

PASSWORD RESET & ACCESS

● CUSTOMER PORTAL **USER GUIDE**



LOGIN

Password Reset & Access

NOTE: This website is intended for the use of our established customers.

Step 1: to reset your password, click the “Sign In” button to open the portal Login screen.

If you do not have an account, click the **Register** button to gain access.

Instructions can be found here or in the [FAQ and Customer Support](#) page.

www.customers.collinsaerospace.com

Collins Aerospace

WELCOME TO THE CUSTOMER PORTAL

SIGN IN

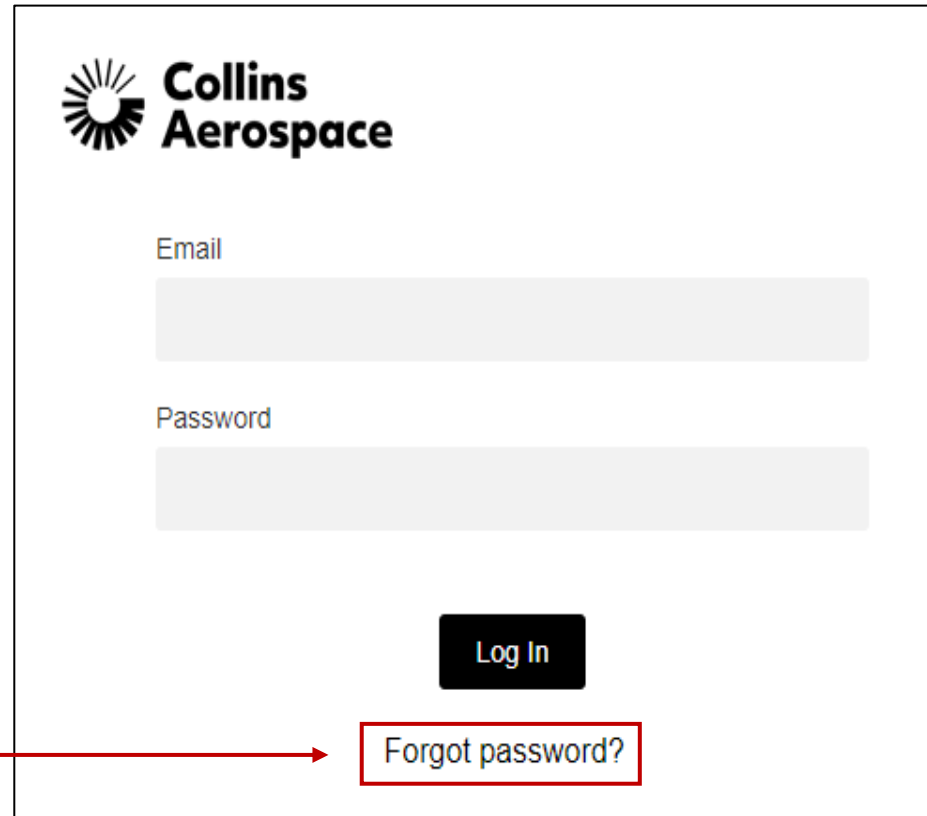
Or

REGISTER

COLLINS AEROSPACE RTX PRATT & WHITNEY PRIVACY POLICY TERMS OF USE **FAQ AND CUSTOMER SUPPORT**

FORGOT PASSWORD

Password Reset & Access



The image shows a login form for Collins Aerospace. At the top left is the Collins Aerospace logo, which consists of a stylized sunburst icon followed by the text "Collins Aerospace". Below the logo are two input fields: "Email" and "Password". Below the "Password" field is a black "Log In" button. At the bottom right of the form is a link labeled "Forgot password?". A red box highlights this link, and a red arrow points from a text box on the left to it.

Step 2: Click the “Forgot password?” link

Forgot password?

VERIFY EMAIL

Password Reset & Access

Collins Aerospace

Profile Forgot Password Sign In | Register

Forgot Password

Verify Email

Email Address*

User ID

Submit

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Step 3: Enter your company email address / portal User ID, then click the “Submit” button.

PASSWORD RESET EMAIL

Password Reset & Access


After entering your User ID, you should receive a password reset email from portaladmin@rockwellcollins.com.

Forgot Password

Email Sent

Your forgot password request has been received. If you have an account you will receive an email from portaladmin@rockwellcollins.com with the subject "Rockwell Collins Portal Password Reset (action required within 12 hours)." Please follow the instructions shared in that email. If you do not receive this email, please contact us toll-free at 1-888-721-3094 (U.S. and Canada) or +800-72130941 (all other locations).

Account Password Reset

 Collins Aerospace Portal Administrator <portaladmin@rockwellcollins.com>
To

Hi
A password reset request was made for your account.
[Click this link](#) to reset the password for your username. This link is active for 12 hours.

Reply Reply All Forward ...

Step 4: Click the link provided in the password reset email you received from portaladmin@rockwellcollins.com.

Note: The link is active for only 12 hours and will have to be requested again once expired.

