REGISTRATION

COLLINS CUSTOMER PORTAL USER GUIDE

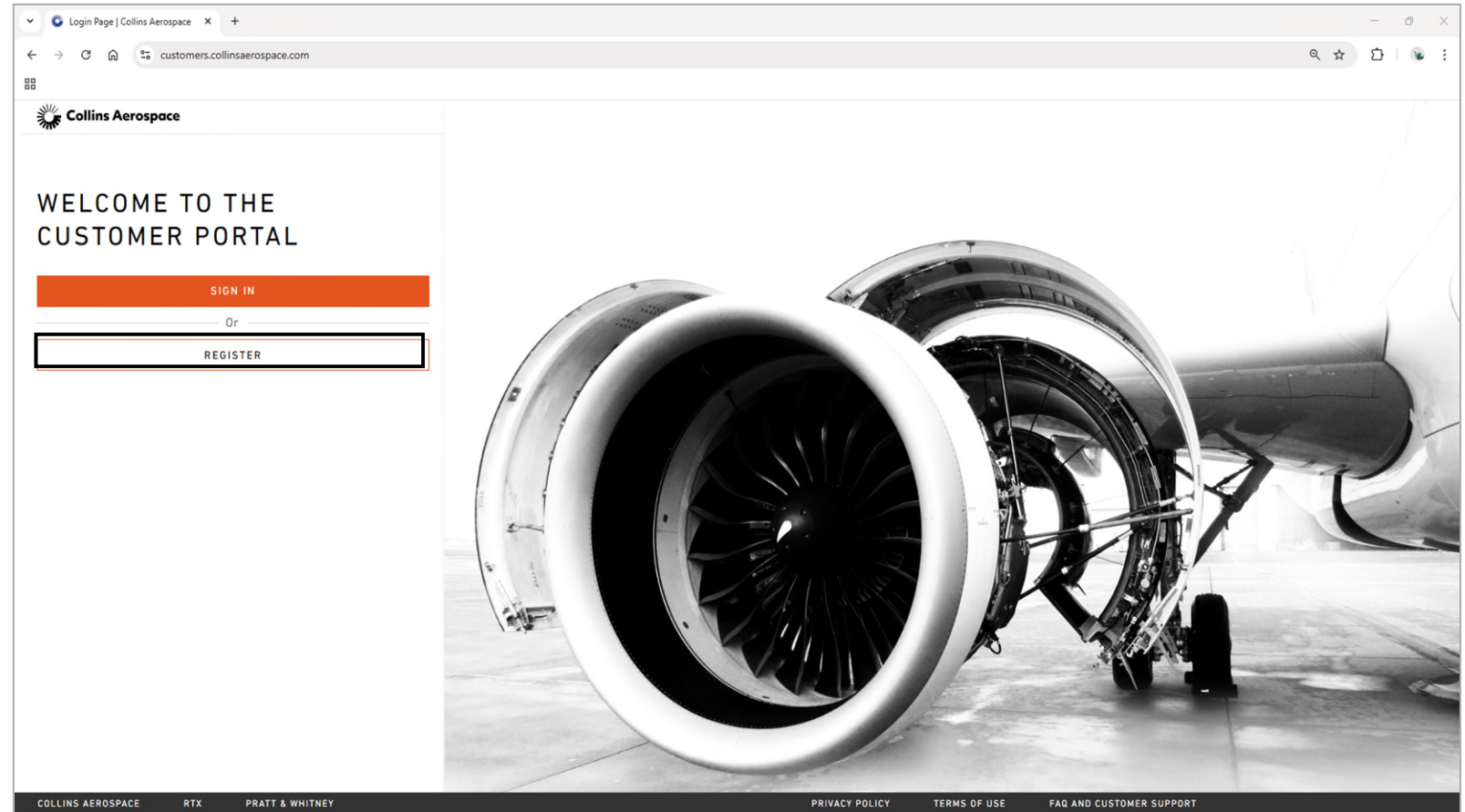**Collins Aerospace**
An **RTX** Business

LOGIN

Registration

For those without an account, click on the **Register** button to gain access.

