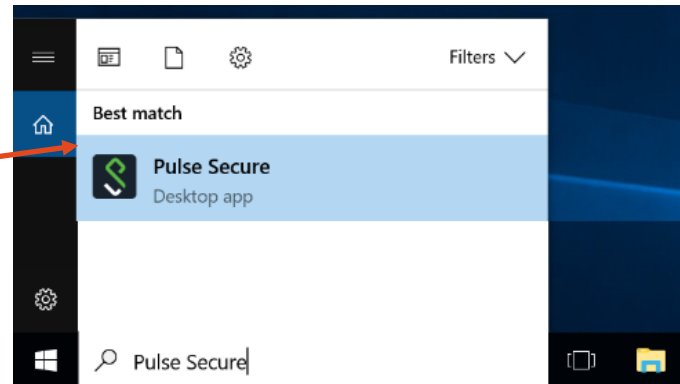


PULSE SECURE REMOTE ACCESS INSTRUCTIONS

Prerequisites: Pulse Secure needs to be installed on your computer. Follow Steps 1-3 to determine if Pulse Secure Remote Access is already installed.

1) Go to the “Search Windows” bar and type “Pulse Secure”.

2) If available - Click on Pulse Secure



3) This window will open for the updated Pulse Secure.

- If Pulse Secure is not listed or you get a different window, click here to [Install the new Pulse Secure client](#)

4) If you have the new client:

- Choose the city closest to you
- Click on Connect.
- This should take a few seconds to a minute.
- If you experience a delay,
 - Right click on the **Pulse** icon in the task tray, then **Exit**
 - Launch Pulse Secure again and follow the steps to connect.





5) Login to Pulse Secure Remote Access.

- Enter your username and password.
- Choose your “Primary Office / Network” from the list.

Pulse Secure

Connect to: Chicago

Collins Aerospace Collins VPN - Chicago Direct

USERNAME
clbyler

PASSWORD
●●●●●●

PRIMARY OFFICE / NETWORK:
United States

Sign In

Welcome
Enter your Collins Aerospace employee credentials in the boxes to the left and click 'Sign In'. [Click here for detailed login instructions.](#)

ITSD Contact Numbers
CEDAR RAPIDS 319.295.2000
U.S. TOLL FREE 1.877.373.4265

Interior Systems (IS)
PHONE 336.744.3100
EMAIL IS_SupportCenter@beaerospace.com

Notice: This site is made available for use exclusively by authorized Collins Aerospace employees for purposes related to their employment with Collins Aerospace. Anyone attempting unauthorized access to this site will be subject to prosecution to the fullest extent of the law.

6) Follow the prompts for DUO.

Pulse Secure

Connect to: Chicago

Collins Aerospace Collins VPN - Chicago Direct

Choose an authentication method

Duo Push **RECOMMENDED** [Send Me a Push](#)

Call Me [Call Me](#)

Passcode [Enter a Passcode](#)

[What is this?](#) [Need help?](#)

- 7) The **Checking Compliance** screen will appear. This verification may take several seconds to complete.

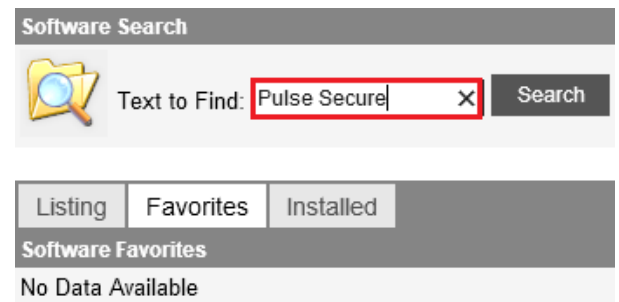


- 8) Verify your connection to Pulse Secure by looking to your icon tray to ensure **Pulse Secure** has a green up arrow.



Installing Pulse Secure from Software Center

1. If you are on-site at a Heritage Rockwell Collins location or are currently connected via the RConnect VPN, you can click this link to install the new client: [Software Center](#).
2. In the **Text to Find** field, type Pulse Secure.



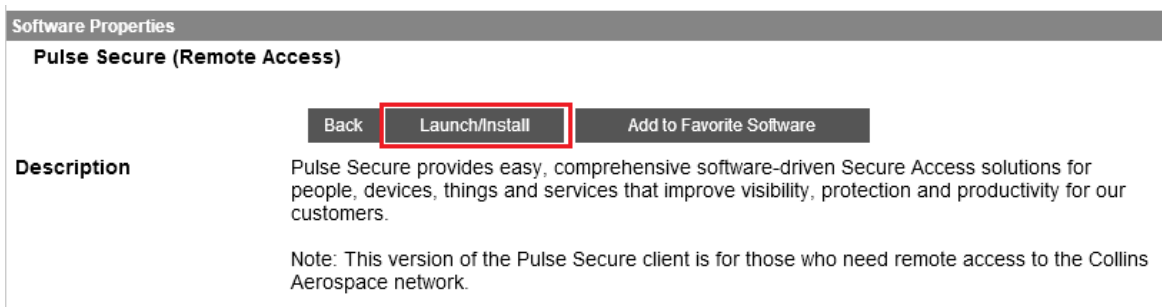
3. Click on the **Pulse Secure (Remote Access)** link that appears under the **Search Results**.

