

# ACCOUNT STATEMENTS & INVOICES

● CUSTOMER PORTAL **USER GUIDE**



**Collins Aerospace**  
An RTX Business

# LOGIN

## Account Statements & Invoices

**NOTE:** This website is intended for the use of our established customers.

Login to your Collins Portal account to [see more information](#) tailored to your company.

If you do not have an account, click the **Register** button to gain access.

Instructions can be found here or in the [FAQ and Customer Support](#) page.

www.customers.collinsaerospace.com

Collins Aerospace

WELCOME TO THE CUSTOMER PORTAL

SIGN IN

Or

REGISTER

COLLINS AEROSPACE RTX PRATT & WHITNEY PRIVACY POLICY TERMS OF USE **FAQ AND CUSTOMER SUPPORT**

# NAVIGATION

## Account Statements & Invoices

The screenshot displays the Collins Aerospace user interface. At the top left is the Collins Aerospace logo. Below it is a navigation bar with links for Dashboard, Spares, Repairs, Quotes, Tech Requests, and My Publications. A search bar labeled 'Spare Parts Search' is present, with a placeholder text 'Enter up to 5 part #'s separated by co'. On the right side of the navigation bar is a 'Welcome' dropdown menu. The dropdown menu contains the following items: Account Settings, Account Statements, Address Book, Business Documents, Invoices, My Learning, Price Catalogs, User Guides, and Logout. The 'Account Statements' and 'Invoices' items are highlighted with red boxes. Below the navigation bar, the main content area is titled 'Account Statements'. It features two account cards. The first card is for 'HAMILTON SUNDSTRAND - DIJON MRO' and the second is for 'AEROSTRUCTURES'. Each card displays 'Account Number', 'Net Amount Past Due', 'Net Current Balance', and 'Total Net Balance'. A 'View Invoices' button is located at the bottom right of each card. A red box highlights the 'View Invoices' button for the Hamilton Sundstrand account, with an arrow pointing to it from a text box that says 'Click here to get access to the individual invoices.'

← Access additional information with the Welcome widget dropdown menu under your name.

↗ Click here to access the Account Statements or Invoices.

**NOTE:** Your account statement may be divided into sections representing your business relationship with various Collins Businesses.

# INVOICES

## Account Statements & Invoices

You can **search and filter** invoices assigned to your account.

The screenshot shows the 'Invoices' interface. At the top, there is a 'Filter Invoices' section with three columns: 'Invoice Account Number' (with a search input), 'Invoice Contains' (with a search input and instructions: 'Search for invoice number, POs, part number, and Sales Order #'), and 'Invoice Date' (with 'From' and 'To' date pickers). Below these are 'Search' and 'Clear Filters' buttons. A red box highlights the 'Download Invoices to Excel' button, with an arrow pointing to a text box that says 'You can download a list of invoices.' Below the filter section is a 'Sort by' dropdown set to 'Date - Descending' and a pagination control showing '1 2 3 4 5 >' and a 'Show all' link. A table of invoices is displayed with columns: 'Invoice', 'PO', 'Part', 'Carrier Waybill', and 'Amount Due'. The first row shows an invoice number '0700000015' (with a red arrow pointing to it from the text 'Click on the Invoice number link to view the document details.'), a PO number, part number '321-198-703-0', carrier 'Contact Forwarder', and amount due '\$2,616.00' with a note '0000 days past due' and 'on 03 APR 2022'.


Click on the **Invoice number link** to view the document details.

# INVOICE DETAILS

## Account Statements & Invoices

Invoice will be shown in a new window. →

**INVOICE**  
**Rohr, Inc.**  
**a Collins Aerospace Company.**  
 850 Lagoon Drive Chula Vista, CA 91910 USA



**UTC Aerospace Systems**

Page: 1 of 1

<b>Invoice Number</b> 700000015	<b>Invoice Date</b> 04-MAR-2022
<b>Del. No/Shipment</b> [REDACTED]	<b>Ship Date</b> 04-MAR-2022
<b>Purchase Order Number</b> [REDACTED]	<b>PO Date</b> [REDACTED]
<b>Sales Order Number</b> [REDACTED]	<b>Sales Order Date</b> 04-MAR-2022

**Bill to Address:** [REDACTED]      **Customer No:** [REDACTED]

**Sold to Address:** [REDACTED]      **Customer No:** [REDACTED]

**Ship to Address:** [REDACTED]

Ship Via	ROUTE
Bill-of-Lading:	TESTING-IMS0304
Incoterm	FCA / TITLE TRANSFER POINT
Currency	USD
Payment Term	Net 30 Days
Payment Due Date	03-APR-2022
Gross Weight	5.000 LB

