

CLEAR COOKIES & CACHE FILES

● CUSTOMER PORTAL **USER GUIDE**



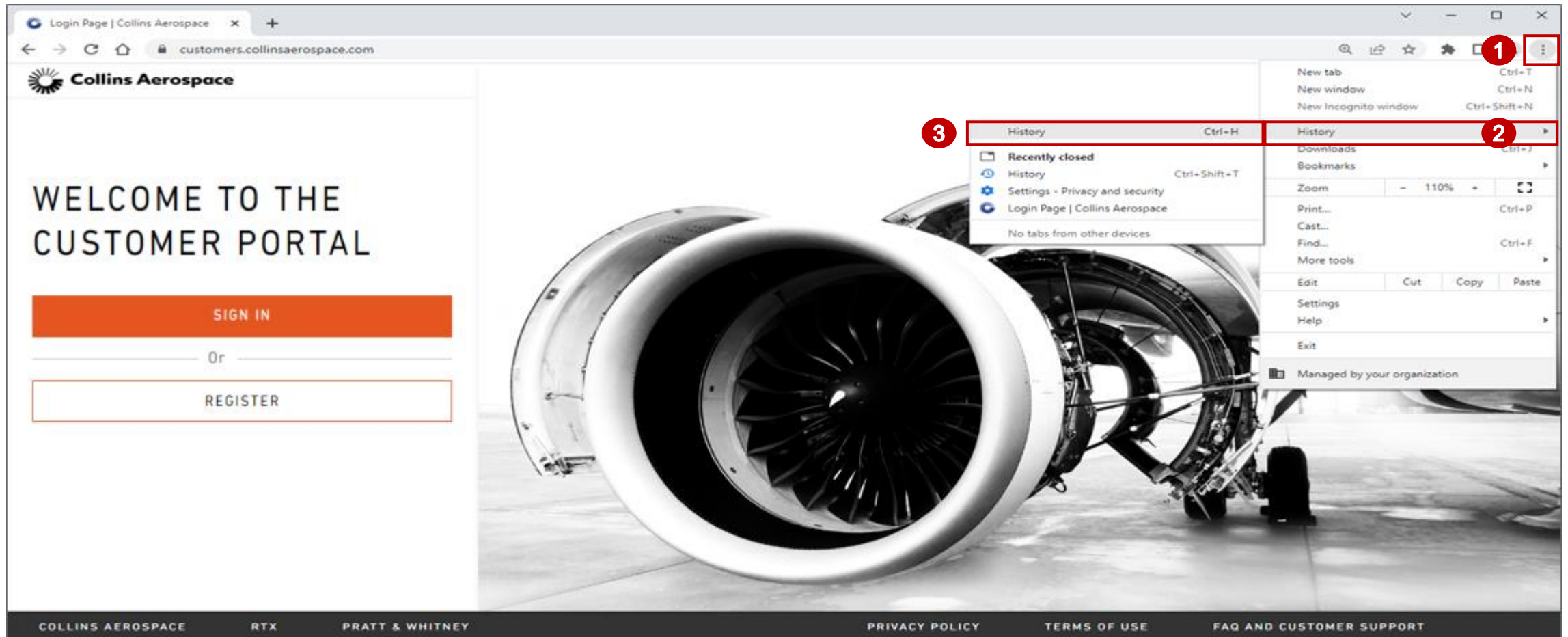
Collins Aerospace
An RTX Business

GOOGLE CHROME BROWSER

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