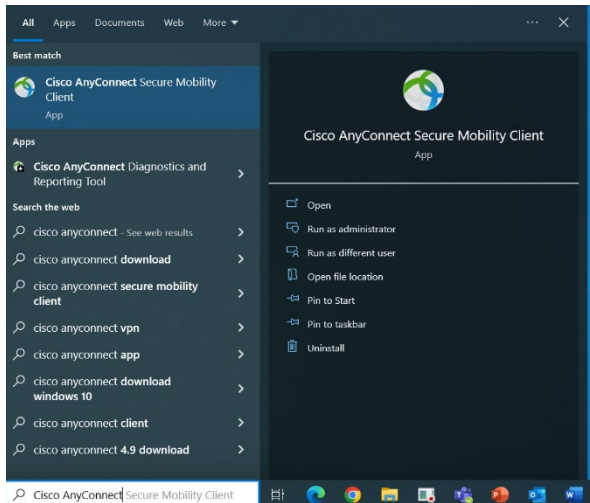


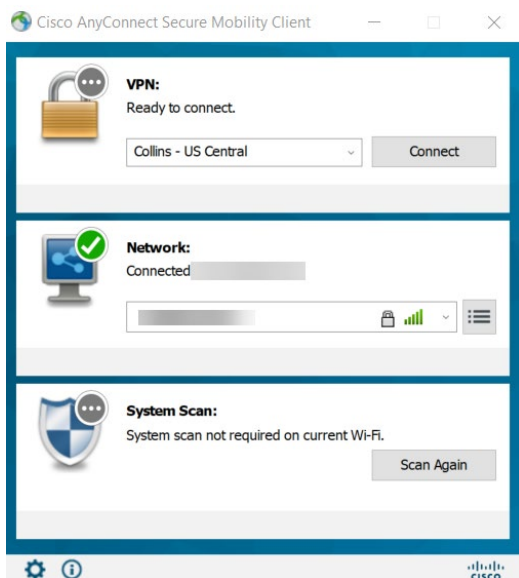
Cisco AnyConnect Remote Access Instructions

Prerequisites: Cisco AnyConnect needs to be installed on your computer. Follow steps 1-3 below to determine if AnyConnect Remote Access is already installed.

1. Go to the “Search Windows” bar and type “Cisco AnyConnect.”

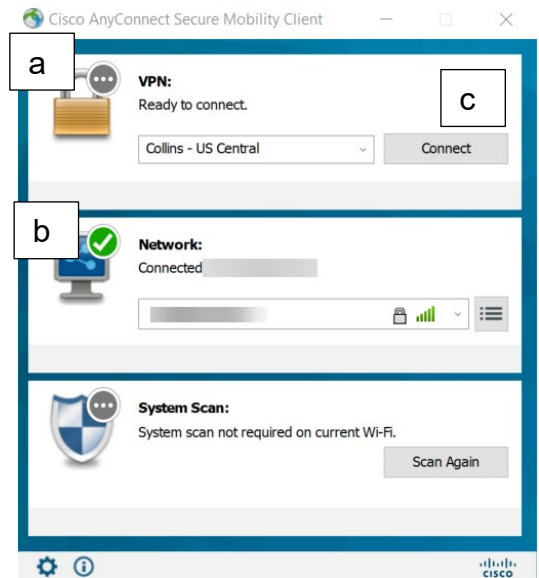


2. If available, click on **Cisco AnyConnect Secure Mobility Client**.
3. This window will open for the updated AnyConnect Client.



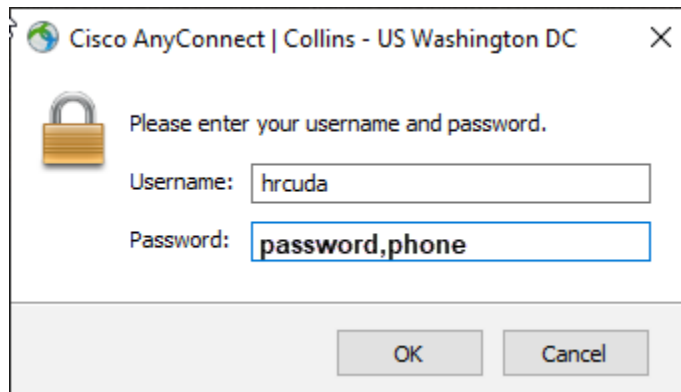
If a different window opens, or AnyConnect is not listed, see the section “Installing AnyConnect from Software Center.”

