

REPAIRS QUOTE APPROVAL

● CUSTOMER PORTAL **USER GUIDE**



LOGIN

Repairs Quote Approval

NOTE: This website is intended for the use of our established customers.

Login to your **Collins Portal** account to **see more information** tailored to your company.

If you do not have an account, click the **Register** button to gain access.

Instructions can be found here or in the **[FAQ and Customer Support](#)** page.

www.customers.collinsaerospace.com

Collins Aerospace

WELCOME TO THE CUSTOMER PORTAL

SIGN IN

Or

REGISTER

COLLINS AEROSPACE RTX PRATT & WHITNEY PRIVACY POLICY TERMS OF USE **FAQ AND CUSTOMER SUPPORT**

DASHBOARD

Repairs Quote Approval

The screenshot shows the Collins Aerospace dashboard. The top navigation bar includes 'Repairs' (highlighted with a red box), 'Quotes', 'Tech Requests', and 'My Publications'. A search bar is present with the text 'Enter up to 5 part #'s separated by co'. The main content area is titled 'DASHBOARD' and contains three sections:

- Spare Orders:** A table with three columns. The first column shows '10 MAR 2023' and 'In Process'. The second column shows '06 JAN 2023' and 'In Process'. The third column shows '12 DEC 2022' and 'In Process'. A 'View Order History' link is at the top right.
- Repair Orders:** A table with three columns. The first column shows '22 JUN 2022' and 'In Process'. The second column shows '25 FEB 2022' and 'In Process'. The third column shows '02 JUN 2023' and 'Quote Ready', with 'MRO QUOTE' (highlighted with a red box) below the PO Number. A 'View Repair History' link is at the top right.
- Requested Quotes:** A table with three columns. The first column shows 'Pending'. The second column shows '\$1,199.00 Priced'. The third column shows '\$1,000.00 Priced'. A 'View All Requests' link is at the top right.

Clicking on the **Repairs** or **View Repair History** link will direct you to the Repairs Order History page.

Clicking on the Repair Order **PO Number** will direct you to the Repair Order Details page.

ORDER HISTORY

Repairs Quote Approval

The screenshot shows the 'Repairs Order History' interface. At the top, a 'FILTER BY STATUS' dropdown is set to 'PAST 60 DAYS ONLY' (annotated with a red circle 1). Below this is a progress bar with status indicators: Exchanged Awaiting Core (1), Exchanged (0), Pending Receipt (1), In Process (5), Quote Ready (1, annotated with a red circle 3), On Hold (0), Scrapped (0), Cancelled (0), Ready For Pickup (0), and Shipped (2). Below the progress bar is an 'ADVANCED FILTERS' section (annotated with a red circle 2) containing search fields for PO, Part, Serial # or Sales Order, Repair Location, Date Type, Start Date, and End Date. At the bottom is a table of repair orders. The second row is highlighted with a red box (annotated with a red circle 5) and contains a 'Quote Ready' link (annotated with a red circle 4). A tooltip for this link shows 'Quote Ready 7 days ago \$46864.73'.

Order Date	Repair Order #	Part #	S/N	Rcvd. Date	Sched/Shipped	Status	Tracking	Alert Me
22 JUN 2023	[REDACTED]	798457-1	[REDACTED]	27 JUN 2022	13 JUL 2022	Quote Ready	87131578730	<input type="checkbox"/>
02 JUN 2023	MRO QUOTE	G4000VSA04	[REDACTED]	02 JUN 2023	25 FEB 2026	Quote Ready		<input type="checkbox"/>
02 JUN 2023	[REDACTED]	G4000VSA04	[REDACTED]	02 JUN 2023	25 FEB 2026	In Process		<input type="checkbox"/>
05 MAY 2023	[REDACTED]	7010501H02S01	[REDACTED]	05 MAY 2023	05 MAY 2023	Shipped	Customer Prefer...	<input type="checkbox"/>
03 MAY 2023	[REDACTED]	7001099-223	[REDACTED]	03 MAY 2023	03 MAY 2023	Exchanged Awaiting Core	BOL4152710-90...	<input type="checkbox"/>

1. **Repairs Order History** page displays the past 60 days of data only.
2. Use **Advanced Filters** to view orders outside the 60 days range.
 - Search for orders using PO, Part, Serial #, Sales Orders #, Repair Location, and Date Range.
3. **Filter By Status** for the orders with the status you require.
 - Select the **Quote Ready** filter to view orders with Repair Quotes awaiting approval.
4. **Quote Ready** link allows you to approve or reject the repair quote.
 - Hover over the **Quote Ready** link will display the quote price and # of days the quote have been open.
 - Click on the **Quote Ready** link will direct you to the Quote Ready page to approve or reject the quote.
5. **Repair Order #** link will direct you to the Order Details page.
 - You can also approve or reject the repair quote in the Order Details page.