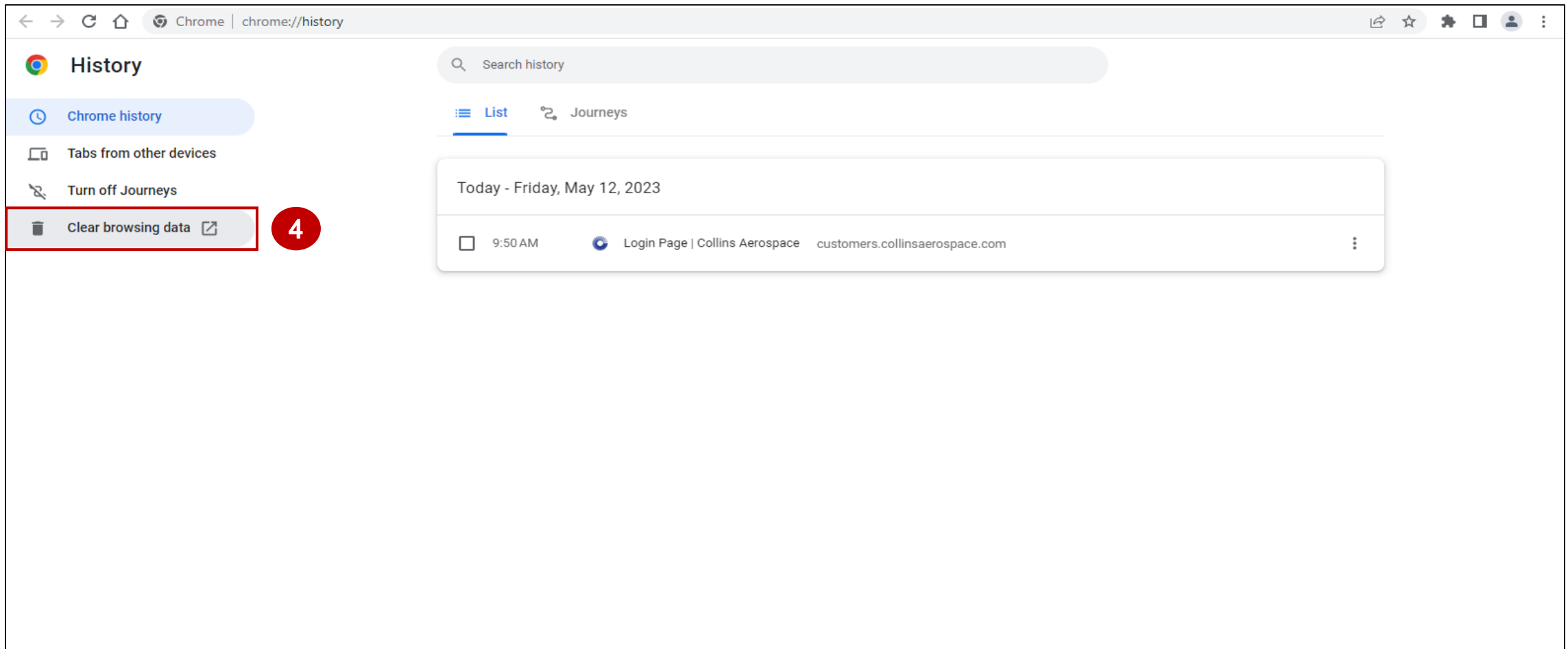
GOOGLE CHROME BROWSER

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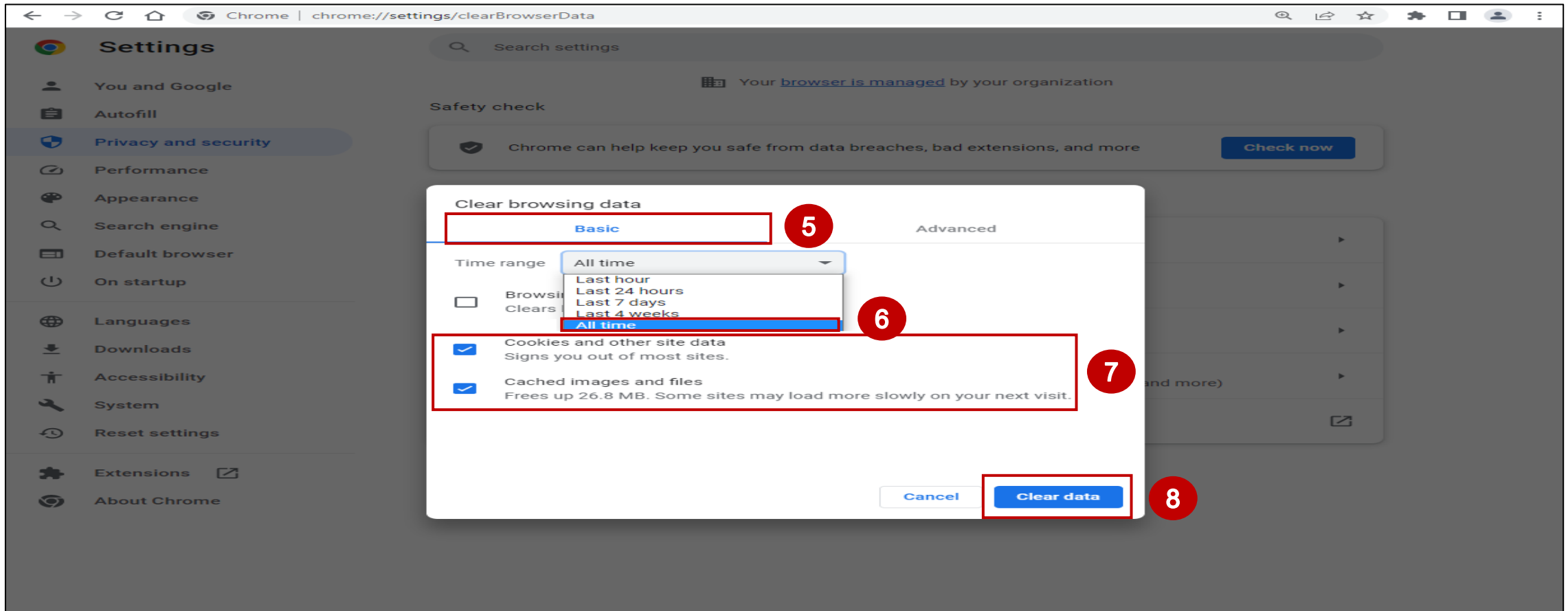
GOOGLE CHROME BROWSER