Instructions can be found here on the **FAQ and Customer Support** page.

Important: If you currently have access to other Collins/RTX web applications, a registration request is still required to access this site.
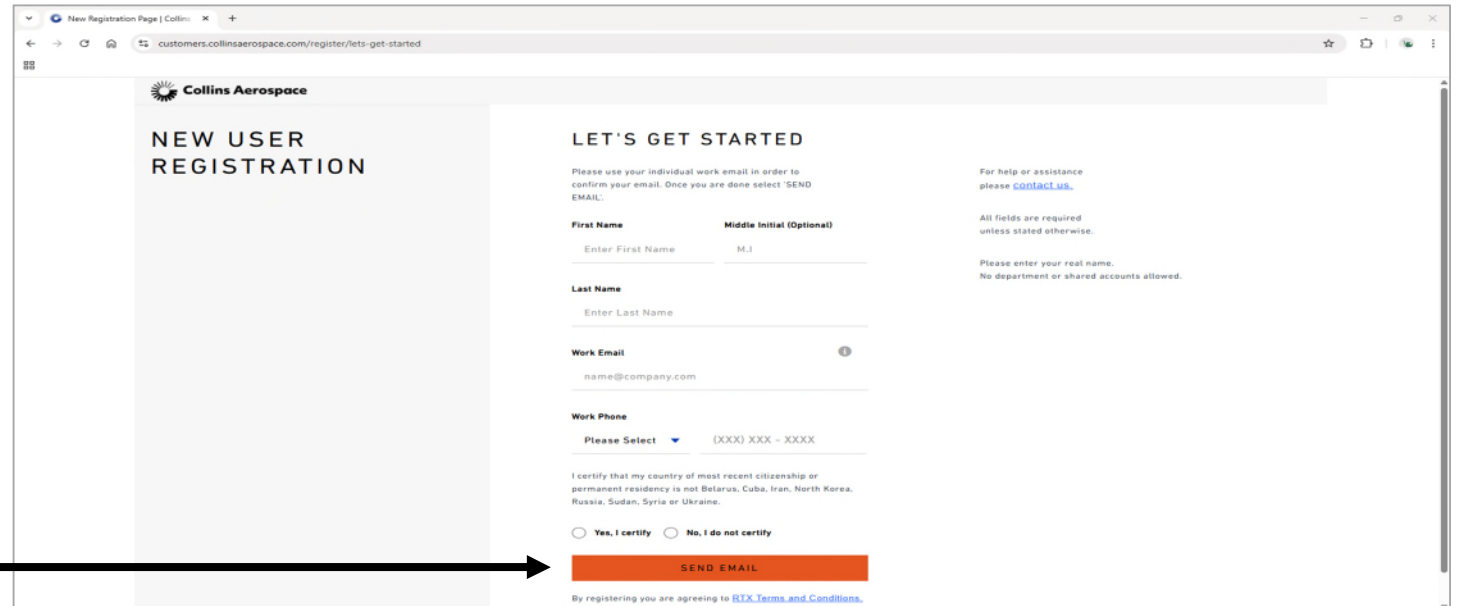
NEW USER REGISTRATION

Registration

After clicking on **Register**, you will be directed to the **New User Registration** page.