QUOTE READY

Repairs Quote Approval

The screenshot shows the 'Quote Ready' page in the Collins Aerospace system. It features a header with the Collins Aerospace logo and a navigation bar. The main content area includes a 'Quote Ready' title, a '7 Days Ago' timestamp, and a 'Purchase Order Number' link (MRO QUOTE) highlighted with a red box and callout 3. Below this is a 'Part Description' section for 'Variable stator vane actuators' with part number 'G4000V SVA04' and quote number 'S46864.73'. A 'View Quote Details' icon is highlighted with a red box and callout 4. At the bottom, there are two buttons: 'Reject Quote' (callout 5) and 'Submit Approval' (callout 6). A 'Contact' button (callout 1) and a 'Save' button (callout 2) are located in the top right corner. A 'Billing Details' and 'Shipping Details' section is also visible.

This screenshot shows an email composition window. The 'To' field is populated with 'GP Collins Programs, CS Collins'. The 'Subject' is 'Inquire About Repair: PO_MRO QUOTE - SAP_0120241699'. The 'From' field is partially visible. A 'Send' button is on the left.

This screenshot shows a 'SERVICE QUOTATION' document from UTC Aerospace Systems. It includes contact information for Goodrich Control Systems in Birmingham, UK. The document lists 'Notification Sales Order', 'Quote Date', 'Customer PO', 'Incoterms', and 'Payment Terms'. It also shows 'Sold to' and 'Ship to' information. A table lists the 'Workscope: REPAIR' with columns for 'Part No', 'Description', and 'Serial Number'. The 'Currency' is 'United States Dollar' and the 'Total' is '46,864.73'.

On the repair quote ready page, you will find:

1. **Contacts** button to send an email to the Selling Entity.
2. **Save** button to download and save a copy of the repair quote.
3. **Purchase Order #** link will direct you to the Order Details page.
4. **View Quote Details** icon to view, download or print the repair quote.
5. **Reject Quote** button will direct you to the Reject Quote page to reject the quote.
 - **Note:** Reject quote if there are any issues or questions with the quote provided.
6. **Submit Approval** button will direct you to the Approve Quote page to approve the quote.
 - **Note:** Only approve quotes if there are no issues or questions with the quote provided.

ORDER DETAILS

Repairs Quote Approval

The screenshot shows the 'Repair Order PO' details page. At the top right, there are two buttons: 'Contact CSR' (1) and 'Email Order' (2). Below these, the 'ORDER STATUS' section shows 'Quote Ready' with a warning icon and a 'View Quote Details' icon (3). The 'SHIP DATE' is 'Scheduled For 25 FEB 2026'. The 'DETAILS' section shows 'Order Number', 'Part Number G4000VSA04', and 'Serial Number'. Below this, there are 'Reject Quote' (4) and 'Submit Approval' (5) buttons. A 'PROGRESS TRACKER - REPAIR' shows a timeline with stages: Pending Receipt, In Process, On Hold, Scrapped, Cancelled, Ready For Pickup, and Shipped. At the bottom left, there are two tabs: 'Order Details' (6) and 'Documents' (7). The main content area is divided into four sections: 'PART DETAILS' (Part Number G4000VSA04, Part Description VARIABLE STATOR VANE ACTUATORS, Aircraft Type, Engine S/N), 'TRANSACTION DETAILS' (Received Date 02 JUN 2023, Requested Ship Date 25 FEB 2026, S/N Incoming, S/N Outgoing, P/N Incoming, P/N Outgoing), 'REPAIR FACILITY INFO' (Selling Entity ENGINE CONTROLS - MARSTON GREEN, Repair Location ECS - Marston Green, BIRMINGHAM), and 'SOLD TO' (Account Number, Address). There is also a 'SHIP TO' section (Account Number 45393, Address) and a 'NOTES' section. A disclaimer at the bottom states: 'Customer agrees that orders placed with UTC Aerospace Systems will be governed by the UTC Aerospace Systems Standard Terms and Conditions including any supplemental requirements listed therein (collectively, the "Terms"). Additional or different terms proposed or referenced by Customer shall not apply and are hereby expressly rejected. Customer may obtain copies of the Terms online at Business Documents.'


On the repair order details page, you will find:

1. **Contact CSR** button to contact the Selling Entity.
2. **Email Order** button to send an email of the order to others.
3. **View Quote Details** icon to view, download or print the repair quote.
4. **Reject Quote** button will direct you to the Reject Quote page to reject the quote.
 - **Note:** Reject quote if there are any issues or questions with the quote provided.
5. **Submit Approval** button will direct you to the Approve Quote page to approve the quote.
 - **Note:** Only approve quotes if there are no issues or questions with the quote provided.
6. **Order Details** tab to view order details.
7. **Documents** tab to view, download or print the repair quote and other order documents.

