



MY LEARNING

COLLINS CUSTOMER PORTAL USER GUIDE



LOGIN

Customer Portal

Access to “**My Learning**” is by request only and is not automatic with access to the Customer Portal.

Customer Portal access is separate from access to “**My Learning**” and is required before “**My Learning**” access can be requested.

“**My Learning**” access will become active a minimum of 48-hours after approval. Customer Portal access may take additional time for new user approvals.

www.customers.collinsaerospace.com

Collins Aerospace

WELCOME TO THE CUSTOMER PORTAL

SIGN IN

Or

REGISTER

To access **Collins Customer Training**:

- **Existing Customer Portal Users**
Click **SIGN IN** with Username & Password.
- **New Customer Portal Users**
Click **REGISTER** then complete the registration process for the Portal.

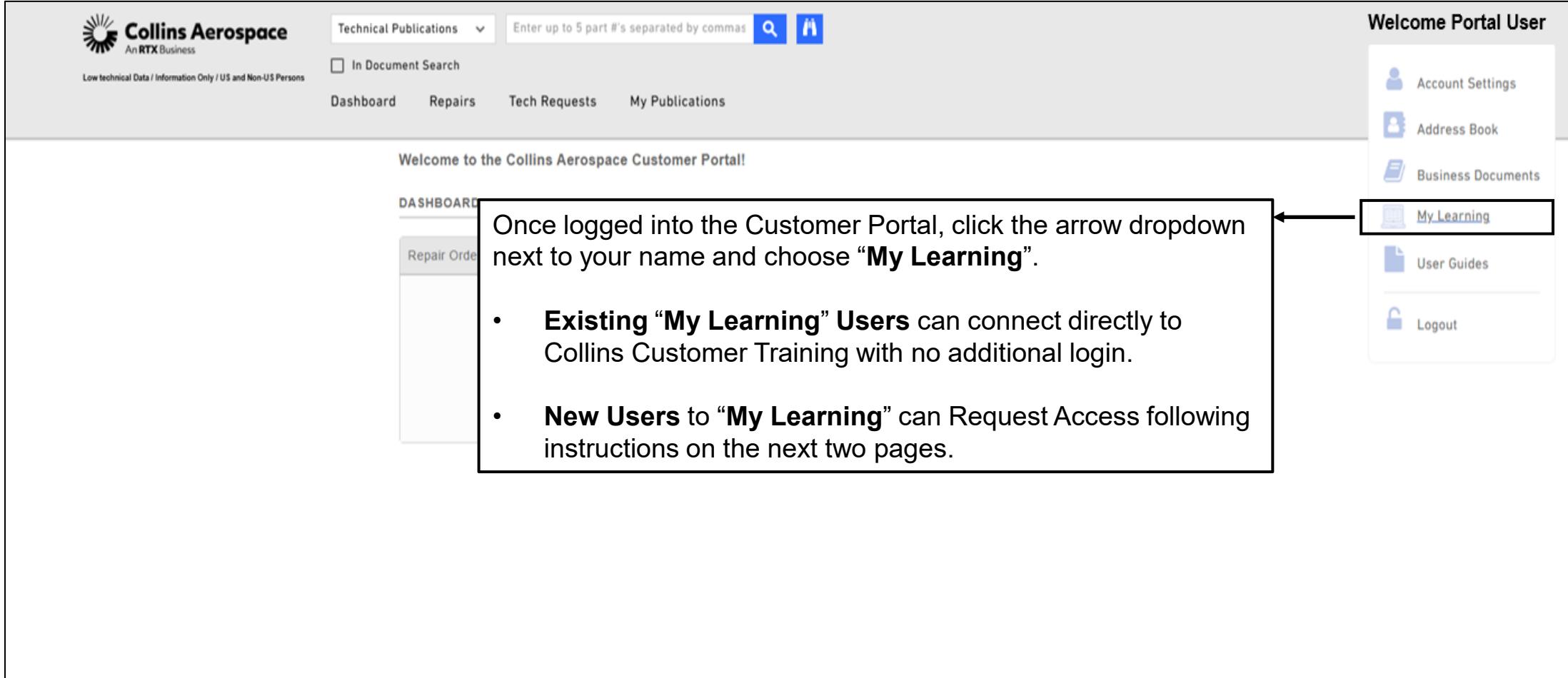
✓ Once access to the Customer Portal is granted, follow instructions on the next page to request access to **My Learning** (same as existing Portal users).

COLLINS AEROSPACE RTX PRATT & WHITNEY

PRIVACY POLICY TERMS OF USE FAQ AND CUSTOMER SUPPORT

DASHBOARD

Customer Portal



Collins Aerospace
An RTX Business

Technical Publications Enter up to 5 part #'s separated by commas

In Document Search

Dashboard Repairs Tech Requests My Publications

Welcome to the Collins Aerospace Customer Portal!

DASHBOARD

Repair Order

Once logged into the Customer Portal, click the arrow dropdown next to your name and choose **“My Learning”**.