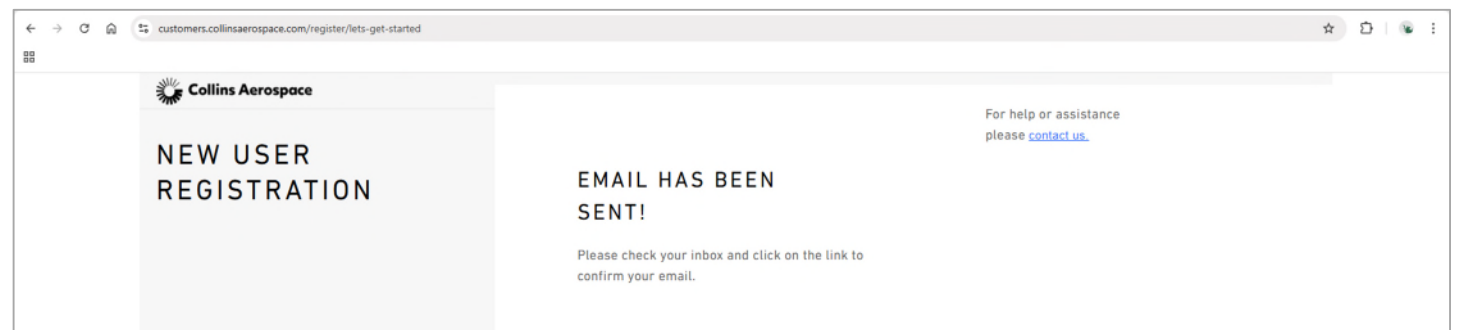On **Let's Get Started**, you must input your work information and complete the required fields.

Once completed, click on **SEND EMAIL**.

Once you see **EMAIL HAS BEEN SENT!**, check your inbox to confirm your email address.

Note: Please check your spam folder first if you are unable to find the email in your inbox.

