



ARINC AVINET® AIRPORT

RELIABLE AND SECURE AIRLINE OPERATIONS

Connectivity for passenger processing and departure control

Collins Aerospace global network is trusted by airlines all over the world for their most critical day-to-day operations. Our ARINC AviNet® Airport service leverages this dynamic infrastructure to provide reliable, secure connectivity for airlines to their passenger processing systems, departure control providers and aviation partners at more than 200 airports worldwide.

Fully managed, quickly deployed and with 24/7 help desk support, ARINC AviNet Airport is designed to be a game-changer for airlines, delivering seamless integration and driving operational flow by enabling airlines to get the right information to any touch-point at any time.

ARINC AviNet Airport also provides connectivity to common use platforms like our cloud-based ARINC MUSE™ and passenger service system application suite ARINC PaxLink™. With committed bandwidth, sub-second response times and 99.99 percent network availability, airlines receive a solution molded to their needs.

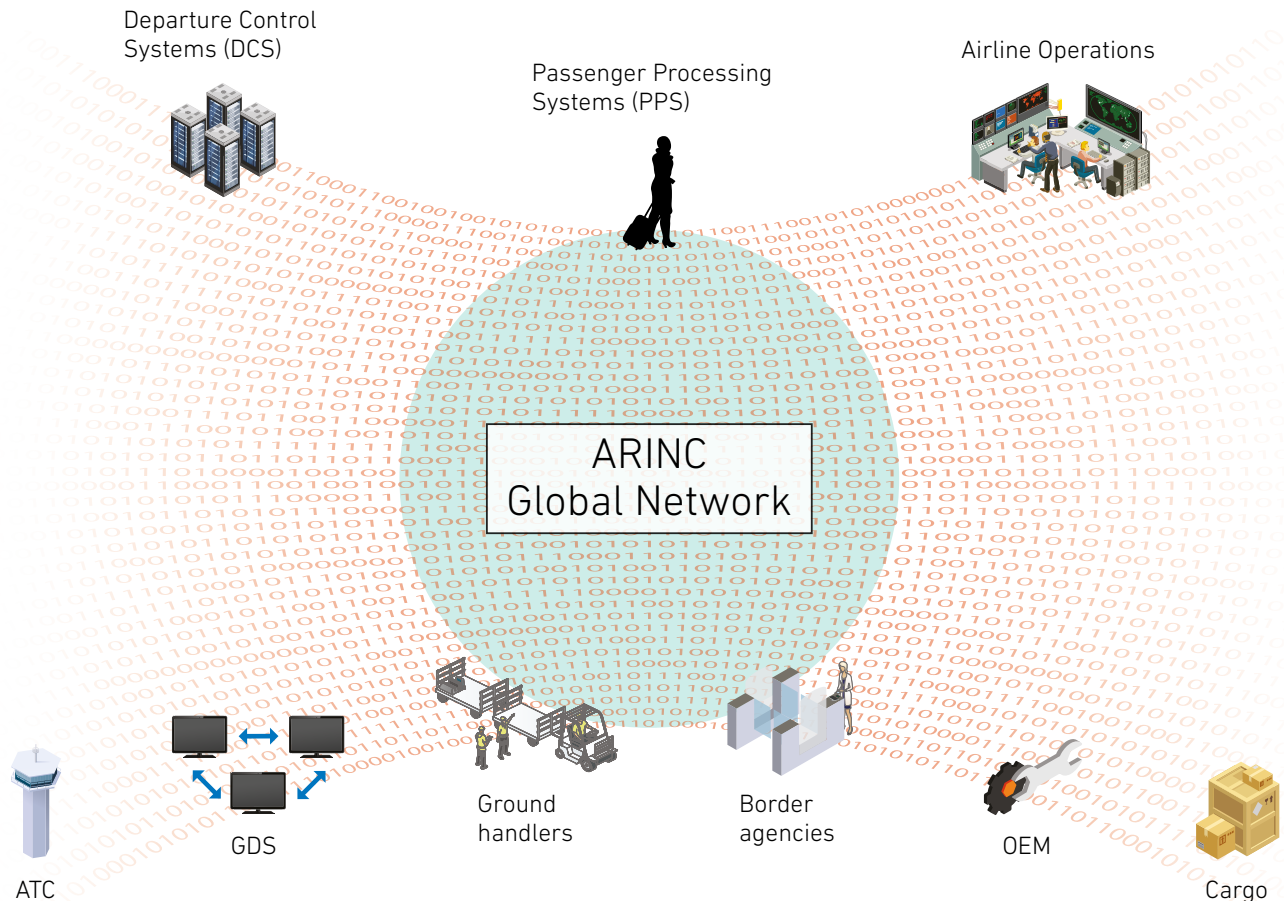
ARINC AVINET® AIRPORT ARCHITECTURE

The ARINC AviNet Airport solution consists of routers and WAN secure connections between the airline DCS host and our private IP network. These routers support registered IP addressing and translation as needed, for connections to airline host systems and networks. Collins global network consists of multiple interconnected nodes around the globe to ensure network reliability.

KEY BENEFITS

- Highly reliable, proven mission-critical network
- Scalable bandwidth to meet varying needs
- Secure connectivity to handle logistical and operational messages, such as passenger processing systems, departure control, baggage processing and aircraft movement
- Sub-second response times anywhere in the world
- No additional hardware required
- Seamless integration with our common use platform
- 24/7 support from our dedicated airline operation center
- Fast implementation
- Fully transparent, easy to understand contracts and invoicing

ARINC AviNet Airport solution



Over 200 airports utilize ARINC AviNet Airport to provide connectivity to DCS, PPS and airline operations.

SECURITY

To ensure data security in the common use environment, Collins provides a fully managed integrated firewall so that all data is protected. Our network includes strict access control lists, state-of-the-art intrusion detection layers and proactive end-to-end management. Our network permits traffic only from authorized IP addresses and on specific TCP ports.

24/7 CUSTOMER SUPPORT

Our global operations help desk serves as the primary point of contact for technical support and receives and processes all trouble reports, whether by network generated trouble tickets or customer telephone reports. This support team is available 24 hours per day, 7 days a week. Customers may contact us using a toll-free phone number or email, to report faults or to escalate an open issue.

Customers also have direct access to an online portal. This tool provides pre-defined dashboards to analyze specific devices and circuits. In addition, it enables access to graphs and realtime reports that can be used to analyze current and historic performance data.



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