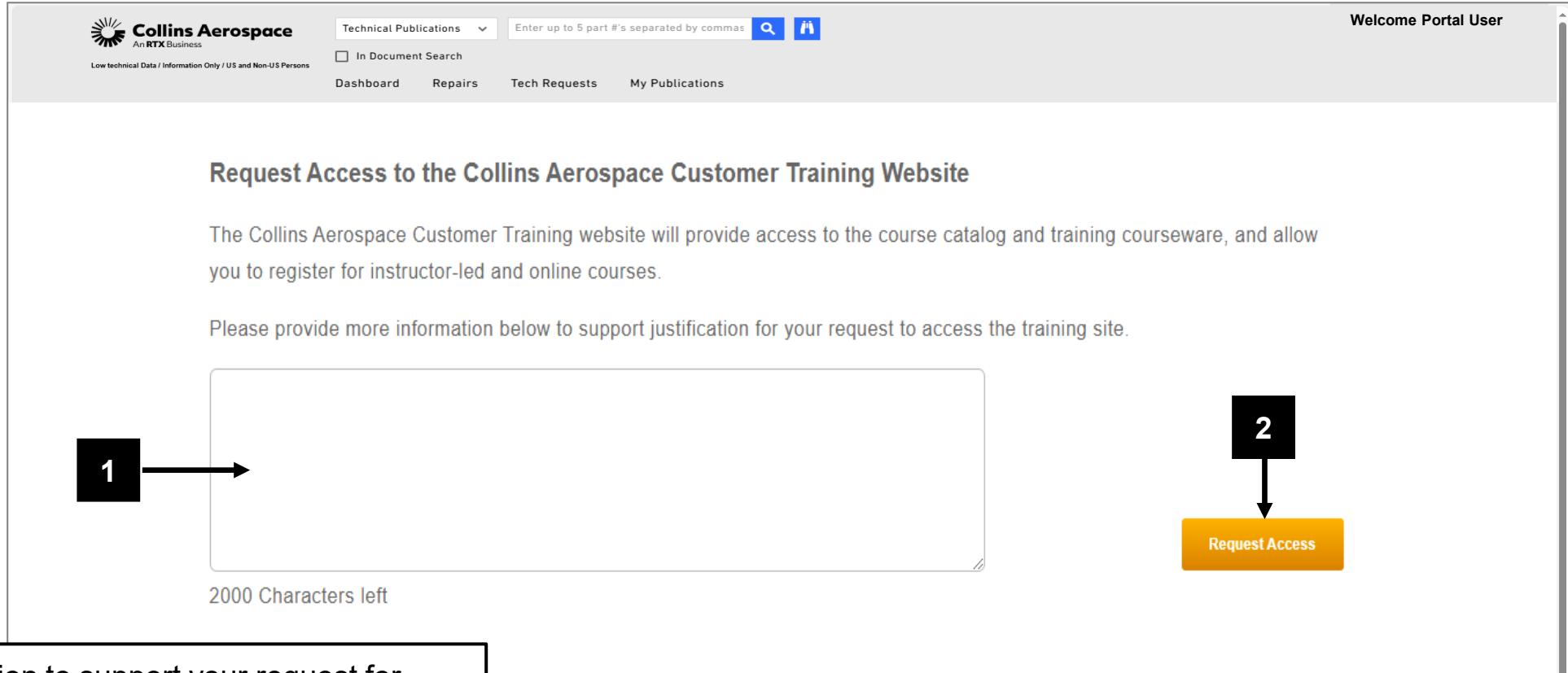
- **Existing “My Learning” Users** can connect directly to Collins Customer Training with no additional login.
- **New Users to “My Learning”** can Request Access following instructions on the next two pages.

Welcome Portal User

- Account Settings
- Address Book
- Business Documents
- My Learning**
- User Guides
- Logout

TRAINING REQUEST SUBMISSION

Customer Portal



1. Provide justification to support your request for access to Collins Customer Training “**My Learning**”

2. Once complete, click **Request Access**

1

2

Request Access

Request Access to the Collins Aerospace Customer Training Website

The Collins Aerospace Customer Training website will provide access to the course catalog and training courseware, and allow you to register for instructor-led and online courses.

Please provide more information below to support justification for your request to access the training site.