CONFIRM YOUR EMAIL

Registration

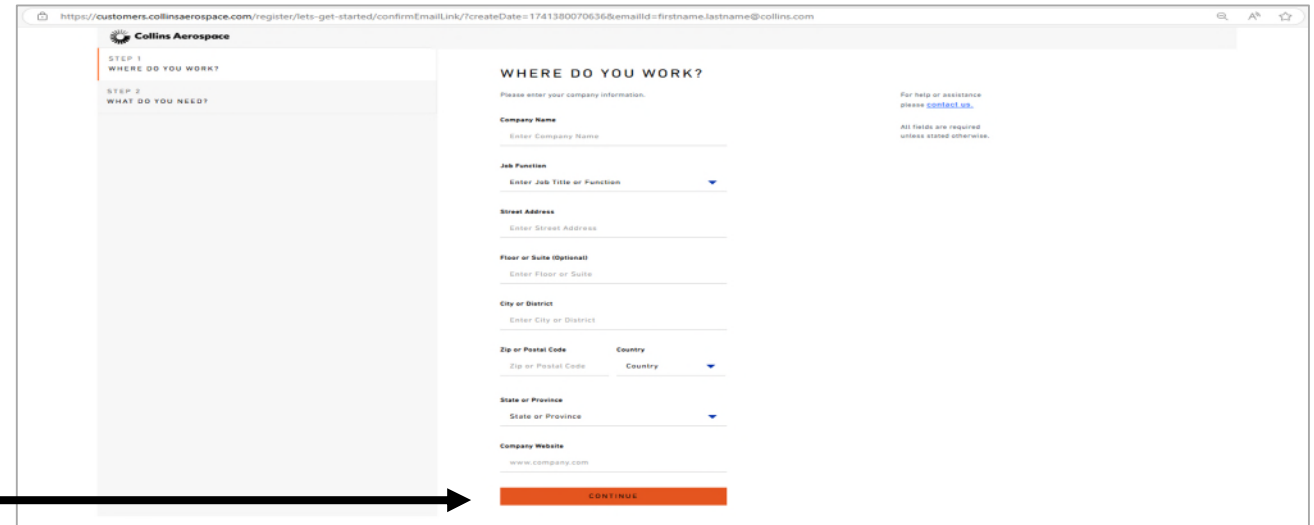Once you receive this email, click on **CONFIRM EMAIL**.
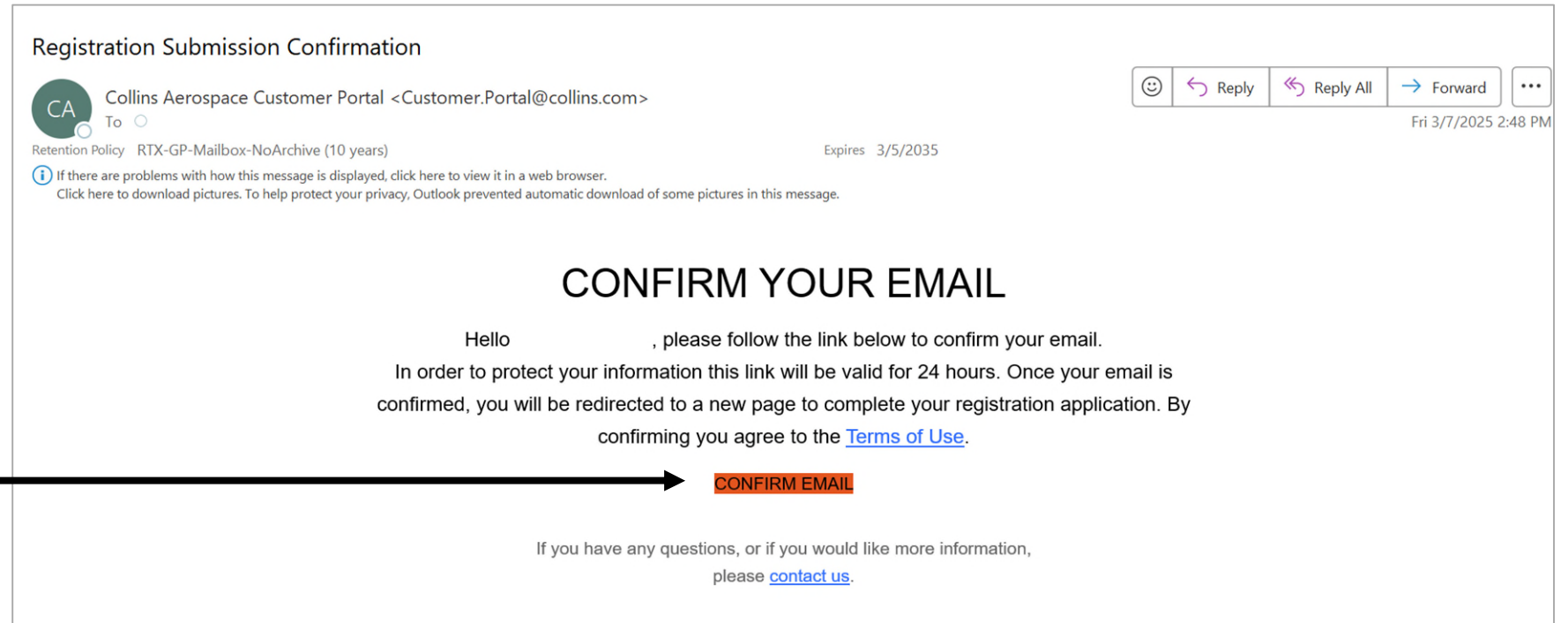
WHERE DO YOU WORK? WHAT DO YOU NEED?

Registration

Once your email is confirmed, you will be redirected back to your registration request.

