

# ACCESSING CITRIX EXTERNALLY

The purpose of these instructions is to explain the login process for accessing the Collins Citrix environments externally.

**A Citrix Workspace client must be installed on the user's computer before attempting step 2.**

Remote Access Note	
<ul style="list-style-type: none"><li>• A DUO remote access account is <b>required</b> to use the Citrix Receiver.</li><li>• If you do not have an account, create a ticket for <b>Collins Identity Operations</b> to request</li><li>• The best practice is to download the Citrix Workspace application; <b>AVOID</b> using the light version when possible.</li></ul>	

## Table of Contents

- [Installation of Citrix Workspace](#)
  - [Mac OS](#)
  - [Windows OS](#)
  - [Chrome OS](#)
  - [Linux OS](#)
- [Citrix Web Access](#)

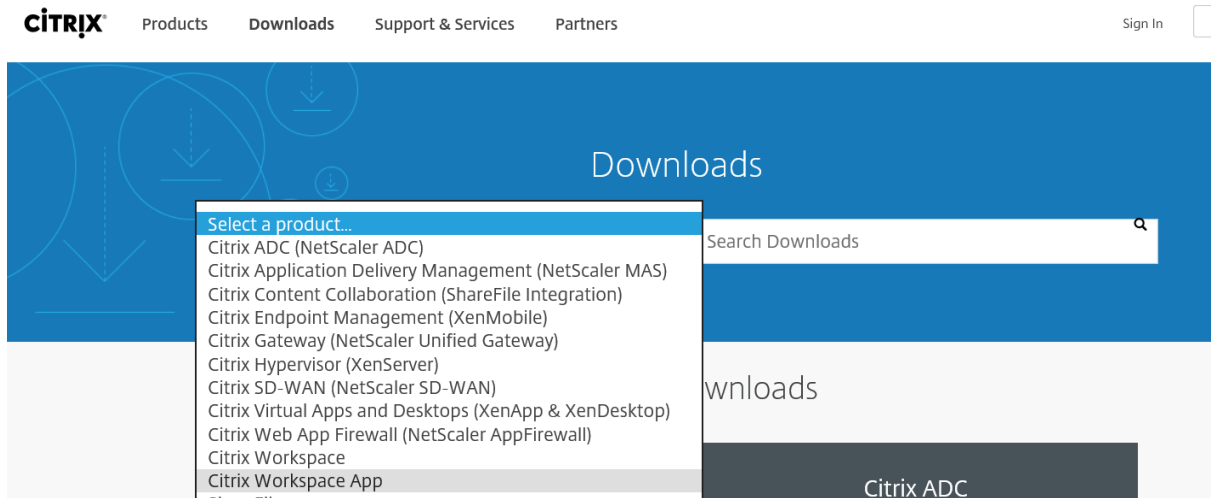
Installation of Citrix Workspace

Mac OS

Citrix WorkSpace

1. To get the most recent version of the receiver, visit this

website: <https://www.citrix.com/downloads/workspace-app/>



2. After selecting the Citrix Workspace App, the site will search and present the correct Workspace for your operating system version. In the case below it searched and found Workspace app 1903.1 for Mac. To begin the download process click on the words that are underlined.

## ^ Workspace app for Mac

### Citrix Workspace app 2405 for Mac

Jul 9, 2024 | NEW

- **Note:** In the event that your operating system was not properly detected, you may need to search through the list of Citrix Workspace.
3. After the download is complete, click on the download and Run the install. Follow the default prompts during the install.

## Windows OS

### Citrix Workspace

1. If available, install Citrix Workspace from Software Center.
2. Download and install the latest version of the Citrix Workspace from Citrix: <https://www.citrix.com/downloads/workspace-app/>
3. After selecting the Citrix Workspace, the site will search and present the correct Workspace for your operating system version.