2000 Characters left

Technical Publications Enter up to 5 part #'s separated by commas

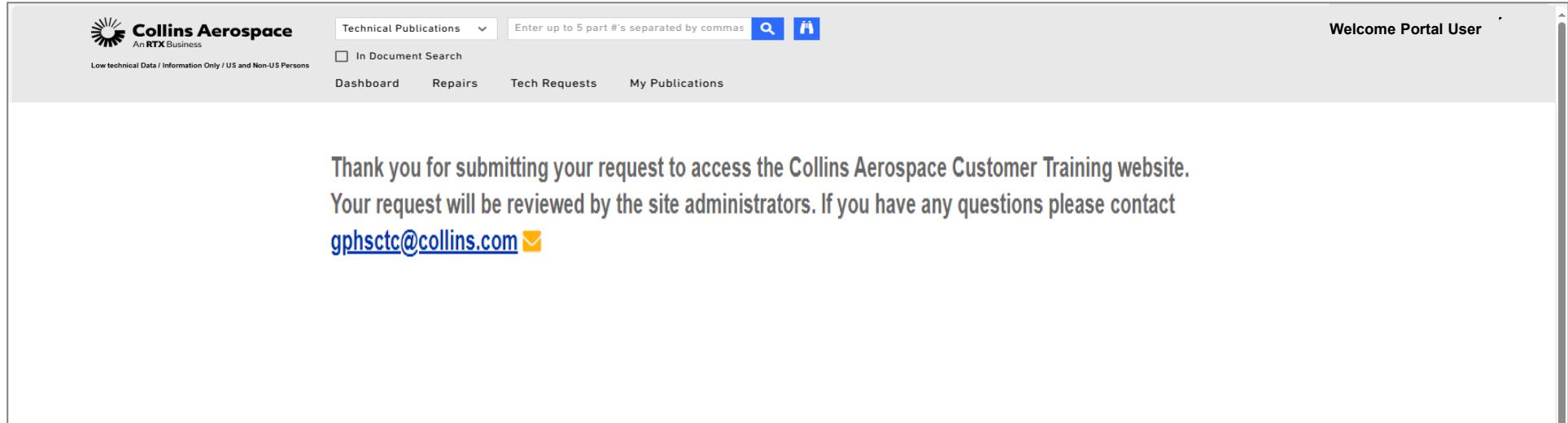
Welcome Portal User

Low technical Data / Information Only / US and Non-US Persons

Dashboard Repairs Tech Requests My Publications

TRAINING REQUEST CONFIRMATION

Customer Portal



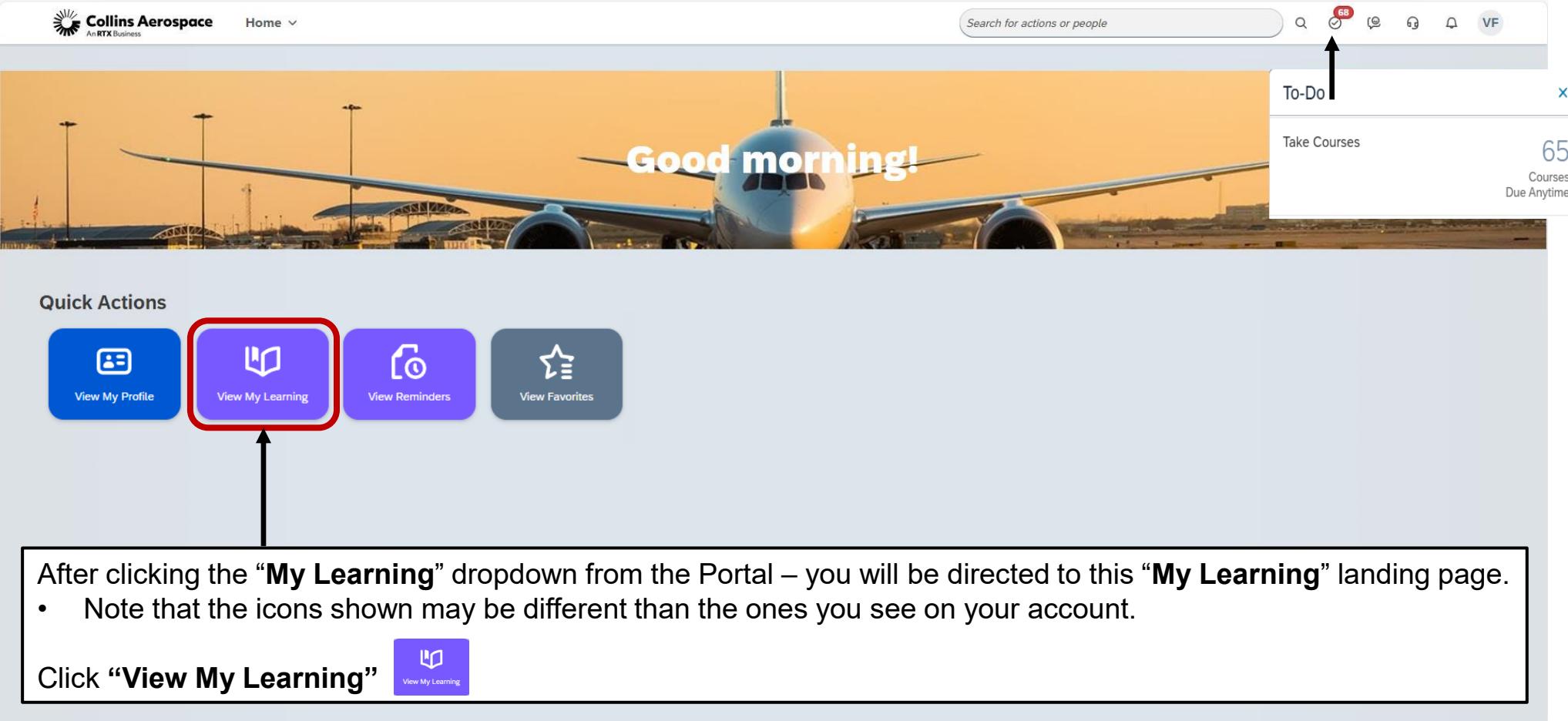
Once successfully submitted, you will receive a thank you screen.