On the **Where Do You Work?** page, you must input your work information and complete the required fields.
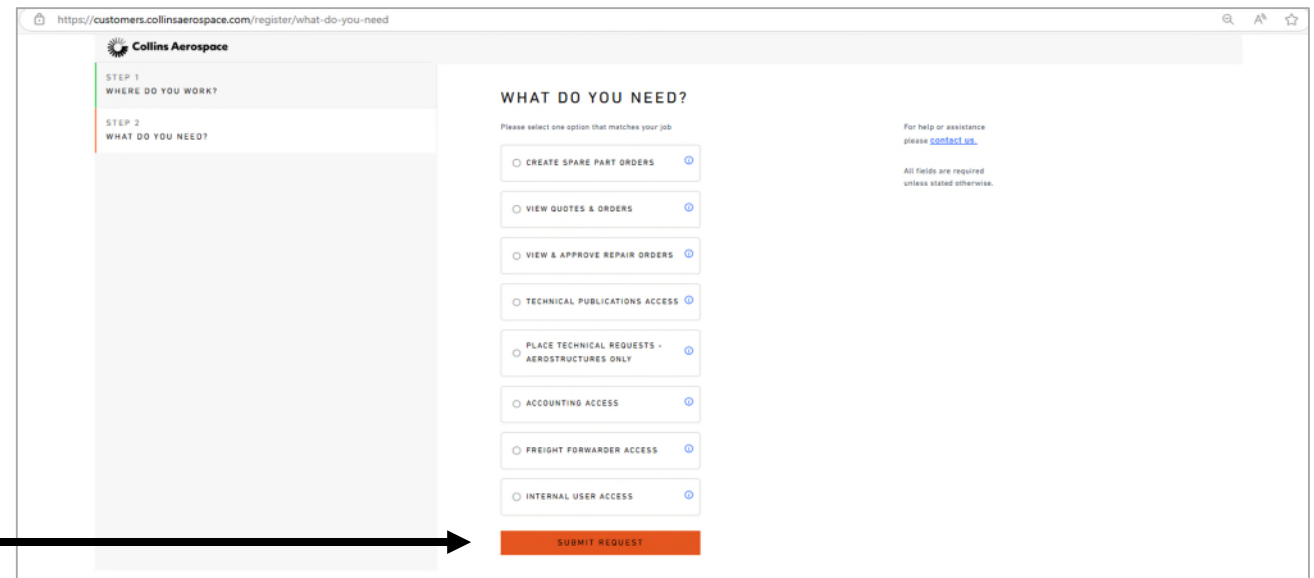
Once completed, click on **CONTINUE.**

On the **WHAT DO YOU NEED?** page, you can select an option that most closely match your job or access needs.

Once completed, click **SUBMIT REQUEST.**
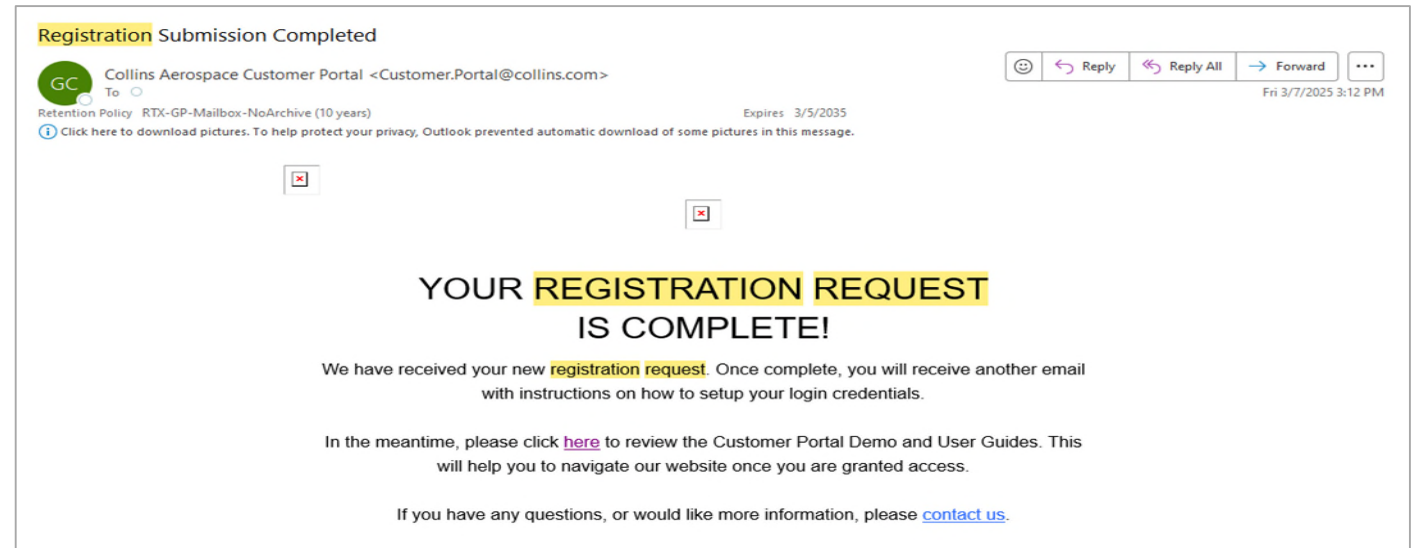
REGISTRATION REQUEST COMPLETE