[Pulse Secure \(Remote Access\)](#)

Pulse Secure provides easy, comprehensive software-driven Secure Access solutions for people, devices, things and services that improve visibility, protection and productivity for our customers.


Note: This version of the Pulse Secure client is for those who need remote access to the Collins Aerospace network.

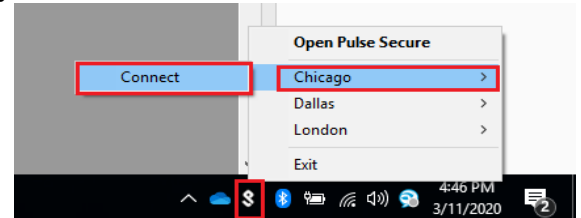
4. In the new window, click **Launch/Install**



5. **After the installation completes, reboot your machine** - (this is an important step).



6. To Initiate a Remote Access connection:
 - a. Right click on the **Pulse**  icon in the task tray
 - b. Search for Pulse Secure from the Search bar
 - c. Locate Pulse Secure under the Start Menu



7. Select the city closest to you. If one doesn't respond, you can choose the next closest one.
8. Click **Connect**.
9. The connection should take a few seconds, up to a minute. If you experience a delay:
 - a. Right click on the **Pulse** icon in the task tray, then **Exit**
 - b. Launch Pulse Secure again and follow the steps to connect.
10. Login to Pulse Secure Remote Access.
 - a. Enter your username and password.
 - b. Choose your "Primary Office / Network" from the list.

The screenshot shows the Pulse Secure login interface. At the top, it says 'Connect to: Chicago'. Below that is a header for 'Collins Aerospace' and 'Collins VPN - Chicago Direct'. The login form includes fields for 'USERNAME' (containing 'clbyler'), 'PASSWORD' (masked with dots), and 'PRIMARY OFFICE / NETWORK:' (a dropdown menu set to 'United States'). A 'Sign In' button is at the bottom of the form. To the right, there is a 'Welcome' message and 'ITSD Contact Numbers' for Cedar Rapids and U.S. Toll Free. Below that are 'Interior Systems (IS)' contact details for phone and email. A notice at the bottom states that the site is for authorized Collins Aerospace employees only.

Collins Aerospace
Collins VPN - Chicago Direct

Connect to: Chicago

USERNAME
clbyler

PASSWORD
.....

PRIMARY OFFICE / NETWORK:
United States

Sign In

Welcome
Enter your Collins Aerospace employee credentials in the boxes to the left and click 'Sign In'. [Click here for detailed login instructions.](#)

ITSD Contact Numbers

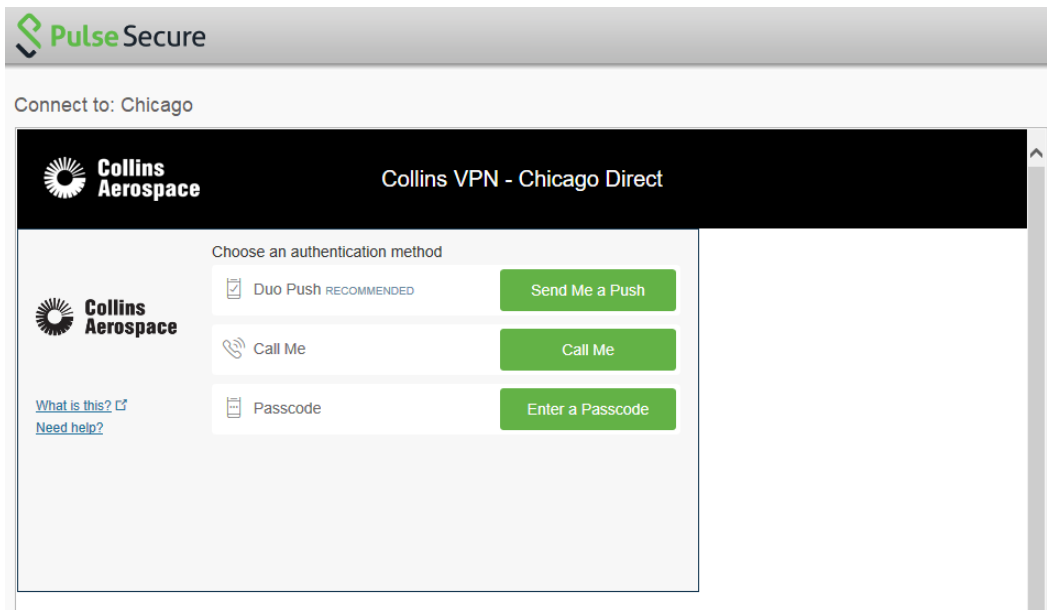
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11. Follow the prompts for **DUO**.



12. The **Checking Compliance** screen will appear. This verification may take several seconds to complete.



13. Verify your connection to Pulse Secure by looking to your icon tray to ensure **Pulse Secure** has a green up arrow.