During normal business hours (Monday-Friday), there is a 48-hour processing cycle for approval and for “**My Learning**” access to become active.

If you have any questions about your request to Collins Customer Training “**My Learning**”, please contact gphsctc@collins.com.

LANDING PAGE

My Learning



The screenshot shows the Collins Aerospace My Learning landing page. At the top, there is a navigation bar with the Collins Aerospace logo, a search bar, and a 'To-Do' button with a red notification badge showing '68'. Below the navigation bar is a large banner image of an airplane on a tarmac with the text 'Good morning!' overlaid. Underneath the banner, there is a 'Quick Actions' section with four buttons: 'View My Profile' (blue), 'View My Learning' (purple, highlighted with a red box and a black arrow pointing to it), 'View Reminders' (purple), and 'View Favorites' (blue). To the right of the 'View My Learning' button, there is a 'To-Do' sidebar with the title 'Take Courses' and a count of '65 Courses Due Anytime'. At the bottom of the page, there is a callout box with the text: 'After clicking the "My Learning" dropdown from the Portal – you will be directed to this "My Learning" landing page.' followed by a list: '• Note that the icons shown may be different than the ones you see on your account.' and a 'Click "View My Learning"' button with a small icon.

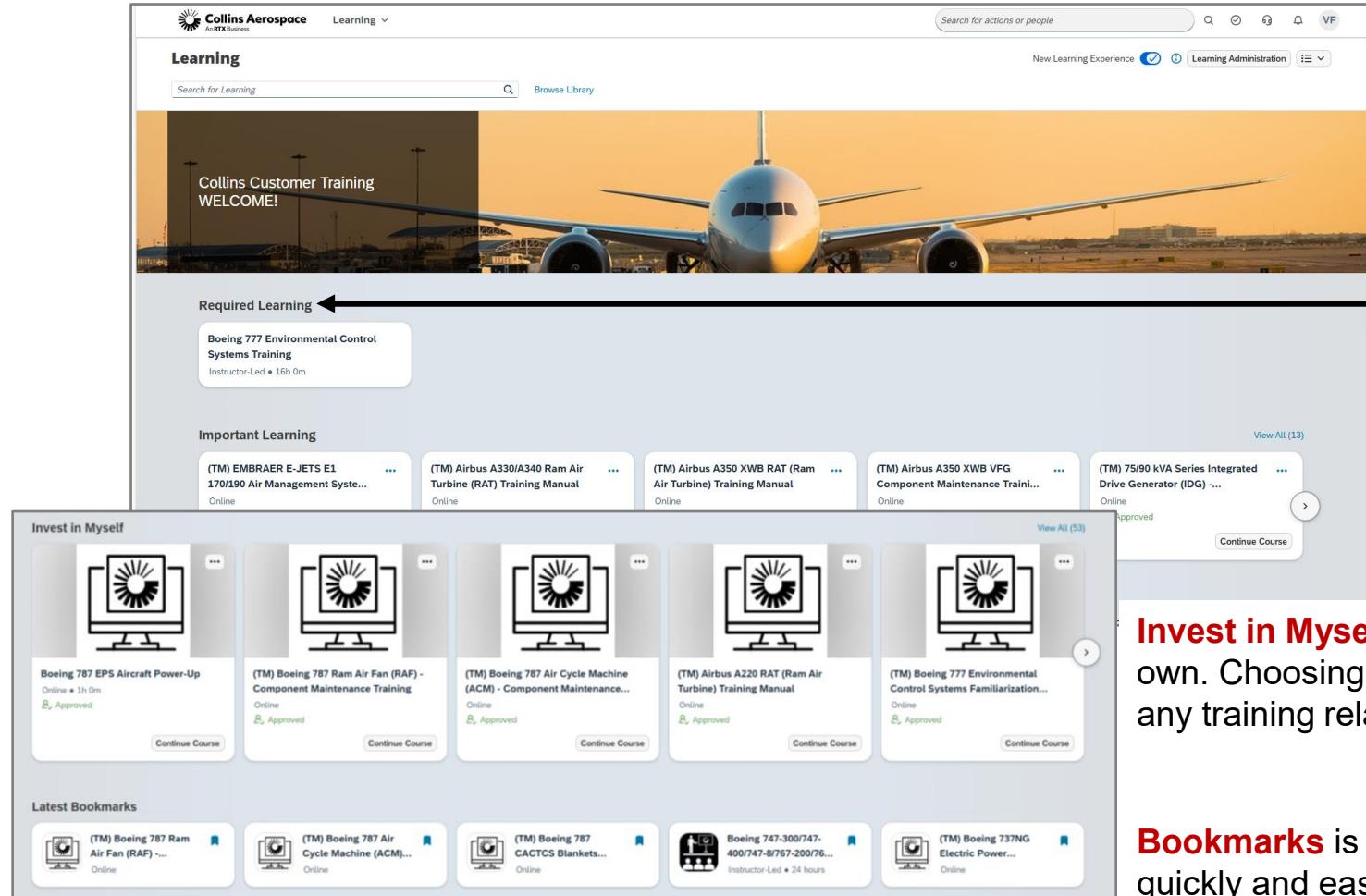
After clicking the "My Learning" dropdown from the Portal – you will be directed to this "My Learning" landing page.