Registration

Once the registration request is submitted, you will receive a confirmation email.

Note: While you wait for access to be granted, you can review the **Customer Portal Demo and User Guides.**

Once access is granted, you will receive a welcome email with steps on how to login and set your password and challenge questions.
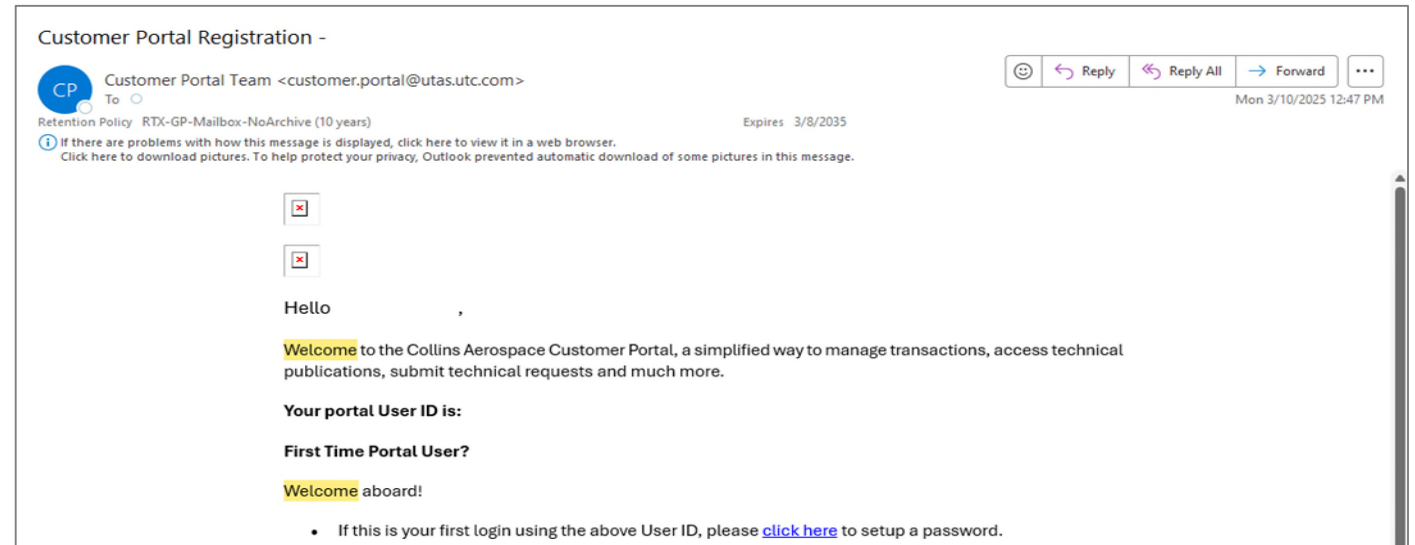
THANK YOU

CONTACTS

Customer Portal Support Team Email:
customer.portal@collins.com

For 24/7 global AOG please contact:
1-877-808-7575 (within U.S.)
1-860-654-2500 (outside U.S.)

Collins Business Contacts:
https://www.collinsaerospace.com/support

Collins Customer Portal FAQ and Support:
https://www.collinsaerospace.com/support/help/Customer-portal-help