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Note: Close your browser when complete.

GOOGLE CHROME BROWSER

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After clearing cookies, go to www.customers.collinsaerospace.com and try signing into your portal account.



Note: If you are still having trouble you may need to reset your password.

MICROSOFT EDGE BROWSER

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MICROSOFT EDGE BROWSER

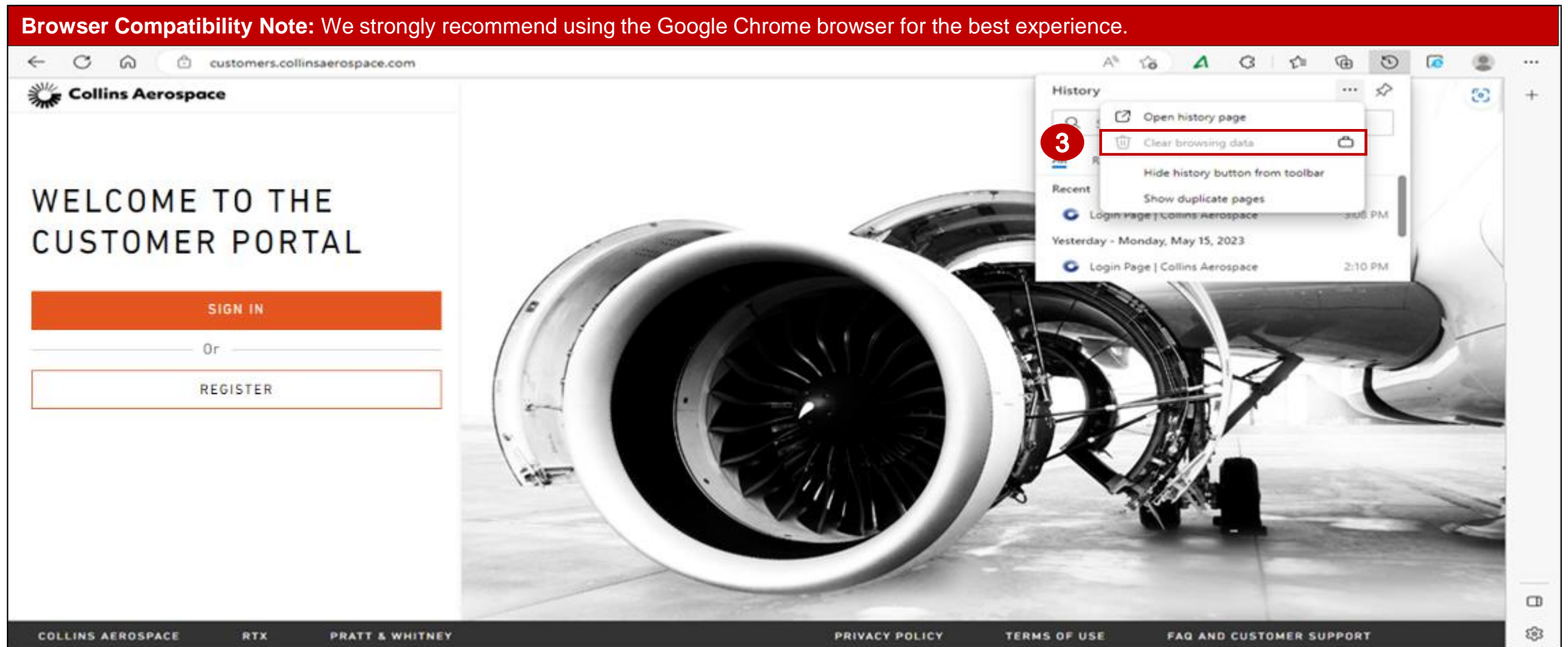
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MICROSOFT EDGE BROWSER

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Browser Compatibility Note: We strongly recommend using the Google Chrome browser for the best experience.