- Note that the icons shown may be different than the ones you see on your account.

Click "View My Learning"

DASHBOARD

My Learning



The screenshot shows the 'Learning' section of the Collins Aerospace dashboard. At the top, there is a banner with the text 'Collins Customer Training WELCOME!' and a background image of an airplane. Below the banner, the 'Required Learning' section is highlighted with a red arrow pointing to it. It contains a card for 'Boeing 777 Environmental Control Systems Training' (Instructor-Led, 16h 0m). The 'Important Learning' section follows, featuring cards for various training manuals like '(TM) EMBRAER E-JETS E1 170/190 Air Management System' and '(TM) Airbus A350 XWB RAT (Ram Air Turbine) Training Manual'. The 'Invest in Myself' section is shown as a grid of course cards, each with a computer monitor icon. The 'Latest Bookmarks' section at the bottom shows five recent items with small thumbnail images.

What you will see after clicking “My Learning” from the Landing Page

Required Learning is shown here.

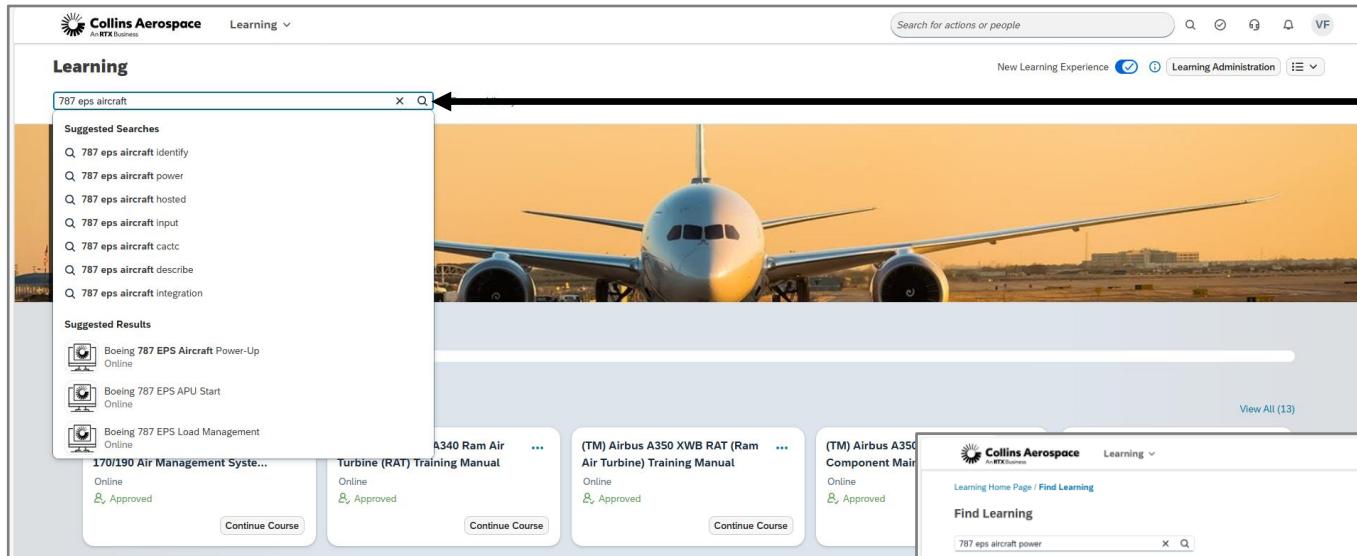
Important Learning refers to training that was added to your learning plan by the Collins Training Manager – for example, the materials needed when you attend a class.

Invest in Myself is content that you choose on your own. Choosing your own courses can help to align with any training related to your company's fleet.

Bookmarks is for training content that you want to find quickly and easily.

