Number, Order Date, Status, and a BUY AGAIN button. The SPARE ORDERS section shows two orders with status "In Process". The REPAIR ORDERS section shows two orders with status "Preliminary/Received". The REQUESTED QUOTES section shows two orders with status "Pending". A callout box on the right side of the dashboard provides instructions for the search bar: "Enter a single part number, up to 5 part numbers (separated by a comma and space) or enter at least 3 characters to execute a wildcard search. Example: 13227-200, 1450-334, 463-200, 25603-02. Note: For wildcard searches, search results will display 20 parts and up to 100 parts overall when applicable. Show More link, allows additional Spares Parts to display. You may need to refine your search if it is too broad."

Use the drop-down menu to select the type of search you wish to execute (**Spare Parts Search**).

Enter the part number(s) here.

Welcome to the Collins Aerospace Customer Portal!

Recent Activity

SPARE ORDERS

PO Number : [input]
Order Date : [input]
Status : In Process
BUY AGAIN

PO Number : [input]
Order Date : [input]
Status : In Process
BUY AGAIN

REPAIR ORDERS

PO Number : [input]
Order Date : [input]
Status : Preliminary/Received

PO Number : [input]
Order Date : [input]
Status : Preliminary/Received

REQUESTED QUOTES

Request Number : [input]
Quote Date : [input] Status : Pending
Part Number : GS11937
Price : NA


Request Number : [input]
Quote Date : [input] Status : Pending
Part Number : 091908-01
Price : NA

Enter a single part number, up to 5 part numbers (separated by a comma and space) or enter at least 3 characters to execute a wildcard search.
Example: 13227-200, 1450-334, 463-200, 25603-02
Note:
For wildcard searches, search results will display 20 parts and up to 100 parts overall when applicable.
Show More link, allows additional Spares Parts to display.
You may need to refine your search if it is too broad.

SPARE PARTS SEARCH

Spares Quote Request

When a part search is executed and pricing is not available, a **Request Quote** button will display. To submit a quote, you must click on the **Request Quote** button.



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Spare Parts Search

217-0004-25

Q

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Welcome

Low technical Data / Information Only / US and Non-US Persons

Dashboard

Spares

Spares

Repairs

Quotes

Tech Requests

My Publications

Your search results for "217-0004-25"

Part Number:	Part Description:	Business Unit:	Condition:	MOQ:	UOM:	Lead Time:
217-0004-25	Seal	AEROSTRUCTURES	New	1	EA	22 ⓘ

Product Notes:

- NA

Availability:

3 ⓘ

Qty

1

REQUEST QUOTE

FAQ and Customer Support

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REQUEST QUOTE FORM

Spares Quote Request

Adjust the quantity needed and enter any comments regarding the request.

Click **Submit** to complete the quote or click **Save – Submit Later** to save quote item to submit multiple lines quote.

The diagram illustrates the process of submitting a Request Quote. It starts with a 'Request Quote' form on the left, which contains fields for Part Number (217-0004-27), Quantity (1), UOM (EA), Lead Time (124), and a Comments section. The form has a character count of 84 Characters left. At the bottom, there are two buttons: 'Save - Submit Later' and 'Submit'. An arrow points from the 'Submit' button to a confirmation message on the right. The confirmation message says 'Thank you. Here's your RFQ#: UTASRQ-1135002' and lists the details of the quote: Quote Number (UTASRQ-1135002), Item (Part Number: 217-0004-27, Seal, UOM: EA, Lead Time: 124, Quantity: 1), and a Comments section. Below this, there is a 'Request Quote' message stating 'Your quote has been successfully saved in to Quote Cart.'

Request Quote

Part Number: 217-0004-27

Seal

UOM : EA

Lead Time : 124

Comments

Optional - If needed, customer can add comments.

84 Characters left

Save - Submit Later **Submit**

→

Thank you. Here's your RFQ#: UTASRQ-1135002

Quote Number	Item
UTASRQ-1135002	Part Number: 217-0004-27
	Seal
	UOM: EA
	Lead Time: 124
	Quantity: 1

Comments

Optional - If needed, customer can add comments.

Request Quote

Your quote has been successfully saved in to Quote Cart.

SPARES QUOTE REQUEST

Spares Quote Request

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Spare Parts Search [Enter up to 5 part #'s separated by commas] [Search]

Dashboard Spares Spares Repairs **Quotes** Tech Requests My Publications

Welcome to the Collins Aerospace Customer Portal!