4. If you have the new client:
 - a. Choose the location closest to you.
 - b. Make sure you have a network connection.
 - c. Click **Connect**.
 - d. After a few seconds, you will receive a prompt for username and password.
 - i. If you experience a delay:
 1. Exit out of the AnyConnect client.
 2. Launch AnyConnect again and follow the steps to connect.



5. Log in. If you enter your username and password, Duo will automatically send a Duo push notification to your default device. If you would like an alternative method, follow the appropriate steps below.

- a. To receive a phone call:
 - i. In the “Password” field, type in your password, a comma, then the word “phone” as shown below.

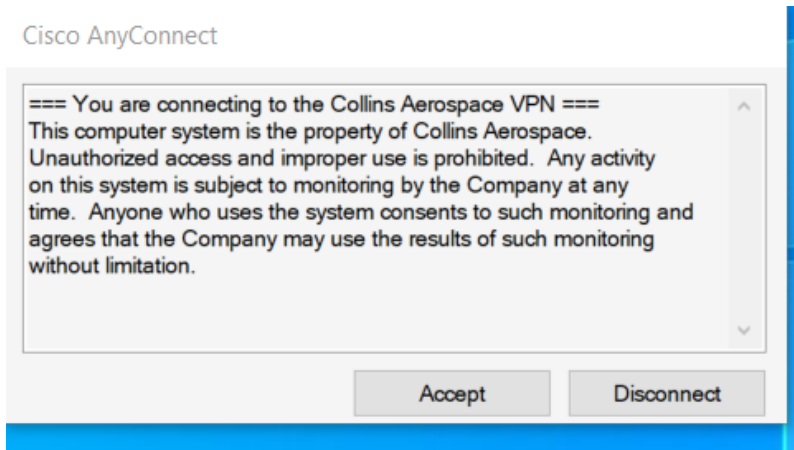


Replace “password” with your password

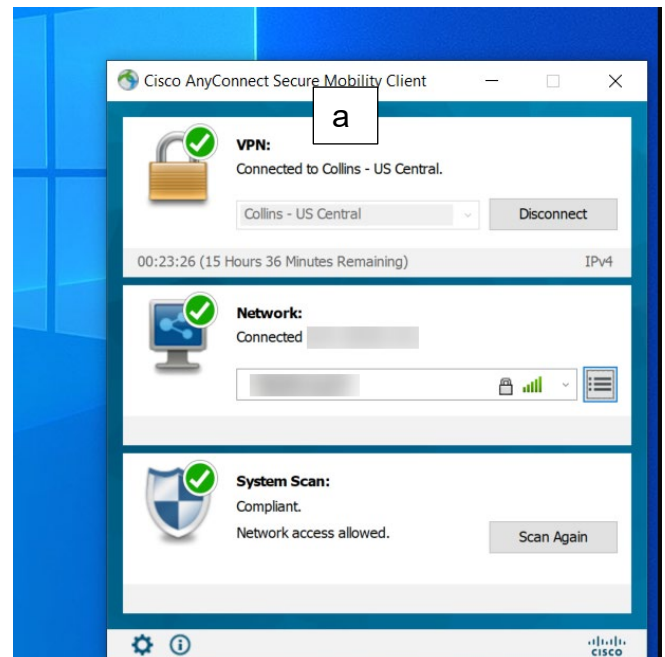
If you have more than one phone configured, you need to type “phone1,” “phone2,” etc., to identify the phone to call.