BROWSE LIBRARY & REFINE SEARCH

My Learning

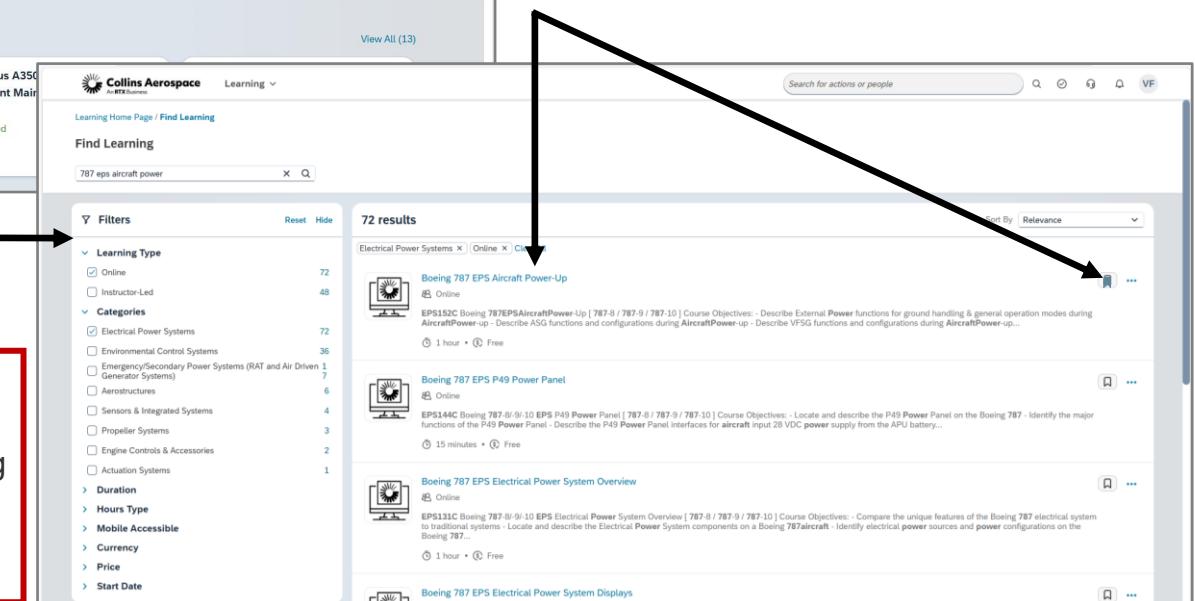


The screenshot shows the Collins Aerospace Learning interface. A search bar at the top contains the text '787 eps aircraft'. Below the search bar, a sidebar on the left lists 'Suggested Searches' and 'Suggested Results' for the entered term. The main content area features a large image of a Boeing 787 aircraft. Below the image, several course cards are displayed, each with a title, description, and a 'Continue Course' button. The cards include: '170/190 Air Management System...', 'Boeing 787 EPS Aircraft Power-Up', 'Turbine (RAT) Training Manual', 'A340 Ram Air', '(TM) Airbus A350 XWB RAT (Ram Air Turbine) Training Manual', and '(TM) Airbus A350 Component Maintenance'. A 'View All (13)' button is located at the bottom right of the course cards.

Refine a “Simple” Search by using **Filters** such as Learning Type or Category.

Browse Library with simple search, Course Name or Item ID.

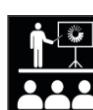
Click on the course you are interested in then click **Assign to Me** and/or add to your **Bookmarks**.



The screenshot shows the Collins Aerospace Learning interface with a search bar containing '787 eps power'. Below the search bar, a sidebar on the left displays 'Filters' for 'Learning Type' (Online, Instructor-Led) and 'Categories' (Electrical Power Systems, Environmental Control Systems, etc.). The main content area shows a list of search results with 72 results found. The results include: 'Boeing 787 EPS Aircraft Power-Up' (Online, 1 hour, Free), 'Boeing 787 EPS P49 Power Panel' (Online, 15 minutes, Free), 'Boeing 787 EPS Electrical Power System Overview' (Online, 1 hour, Free), and 'Boeing 787 EPS Electrical Power System Displays' (Online, 1 hour, Free). Each result card includes a thumbnail, title, description, and duration.



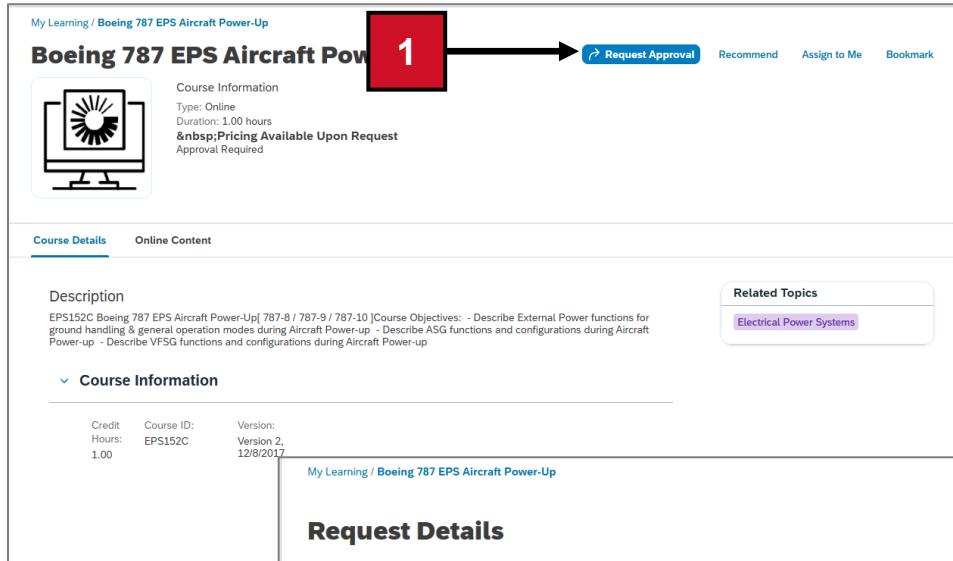
= Online Training Item
✓ (TM) Training Manuals
✓ (CBT) Computer-based
✓ (VIDEO) Videos