## ^ Workspace app for Windows Current Release

### Citrix Workspace app 2405.10 for Windows

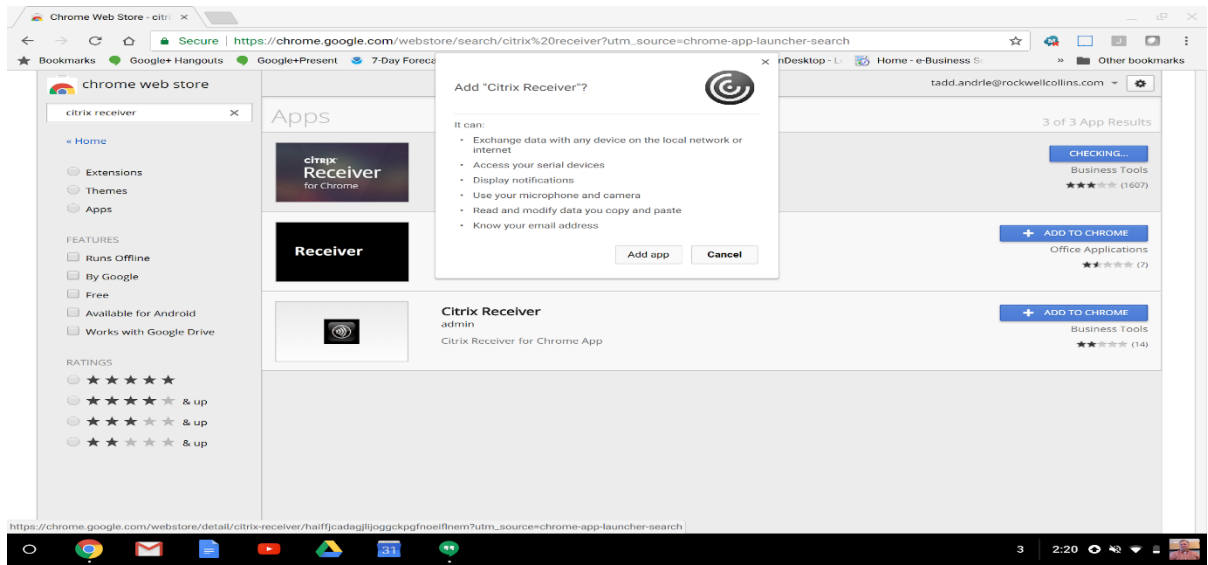
Aug 8, 2024 | NEW

- **Note:** In the event that your operating system was not properly detected, you may need to search through the list of Citrix Workspace App.
4. Download the correct Citrix Workspace. After the download is complete, click on the download and Run the install. Follow the default prompts during the installation.

# Chrome OS

## Citrix Workspace

1. Add Citrix Workspace from the Chrome Web Store.



2. Click the Chrome launcher. Select **Citrix Workspace** app.

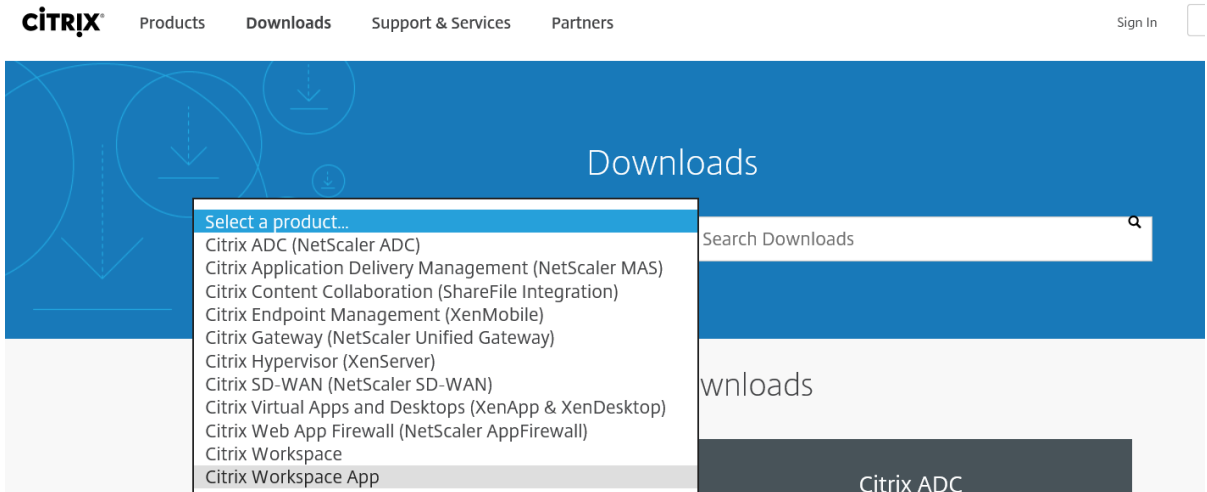


## Linux OS

### Citrix WorkSpace

1. To get the most recent version of the receiver, visit this

website: <https://www.citrix.com/downloads/workspace-app/>



2. After selecting the Citrix Workspace App, the site will search and present the correct Workspace for your operating system version. Please note, Citrix will constantly update their Citrix Workspace version, please download the latest version. To begin the download process click on the words that are underlined.

## ^ Workspace app for Linux

### ^ Workspace app for Linux

#### Citrix Workspace app 2405 for Linux

Jun 12, 2024

- o **Note:** In the event that your operating system was not properly detected, you may need to search through the list of Citrix Workspace.

3. After the download is complete, click on the download and Run the install. Follow the default prompts during the install.