The screenshot displays the Microsoft Edge browser interface. The address bar shows the URL `customers.collinsaerospace.com`. The page content includes the Collins Aerospace logo, a "WELCOME TO THE CUSTOMER PORTAL" heading, and "SIGN IN" and "REGISTER" buttons. A large image of an aircraft engine is visible on the right. The browser's history menu is open, and the "Clear browsing data" option is highlighted with a red box and a red circle containing the number "3". The footer of the page contains links for "COLLINS AEROSPACE", "RTX", "PRATT & WHITNEY", "PRIVACY POLICY", "TERMS OF USE", and "FAQ AND CUSTOMER SUPPORT".

MICROSOFT EDGE BROWSER

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WELCOME TO THE
CUSTOMER
PORTAL

SIGN IN

Or

REGISTER

4

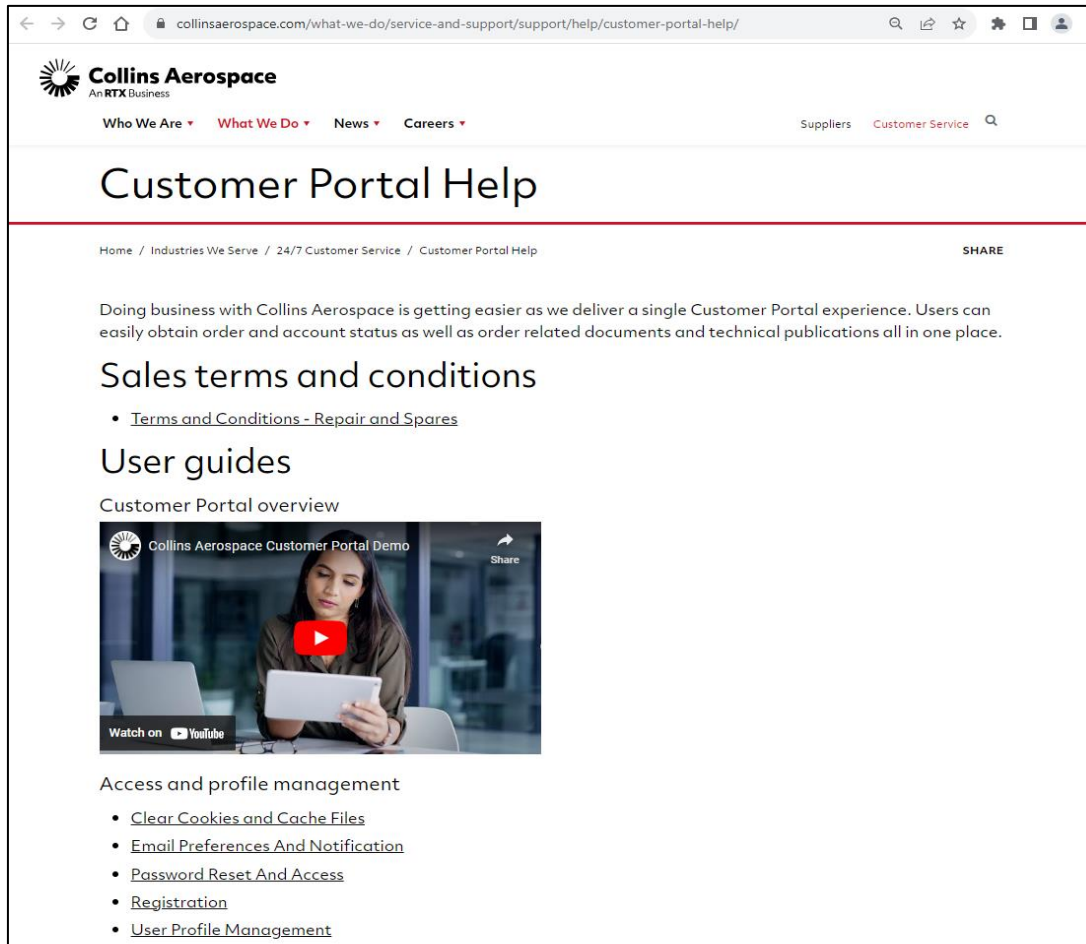
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CONTACTS

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Customer Portal Support Team Email:

customer.portal@collins.com

For 24/7 global AOG please contact:

1-877-808-7575 (within U.S.)

1-860-654-2500 (outside U.S.)

Collins Customer Portal FAQ and Support:

<https://www.collinsaerospace.com/support/help/Customer-portal-help>

Collins Business Contacts:

<https://www.collinsaerospace.com/support>



THANK YOU

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