= Instructor-led Courses
✓ (ILT) Instructor-led Training
✓ (OJT) On-the-Job Training
✓ (VILT) Virtual ILT

REQUEST FOR COURSE APPROVAL

My Learning



My Learning / Boeing 787 EPS Aircraft Power-Up

Boeing 787 EPS Aircraft Power-Up

1

Request Approval

Course Information

Type: Online
Duration: 1.00 hours
Pricing Available Upon Request

Approval Required

Course Details Online Content

Description

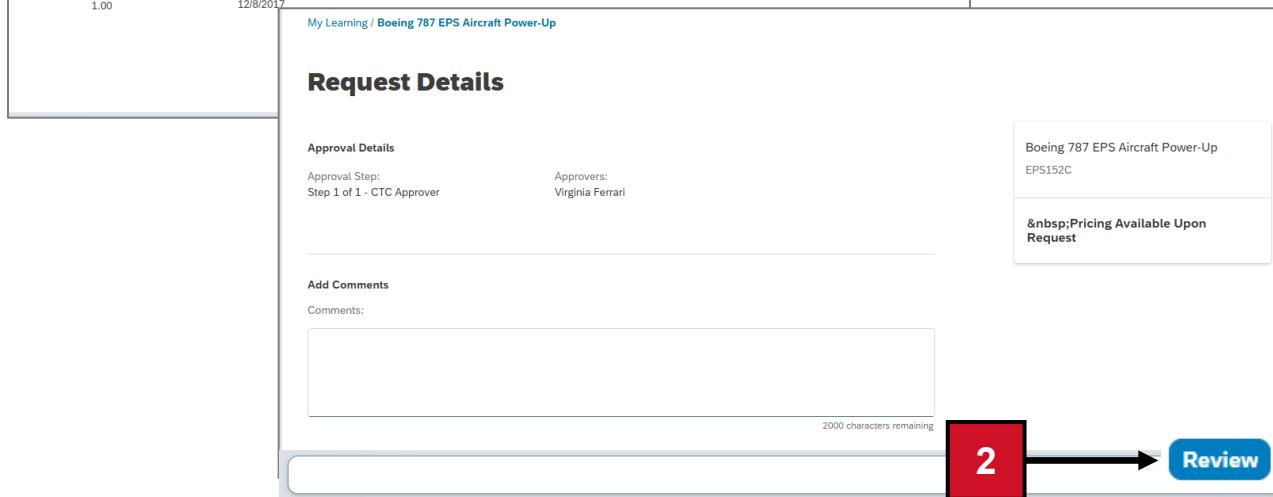
EPS152C Boeing 787 EPS Aircraft Power-Up|787-9 / 787-10 |Course Objectives: - Describe External Power functions for ground handling & general operation modes during Aircraft Power-up - Describe ASG functions and configurations during Aircraft Power-up - Describe VFG functions and configurations during Aircraft Power-up

Related Topics

Electrical Power Systems

Assign yourself the selected course:

- Click **Request Approval** 1 from the item page: 1
- Click **Review** 2 then **Complete** 3
- When approved click “Start Course” from your **“Invest in Myself”** or **“Important Learning”** list(s)



Request Details

Approval Details

Approval Step: Step 1 of 1 - CTC Approver

Approvers: Virginia Ferrari

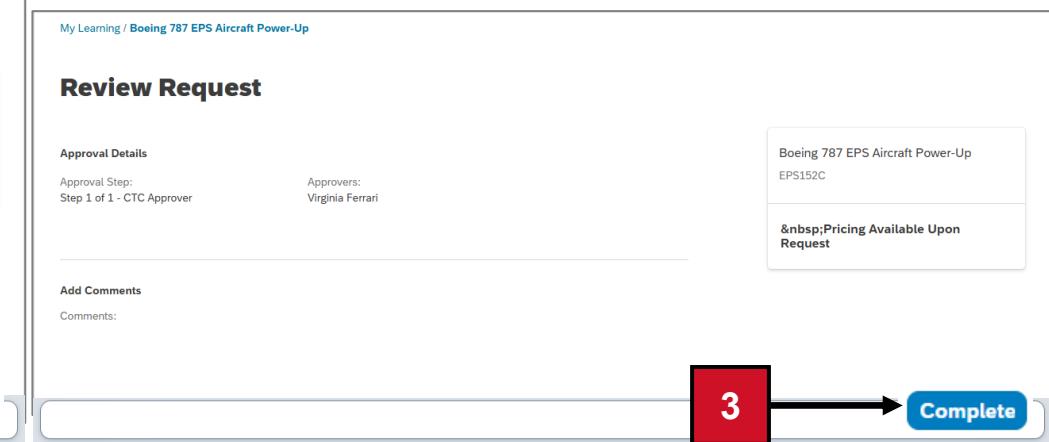
Add Comments

Comments:

