



## ARINC SELFSEV™

# EASING CONGESTION & IMPROVING EFFICIENCY

## Common Use Self Service (CUSS) check-in kiosk

As passenger demand for less queues, fewer interactions, and more self-service increases, airports and airlines must meet these expectations while simultaneously reducing expenditure.

Collins ARINC SelfServ™ is a CUSS check-in solution that enables passengers to check themselves in for a flight at a kiosk in less than a minute. Just one component of Collins' end-to-end passenger solutions, operational efficiency is also enhanced as one agent can supervise multiple kiosks.

### IMPROVED OPERATIONAL EFFICIENCIES

SelfServ enables the check-in infrastructure and associated costs at an airport to be shared among airlines,

maximizing the use of resources and terminal space. Agents can be redeployed to other tasks, and integrated payment capabilities mean that separate service desks for capturing ancillary fees are no longer required.

### EASE CONGESTION

As check-in capacity is increased without the cost of terminal expansion, queues are reduced and face-to-face interactions minimized. SelfServ can be deployed on Collins' industry compliant kiosks with minimized footprint, user-friendly touchscreen and a wide range of connectivity options, making it deployable at locations outside of the airport to ease congestion further.

## KEY FEATURES & BENEFITS

- Meets IATA CUSS 1.3, 1.4, and 1.5 specifications for industry compliance
- Integrated with 100+ airlines for common-use deployment
- Biometric enablement for a faster, easier, low-touch journey
- Mobile control option for reduced interactions and subsequent health risks
- Reporting tools for operational decision making
- Payment capabilities for capturing ancillary revenues
- Wi-Fi® and 3/4G compatibility options for remote deployment
- Managed services and support for peace of mind and smooth operations



### IMPROVED PASSENGER EXPERIENCE

With integrated biometrics the passenger experience is enhanced further, as is security. The airport journey becomes faster, safer and easier. Collins' passenger solutions include an application that enables biometric enrollment at kiosks for airlines that haven't integrated biometrics into their own applications.

### MANAGEMENT AND REPORTING

To help manage the airport operation, integrated reporting tools provide usage reports and track kiosk health indicators, such as low paper stock, to help improve efficiencies and streamline operations.

### EXPERIENCE AND SUPPORT

With decades of common-use experience, Collins has helped drive industry standards and delivered cost-effective passenger solutions around the world. Our global network of expert engineers and support teams provide a range of managed support and maintenance options to reduce pressure on local teams and keep operations running smoothly.



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