- b. To use your Yubikey / security dongle:
 - i. In the “Password” field, type in your password followed by a comma. On your key/dongle, press the Y button until the code populates in the password field. Click **OK**.
- c. To receive an SMS text message with a code:
 - i. In the “Password” field, type in your password, a comma, then “sms.” You will receive an SMS message to your default device containing three codes.
 - ii. In the AnyConnect client, enter your password, a comma, and the passcode found in the application.

- d. To use a passcode from the Duo application:
 - i. In the “Password” section, type in your password, a command, and the passcode found in the Duo app.
6. Click Accept at the AnyConnect acceptable use and monitoring message.



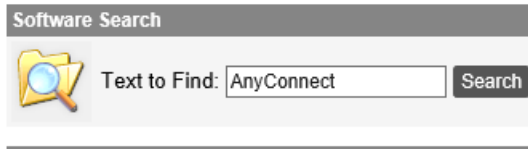
7. Verify connectivity.
 - a. You should have green check marks.
 - b. It should say “Connected to [your location].”
 - c. You should see a “Compliant” tag.



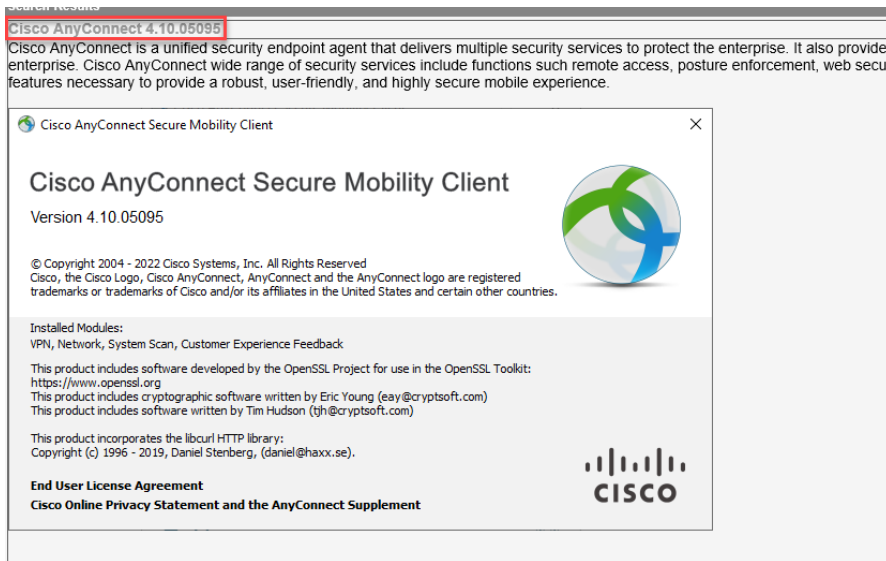
Installing AnyConnect from Software Center

1. If you are on-site at a heritage Rockwell Collins location, or are currently connected via the Pulse Secure VPN, you can click this link to install the new client: [Software Center](#)

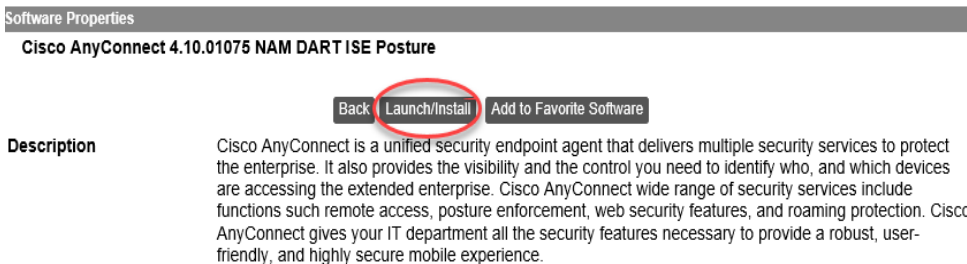
2. In the “Text to Find” field, type “AnyConnect.”



3. Click on the Cisco AnyConnect link that appears under search results. The link will be annotated with the current version number, which is subject to change.



4. In the new window, click Launch/Install.



5. After the installation completes, **reboot your computer**. This is an important step!
6. Once rebooted, follow steps 4-8 from the beginning of this document.