ARINC HERMES™

ENTERPRISE FLEET MANAGEMENT SOLUTION

Complete management of your message environment

Collins Aerospace ARINC Hermes™ is an on-premise or cloud-based messaging solution that provides exchange, integration and automation of your messaging environment with an airline's aircraft, business systems and remote sites.

It provides flight-deck communications with an email-like interface, in addition to an optional flight tracking and reporting tool to improve fleet situational awareness.

FLEXIBLE, CUSTOMIZABLE, EFFICIENT

Collins ARINC Hermes handles all ground-to-air, ground-to-ground and air-to-air communication requirements for users and back office systems – a single solution handles all your messaging needs.

Full control and flexibility enable you to configure the system to suit your individual requirements. Our ARINC Hermes also easily integrates with existing and future systems without affecting live operations.

It dramatically increases the efficiency of your operational performance. The statistical reporting tool helps to reduce fuel and messaging costs, while fast message response times increase productivity by providing real-time information to enable prompt operational decision making.

THE COMPLETE MESSAGING AND INTEGRATION SOLUTION

After switching to ARINC Hermes, you will receive instant benefits: it enables optimization and management of your fleet and enterprise messaging environment. Additionally, it provides tools to help optimize your messaging activity and significantly reduce costs.

KEY FEATURES AND BENEFITS

- Able to process, convert and translate any data across various protocols and formats

- Provides access to historical and archived data

- Configurable user levels, permissions and views

- Assistance with implementation and migration for your convenience

- Virtualization and cloud support to minimize hardware costs and data center footprint

- Supports both Oracle® and PostgreSQL databases

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Choose the solution that's right for you

Whether you're a low cost carrier looking for a simple messaging solution or a flag carrier with complex messaging infrastructure, we have a solution to suit your needs.

Choose from three different levels depending on your requirements:

Hermes Essential - Standard messaging solution fully managed by Collins

Hermes Collins Hosted - Advanced messaging solution suitable for airlines that want to manage their messaging themselves, hosted by Collins in the cloud

Hermes On-Premise or Customer Hosted - Offers the same advanced capabilities as Hermes Collins-hosted but is fully managed and hosted by the airline either on-site or in their own cloud environment

KEY FEATURES COMPARISON CHART	ESSENTIAL	COLLINS HOSTED	ON-PREMISE OR CUSTOMER HOSTED
Intuitive web-based user interface	✓	✓	✓
Supports all major browsers and mobile platforms	✓	✓	✓
Helpdesk support and emergency 24/7 support options available	✓	✓	✓
Real-time flight tracking with accurate fleet status to improve situational awareness	*	✓	✓
Third party system / application integration	*	✓	✓
Statistical reporting to analyze historical data	*	✓	✓
Drag-and-drop functionality for simple configuration of message routing		✓	✓

* Optional extras
Specifications subject to change without notice.

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410.266.4000 | +1.800.633.6882

commercial-aviation@rockwellcollins.com
collinsaerospace.com