



## TELECOMMUNICATION, NETWORK AND IT REPAIR SERVICES

# CUSTOMIZED REPAIR SOLUTIONS

## European Leader in Telecoms & Networks Maintenance and Repair Services

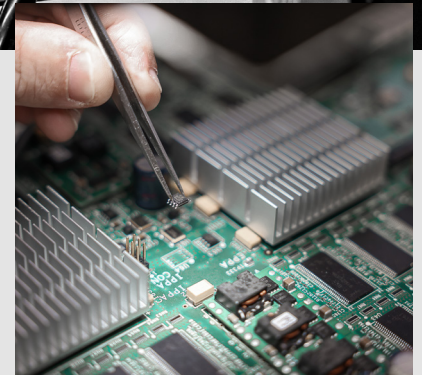
Building on decades of experience, Collins Aerospace continues to put all its means into action to ensure quality services to each of its customers. An experience that allows us to currently repair approximately 35,000 pieces of telecommunication equipment per year with a success rate of over 90%.

By providing preventative maintenance, failure analysis and obsolescence management, we are able to ensure maintenance in operational conditions for entire systems during a long time. Our company is used to running long life

programs where the average equipment life is over 50 years and obsolescence is a regular obstacle.

Being aware of the uniqueness of each project, we constantly develop new solutions for repairing our customers' multi-brand and non-Collins's electronics. Thus, our repair solutions can be customized based on customer needs, including test design platform.

Our commitment to our customers is reflected in our comprehensive expertise, including associated services such as resale, refurbished equipment sourcing, and spare part management which allow us to manage customers' stocks. Our dedicated follow-up is an integral part of our missions and is made possible by a dedicated team but also a real-time customer portal.



### KEY FEATURES AND BENEFITS

- Customized solutions
- Test design platform
- Failure analysis
- Preventive maintenance
- Obsolescence management
- Repair, component exchange
- OEM Warranty Management: warranty detection, RMA management
- Resale: refurbished equipment sourcing
- Spare part management

# REDUCE WASTE AND COST

## Sustainable alternatives for a better future

As a leader in the global aerospace and defense industry, Collins Aerospace is in a unique position to make a positive impact. We help our customers reduce waste and save costs through our telecommunication, network and information technology (IT) repair services.

Through our professional equipment repair and end-of-life management, significant savings in waste and cost can result.

When repair is not possible, Collins is committed to handling equipment in accordance with the Waste Electrical and Electronic Equipment (WEEE) standards of promoting re-use, recycling and other forms of recovery, in order to reduce the quantity of disposed waste. By using WEEE standards, our customers can rationally measure their environmental impact.

Entrusting the supply and repair of your network equipment to Collins Aerospace allows you to benefit from all our competences as well as from the services we master through our ISO 9001 quality certification for the entire quality system, and ISO 14001 for the environment.

We currently rank in the top 5% of nationally audited companies by EcoVadis® and Acesia™.



## Capabilities

Collins offers a large range of repair in terms of OEM's and technologies with dedicated specialists in electronic of radio and fix network equipment for its commitment to a high level of quality in terms of time and success rate.

Our work with markets concerned by the rapid evolution of technologies makes sense at a time when industrial overconsumption is a financial and environmental issue.

- ISO® 1400
- ISO 9001: 2015

### TECHNOLOGIES

- IP (routers, switches, modems)
- Backbone (ATM, SDH, WDM)
- Fixed access (xDSL, FTTx)
- Radio/microwave
- Power systems
- Embedded systems

### MARKETS ADDRESSED

- Telecom networks
- Transport
- Industrial electronics
- Defense

Specifications subject to change without notice.



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