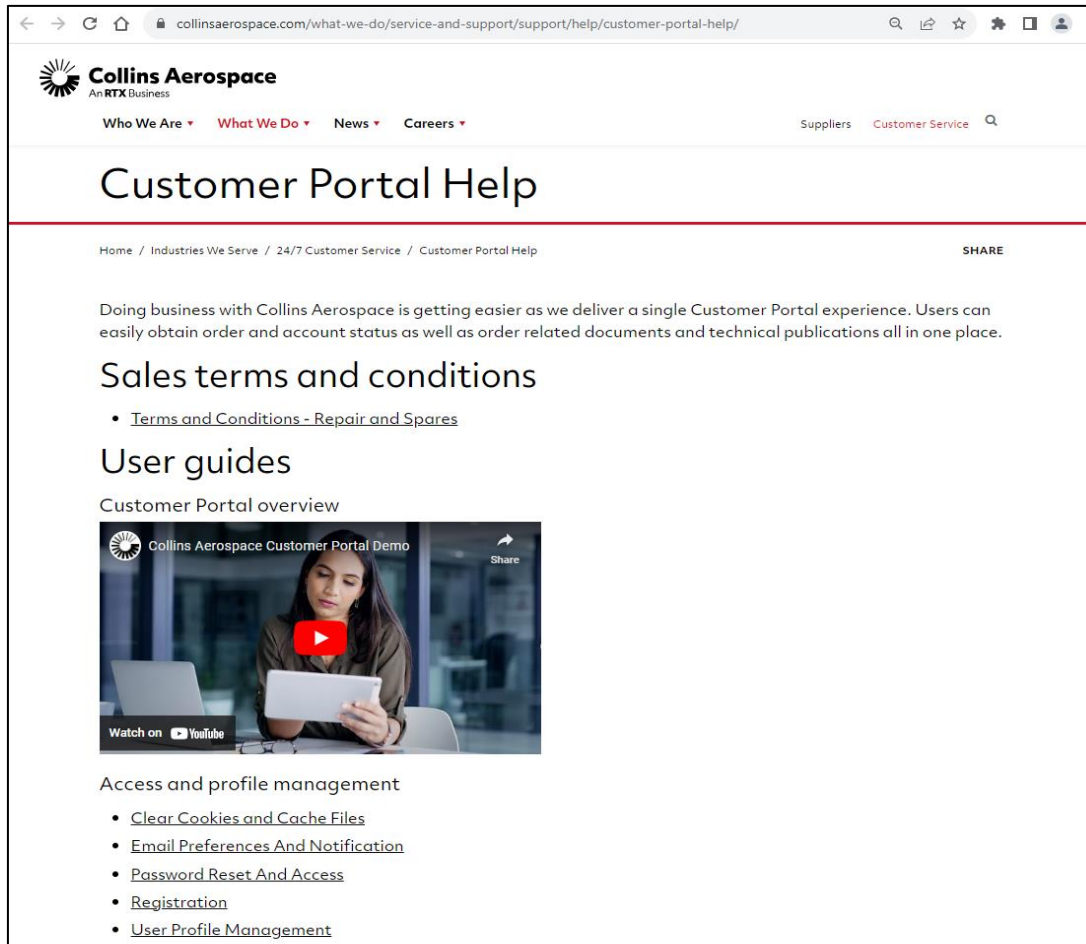
Item	Part Number Description	Quantity	Unit Price	Extended Price
10	321-198-703-0 SPACER	2 EA	1,308.00	2,616.00
<b>Net Amount</b>				<b>2,616.00</b>
<b>Total Invoice Amount</b>				<b>2,616.00</b>

We hereby certify that these goods were produced in compliance with all applicable requirements in sections 6, 7 and 12 of the Fair Labor Standards Act, as amended, and of regulations and orders of the United States Department of Labor issued under Section 14 thereof.

**Goodrich Aerostructures**  
**WIRE TO:** Bank of America, Account No. 4426385143 ABA:026009593 SWIFT Code: BofAUS3N  
**ACH PAYMENT TO:** Bank of America, Account No. 4426385143 ABA:111000012  
**MAIL TO:** P.O Box 840576 Dallas, TX 75284-0576  
**FOR OVERNIGHT/COURIER MAIL TO:** Bank of America Lockbox Services Lockbox 840576, 1950 N. Stemmons Fwy, Ste.5010, Dallas, TX 75207  
**EMAIL REMIT INFORMATION TO:** fsscashremit@utas.utc.com

# CONTACTS

## Account Statements & Invoices



Customer Portal Support Team Email:  
[customer.portal@collins.com](mailto:customer.portal@collins.com)

For 24/7 global AOG please contact:  
1-877-808-7575 (within U.S.)  
1-860-654-2500 (outside U.S.)

Collins Customer Portal FAQ and Support:  
<https://www.collinsaerospace.com/support/help/Customer-portal-help>

Collins Business Contacts:  
<https://www.collinsaerospace.com/support>



THANK YOU

● CUSTOMER PORTAL **USER GUIDE**



**Collins Aerospace**  
An RTX Business