NEW PASSWORD

Password Reset & Access

Forgot Password

Step 5: Enter a new password, then click the “Submit” button.

New Password* ⓘ

New Password

Confirm New Password*

Confirm Password

Submit

PASSWORD RESET

Password Reset & Access

Forgot Password

SUCCESS

You have successfully reset your password.

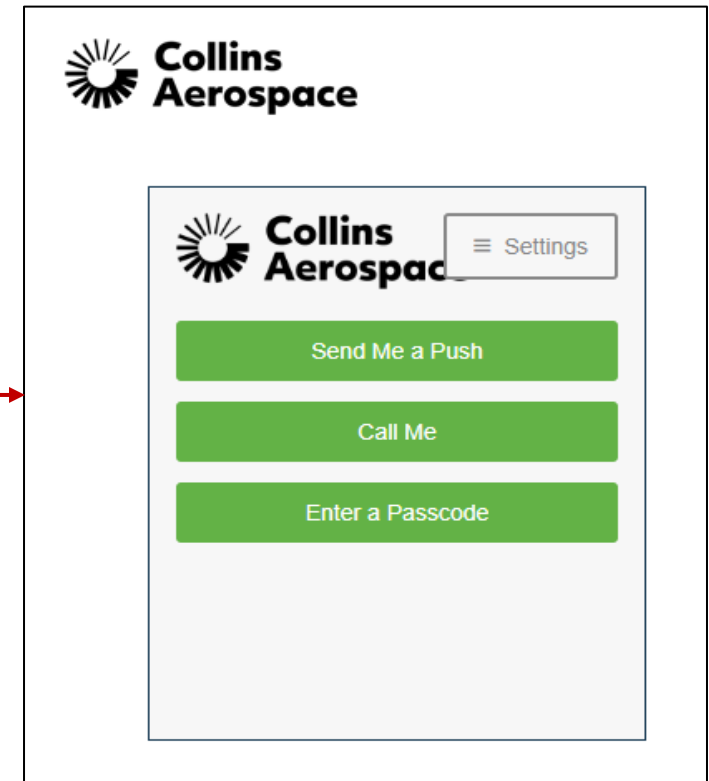
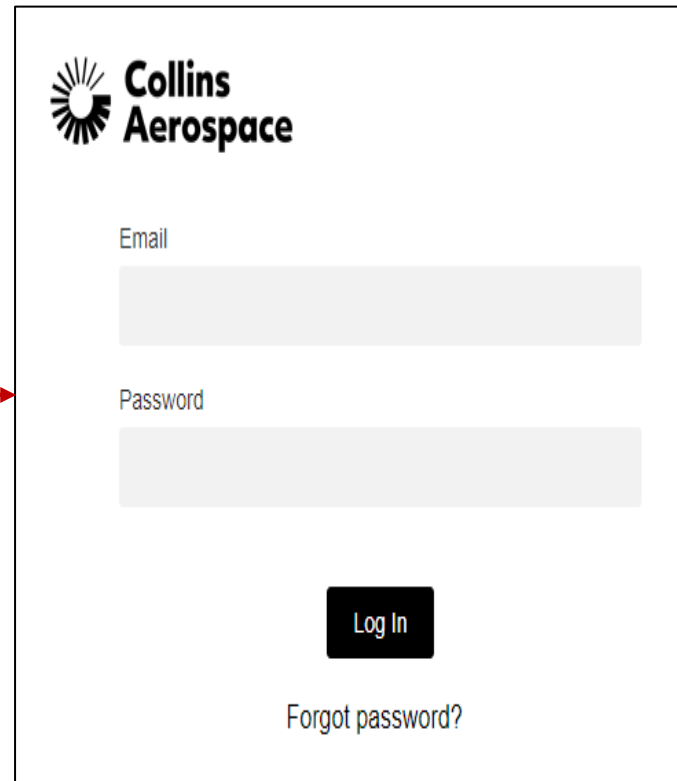
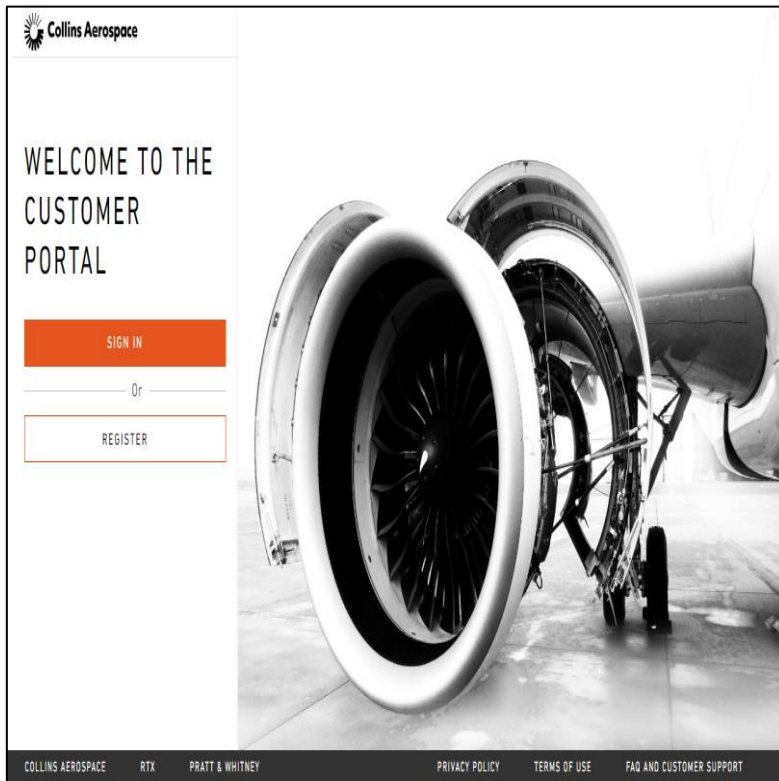
Step 6: Click the login link, to return to the Customer Portal login screen.