2000 characters remaining

2

Review



My Learning / Boeing 787 EPS Aircraft Power-Up

Review Request

Approval Details

Approval Step: Step 1 of 1 - CTC Approver

Approvers: Virginia Ferrari

Add Comments

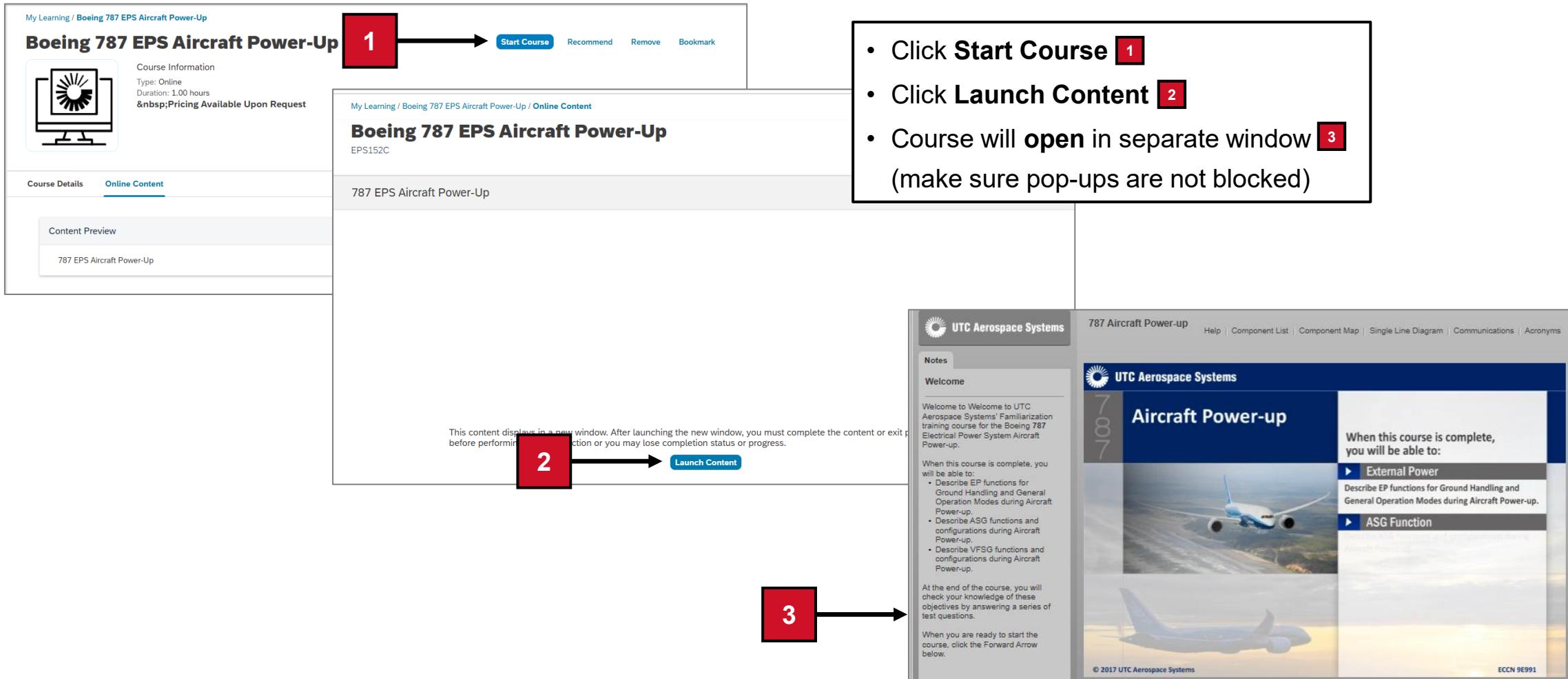
Comments:

3

Complete

START COURSE & LAUNCH CONTENT

My Learning



THANK YOU

CONTACTS

If you have any questions about your request to
Collins Customer Training “My Learning”, please contact
gphsctc@collins.com

For assistance with the Customer Portal:
Contact: customer.portal@collins.com
Support: [Customer Portal Help & FAQ](https://customerportal.collins.com)

For 24/7 AOG or critical technical support please contact our
Customer Response Center (CRC) at 1-877-808-7575 or by
Email crc@collins.com