Recent Activity

SPARE ORDERS [View Spare Order History](#) [FILTER]

PO Number : [Redacted] Order Date : [Redacted] Status : **In Process** [BUY AGAIN](#)

PO Number : [Redacted] Order Date : [Redacted] Status : **In Process** [BUY AGAIN](#)

PO Number : [Redacted] Order Date : [Redacted] Status : **In Process** [BUY AGAIN](#)

REPAIR ORDERS [View Repair Order History](#) [FILTER]

PO Number : [Redacted] Order Date : [Redacted] Status : **Preliminary/Received**

PO Number : [Redacted] Order Date : [Redacted] Status : **Preliminary/Received**

PO Number : [Redacted] Order Date : [Redacted] Status : **Customer Action**

REQUESTED QUOTES [View Quote History](#) [FILTER]

Request Number : [Redacted] Quote Date : [Redacted] Status : **Pending**

Request Number : [Redacted] Quote Date : [Redacted] Status : **Pending**

Request Number : **UTASRQ-994027** Quote Date : [Redacted] Status : **Pending**

Part Number : GS11937 Part Number : 091908-01 Part Number : 5914822-13

Price : NA Price : NA Price : NA

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Clicking on the **Quotes** or **View Quote History** link will direct you to the Quote Requests page to view submitted quotes status.

Clicking on the **Requested Quotes Number** will direct you to the Quote Details page.

Scroll through the most recent Requested Quotes using the **arrow**.

Status updates are highlighted to identify Quote changes.

UNSUBMITTED/MULTI-LINE QUOTE REQUESTS

Spares Quote Request

Saved quotes are held in the **Unsubmitted Quote Requests** section.
Click **Edit & Submit** to complete the quote.

Quote Requests

Unsubmitted Quote Requests

Selling Entity	Part #	Qty	UOM
AEROSTRUCTURES	Hide Details		
	217-0004-71	1	EA
	217-0004-172	1	EA

Edit & Submit

Request Quote

Part Number: 217-0004-71

Fuel deflector

UOM : EA

Lead Time : 159

Quantity: 1

Delete Item

Comments

132 Characters left

Part Number: 217-0004-172

Angle

UOM : EA

Lead Time : 26

Quantity: 1

Delete Item

Comments

132 Characters left

Save - Submit Later

Submit

ADD PRICED QUOTE TO CART

Spares Quote Request

Quote Requests page allows you to view and search quote by the Status (Priced, Pending and No Bid) and Part Number.

- Click the **Request #** to view additional details, such as comments from your Customer Service Representative (CSR), when available.
- When part is priced, click **Add to Cart** to begin an order, or click the **Delete Icon** to remove the quote.

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Spare Parts Search Enter up to 5 part #'s separated by commas

Dashboard Spares Repairs **Quotes** Tech Requests My Publications

Quote Requests

Unsubmitted Quote Requests

Selling Entity	Part #	Qty	UOM
AEROSTRUCTURES	Show Details		

Search Quote Requests

Status
☐ Priced ☐ Pending ☐ No Bid

Search Criteria
Part # or Request #

Search Clear Filters Download Results as Excel

Sort by: Quote Date - Descending 1 2 3 4 5 Show all

Request #	Part	Qty	Quote Date	Status	Unit Price	UOM	Lead Time	UTAS Contact	MOQ	Action
UTASRQ-1135000	217-0004-11	1		Pending		EA	100			
UTAS-0020633768	904009-14	10		Priced		EA	280			Add to Cart

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QUOTE DETAILS

Request #: UTAS-0020633768

Status: Priced

Part	Qty	Unit Price	UOM	Lead Time	UTAS Contact	MOQ	Action
904009-14	10		EA	280		2	Add To Cart
Plate, anchor nut - floating, capped							

Time Stamp	Comment By	Comment

Customer agrees that orders placed with Collins Aerospace Systems will be governed by the Collins Aerospace Systems Standard Terms and Conditions including any supplemental requirements listed therein (collectively, the "Terms"). Additional or different terms proposed or referenced by Customer shall not apply and are hereby expressly rejected. Customer may obtain copies of the Terms online at [Business Documents](#).

THANK YOU

CONTACTS

Customer Portal Support Team Email:
customer.portal@collins.com

For 24/7 global AOG please contact:
1-877-808-7575 (within U.S.)
1-860-654-2500 (outside U.S.)

Collins Business Contacts:
<https://www.collinsaerospace.com/support>

Collins Customer Portal FAQ and Support:
<https://www.collinsaerospace.com/support/help/Customer-portal-help>