→ Return to [UTAS Customer Portal](#)

LOGIN AND AUTHENTICATE

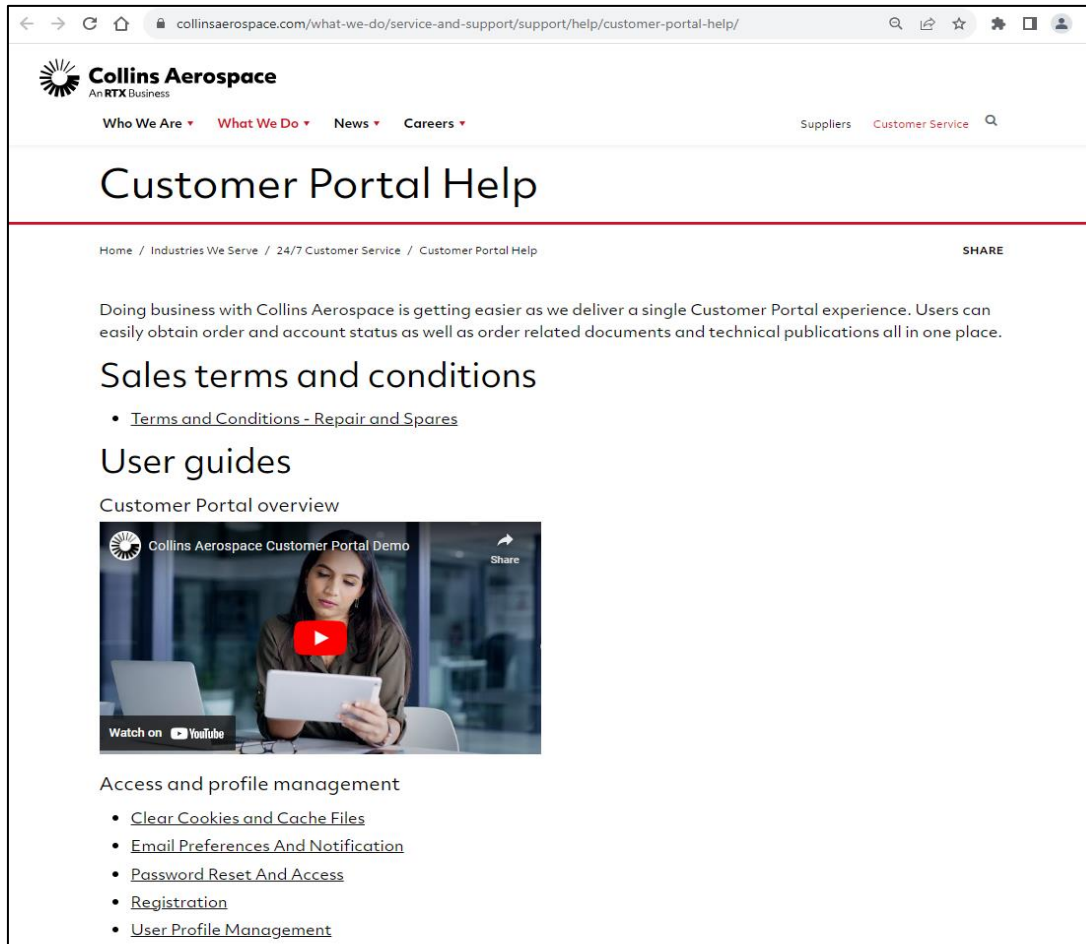
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Step 7: Click **Sign In** button to input the email and password, then authenticate with the **Duo Push**, **Call Me**, or **Passcode** to login to the Customer Portal.



CONTACTS

Password Reset & Access



Customer Portal Support Team Email:

customer.portal@collins.com

For 24/7 global AOG please contact:

1-877-808-7575 (within U.S.)

1-860-654-2500 (outside U.S.)

Collins Customer Portal FAQ and Support:

<https://www.collinsaerospace.com/support/help/Customer-portal-help>

Collins Business Contacts:

<https://www.collinsaerospace.com/support>



THANK YOU

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An RTX Business