### Citrix Web Access

1. Launch a browser and enter the proper server address of the Citrix environment you are trying to access. Server addresses for accessing citrix environment

within each BU are provided below:

- **hRC:**
  - <https://rccitrix.rockwellcollins.com/>
- **hUTAS:**
  - <https://aeroconnect.collins.com/>
- **hBE:**
  - <https://storefront.beav.com/>

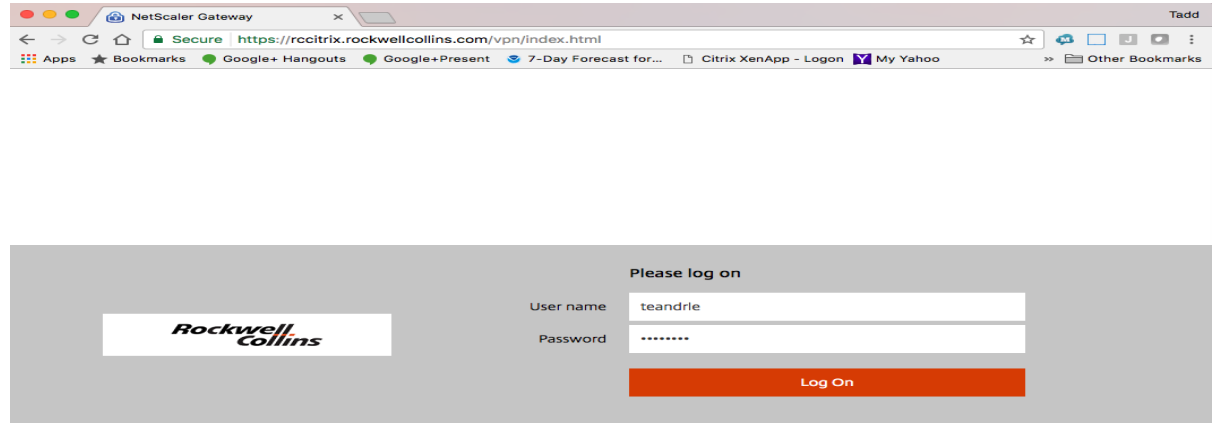
2. Enter the appropriate **username** and **password**. The appropriate domain

username the user should be logging in with based on the environment they are

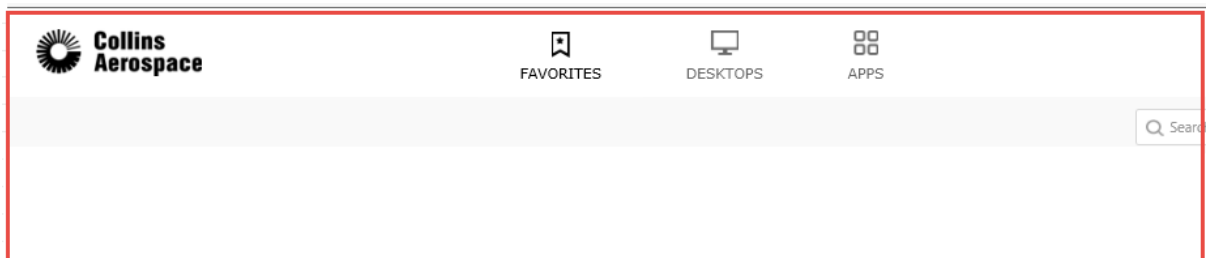
trying to access is provided below:

- **hRC:**
  - CCANET\username
  - RCINET\username
- **hUTAS:**
  - UTCAUS\username
  - UTCAIN\username
- **hBE:**
  - BEAV\username

- Ensure that if specified, the domain is included with the username in the following format: DOMAIN\userid. Click **Log On**.

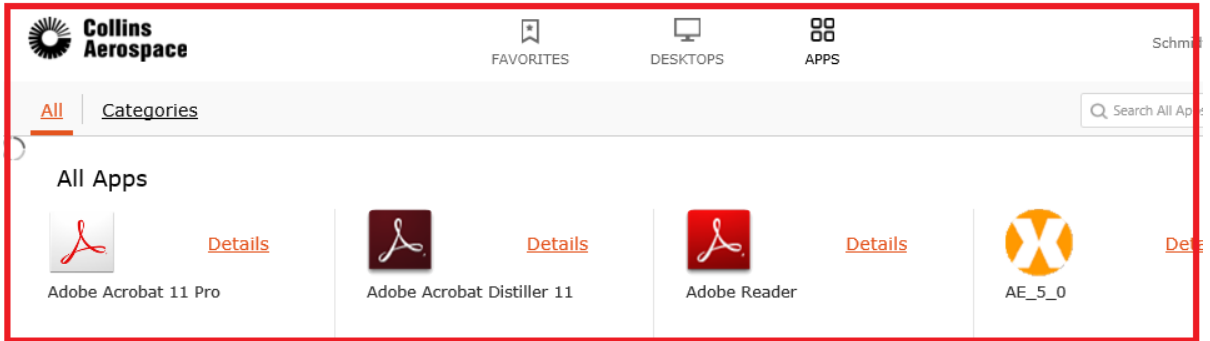


3. At this time you will receive a DUO notification on your mobile device. Accept it to continue.
4. This completes the login. The default view is the **Favorites** section.



5. The **Apps** section contains your assigned applications and programs.





6. The **Desktops** section contains a link to launch a full, virtual machine complete with all applications and windows start menu.