ORDER DOCUMENTS

Repairs Quote Approval

Order Details **Documents**

0120241699-Quote Form 

Customer agrees that orders placed with UTC Aerospace Systems will be governed by the UTC Aerospace Systems Standard Terms and Conditions including any supplemental requirements listed therein (collectively, the "Terms"). Additional or different terms proposed or referenced by Customer shall not apply and are hereby expressly rejected. Customer may obtain copies of the Terms online at [Business Documents](#).

Documents tab will allow you to download a copy of the repair quote and other order documents in PDF format.

Please contact your Customer Support Representative (CSR) for assistance if your documents do not display properly.

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SERVICE QUOTATION

Goodrich Control Systems
Birmingham
The Radleys
Marston Green
West Midlands
B33 0HZ
United Kingdom

UTC Aerospace Systems

Notification
Sales Order
Quote Date
Customer PO
Incoterms
Payment Terms

Ex Works Factory
Net 60 Days

Sold to: [Redacted] **Ship to:** [Redacted]

Workscope: REPAIR

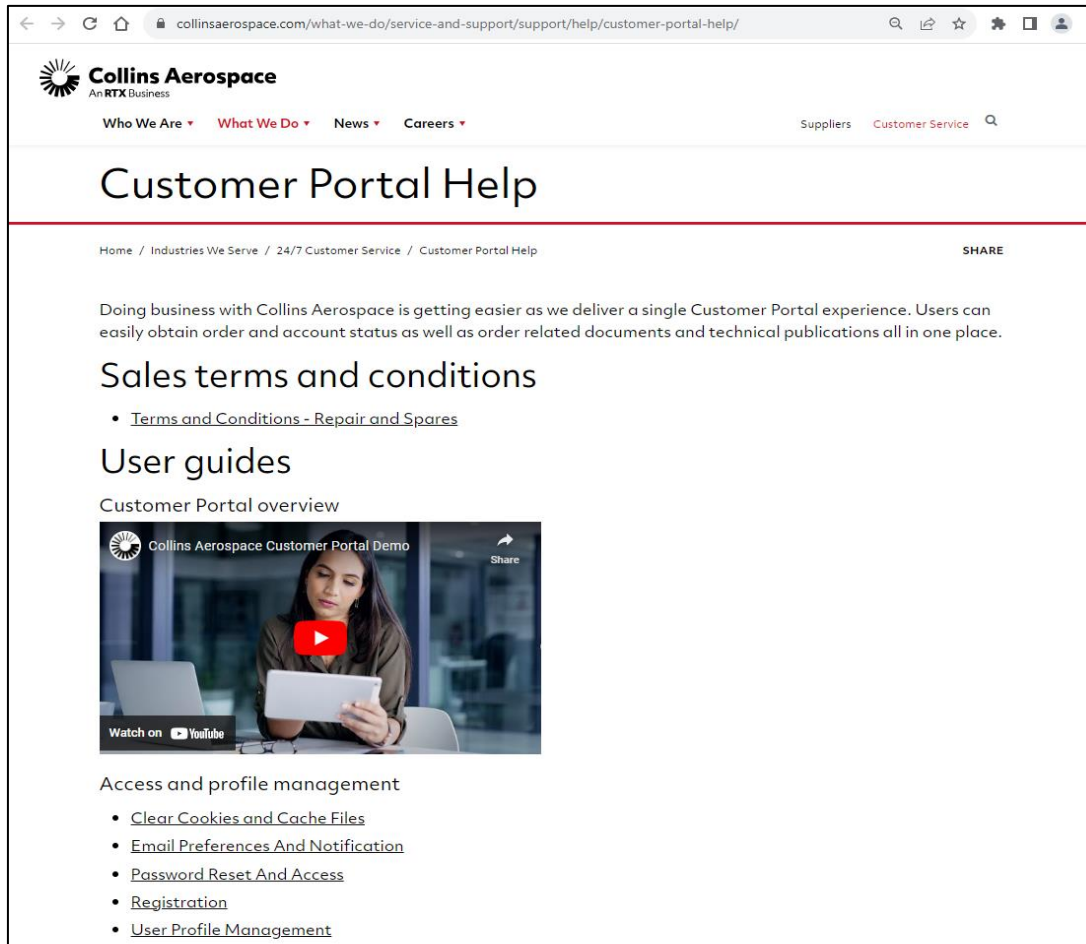
Part No	Description	Serial Number
G4000VSVA04	Variable Stator Vane Actuators	[Redacted]

Currency: United States Dollar

Material	[Redacted]
Labor	[Redacted]
Total	46,864.73

CONTACTS

Repairs Quote Approval



Customer Portal Support Team Email:

customer.portal@collins.com

For 24/7 global AOG please contact:

1-877-808-7575 (within U.S.)

1-860-654-2500 (outside U.S.)

Collins Customer Portal FAQ and Support:

<https://www.collinsaerospace.com/support/help/Customer-portal-help>

Collins Business Contacts:

<https://www.collinsaerospace.com/support>



THANK YOU

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